

RESIDUAL MARKET FORUM 2022

February 10, 2022



STATE OF THE RESIDUAL MARKET

Cliff Merritt, Executive Director—Residual Markets

State of the Residual Market

COVID-19 Claims

- Limited direct impact on residual market losses
- Uncertain indirect impact on premium/collectability



Residual market premium and market share are on a gradual decline

Concentration in high hazard groups creates potential volatility





The residual market is selffunded in the aggregate





Pool Data Sources

26

23

03

POOL STATES

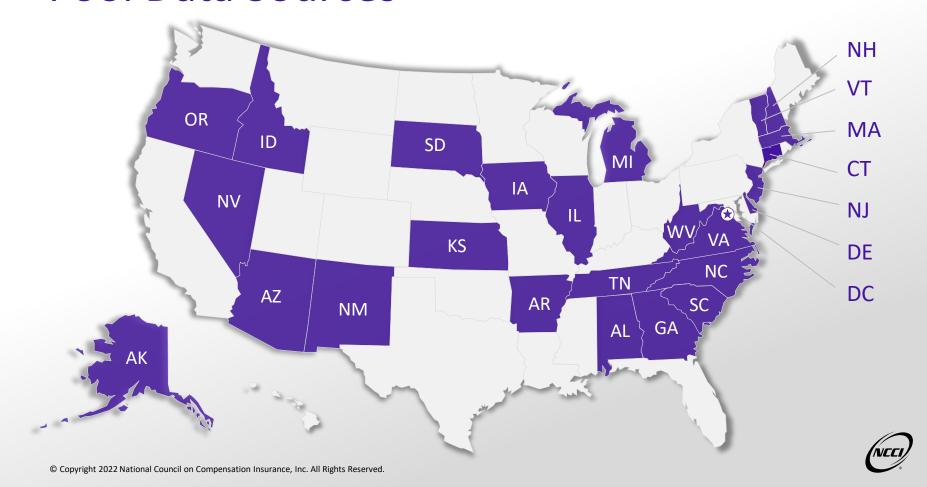
NWCRA*
NATIONAL POOL

SINGLE-STATE POOLS



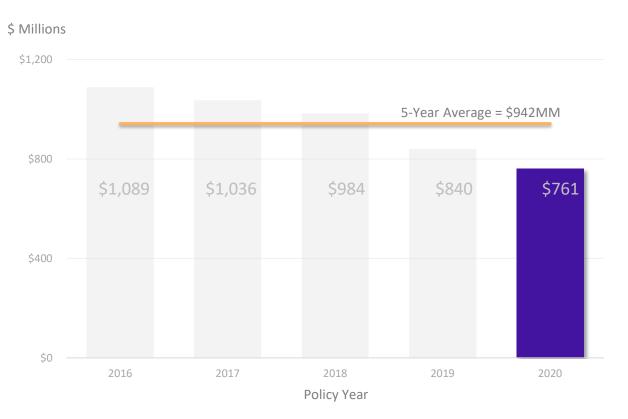
^{*}National Workers Compensation Reinsurance Association

Pool Data Sources



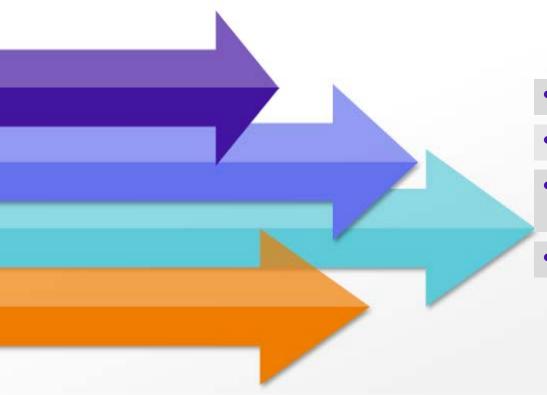
Pool Premium Volume and Trending

Projection to Ultimate





Factors That Can Influence Volume



- Rate changes
- Depopulation or repopulation
- Carrier movement between pool participation and direct assignment
- Uncollectible premium





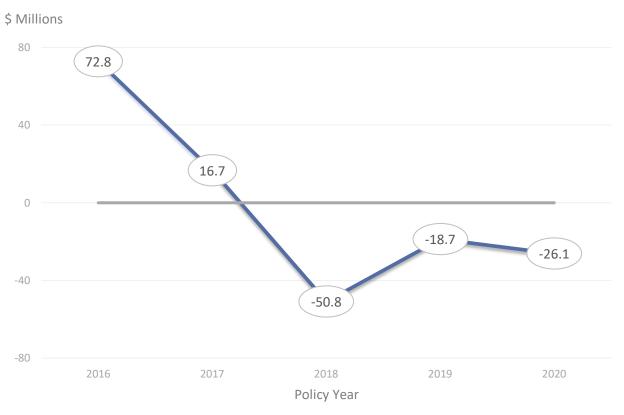
SELF SUFFICIENT

DUAL MARKET RESIDUAL MARKET RESIDUAL



Policy Year Operating Results

Projection to Ultimate





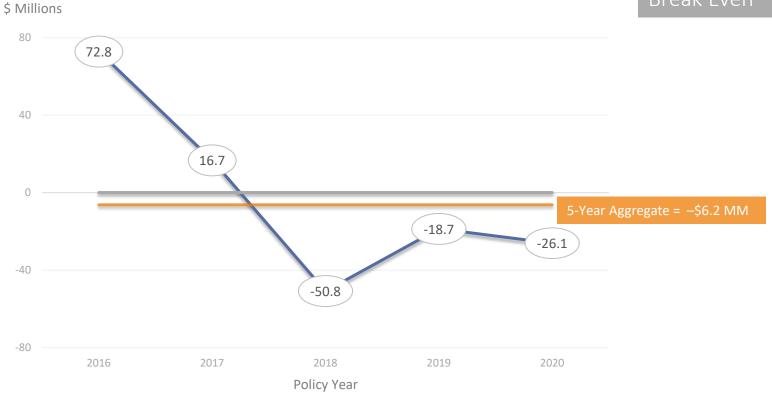


Policy Year Operating Results

Operating Gain/Loss

5-Year Aggregate

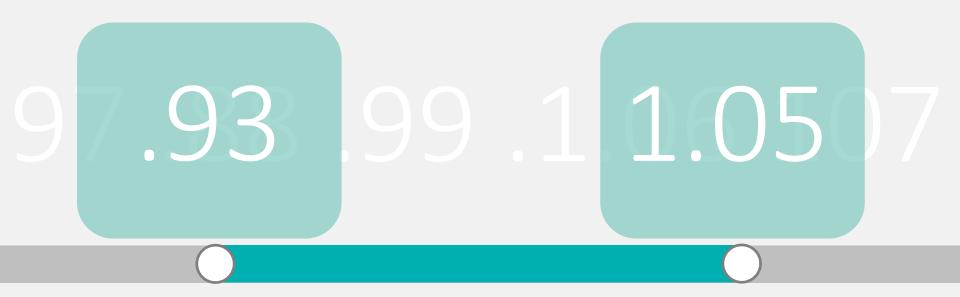
Break Even





Combined Ratios Range

Policy Years 2016–2020



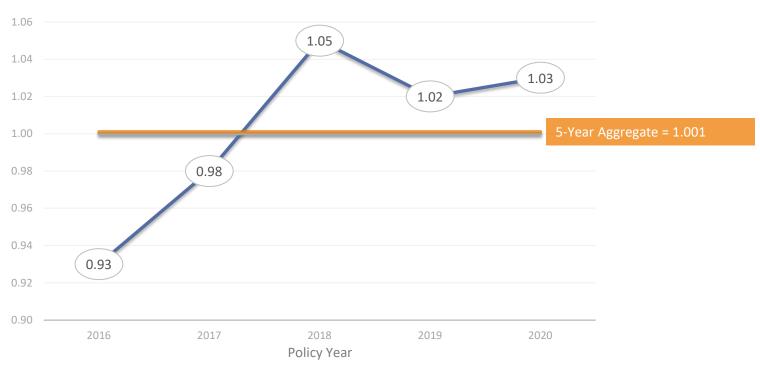


Combined Ratios | Trending

Annual Combined Ratio

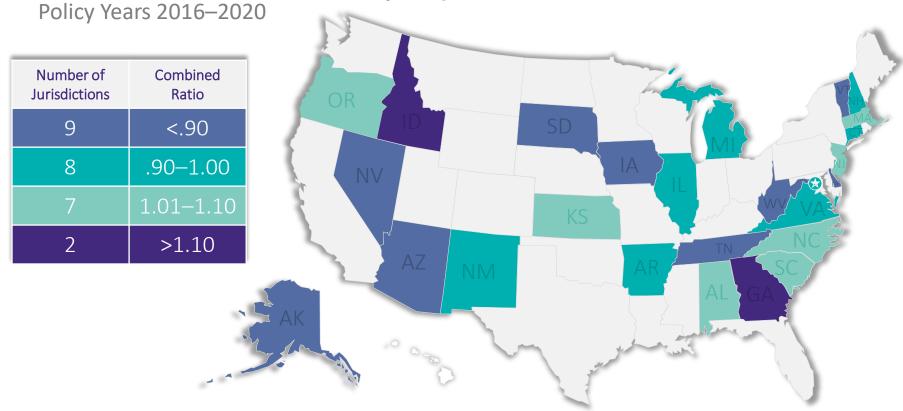
5-Year Aggregate

Break Even





Combined Ratios | By Jurisdiction





Policy Years 2016–2021

Valued at Nine Months

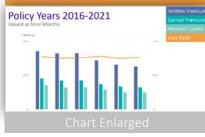


Written Premium

Earned Premium

Incurred Losses

Loss Ratio



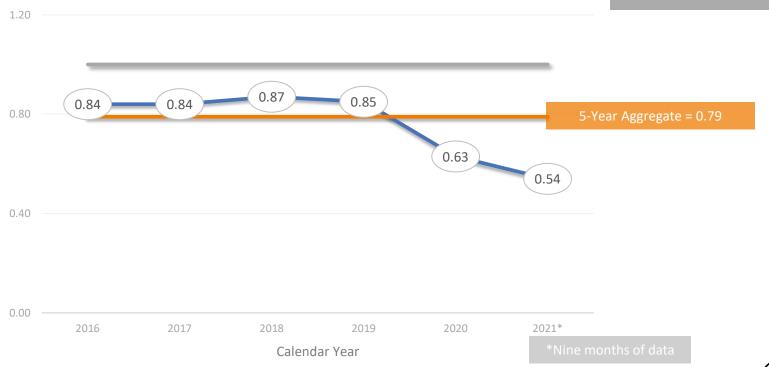


Combined Ratios | Calendar Year

Combined Ratio
Calendar Year

5-Year Aggregate

Break Even



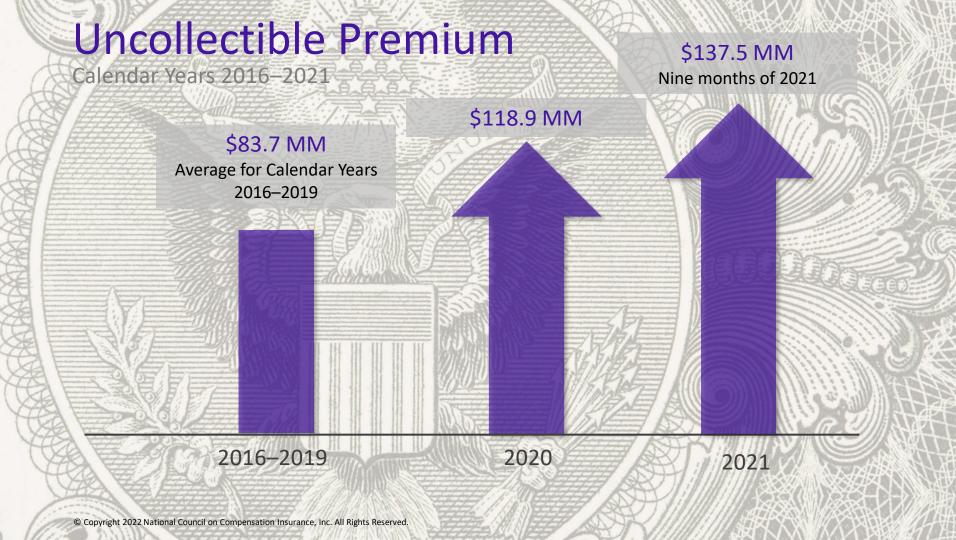


COVID-19 Claims

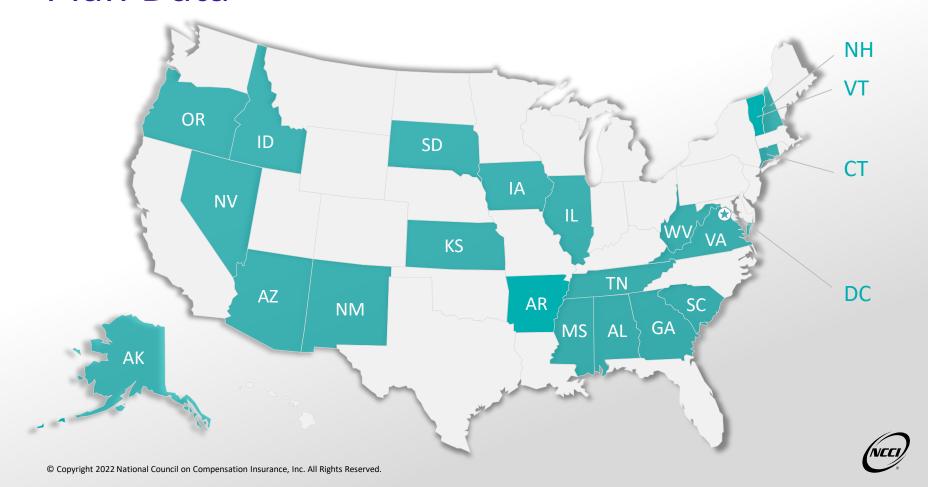
Accident Years 2020 and 2021 as of Q3 2021

- 400 claims across the 26 Pool states
- No claims reported in 7 of the 26 states
- Total aggregate incurred valuation of less than \$4.5 million





Plan Data



In-Force Plan Premium

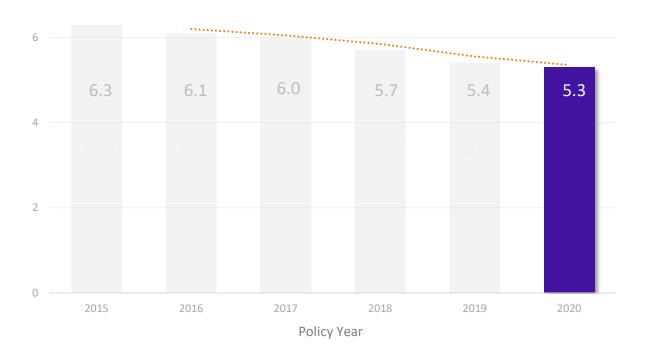
As of 12/31/2020 and 12/31/2021

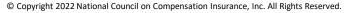
	2020	2021
Premium	\$559.6 MM	\$509.1 MM
Policies	140,312	131,886
Average Policy Size	\$3,988	\$3,860
Policies < \$5K	87%	87%
Policies < \$10K	94%	94%



Residual Market Share Trending

Percent



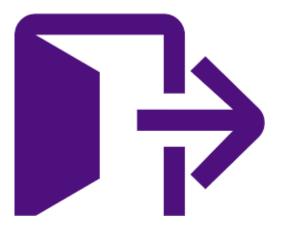


Depopulation Programs RESIDUAL MARKET VOLUNTARY MARKET



Depopulation

Take-Out Credit Program



- → Eliminates disincentives
- Provides credits towards voluntary premium
- → In 2020,
 - \$133MM generated in credits
 - 25,000 policies removed or kept out of the residual market

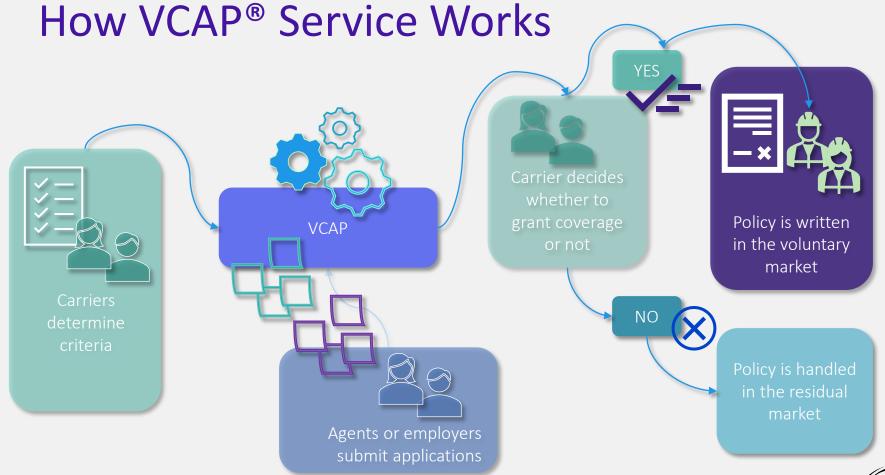


Depopulation | VCAP® Service

Works to prevent employers from needing to enter the residual market

Proactively searches for voluntary coverage for employers







Depopulation | VCAP® Service

2020 ■\$19.8MM Premium 2019 4,727 Policies ■ 11% Savings \$16.0MM Premium 2018

- 4,107 Policies
- 9% Savings

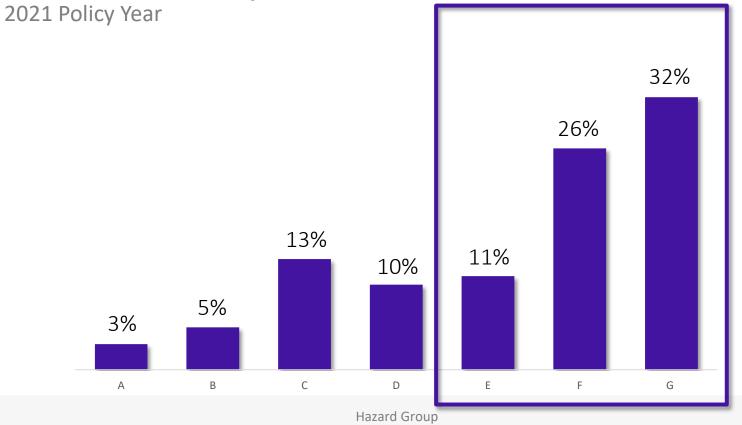
2021

- •\$21.1MM Premium
- 5,037 Policies
- 13% Savings

- \$10.7MM Premium
- 2,933 Policies
- 10% Savings

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Hazard Group Premium Concentration





2022 Bid States | In-Force Volumes

ALABAMA	ARKANSAS	WASHINGTON D.C.	GEORGIA	KANSAS	NORTH CAROLINA	OREGON	SOUTH DAKOTA	TENNESSEE
Premium								
\$7.9 MM	\$18.6 MM	\$3.4 MM	\$57.6 MM	\$18.3 MM	\$58.8 MM	\$20.8 MM	\$5.3 MM	\$41.0 MM
Policy Count								
1,400	5,322	702	18,300	4,713	22,298	5,010	847	8,160
Average Policy Size								
\$5,624	\$3,489	\$4,804	\$3,145	\$3,886	\$2,637	\$4,160	\$6,265	\$5,026
		>						



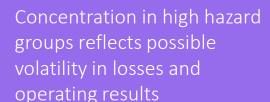
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