# NCCI 2019 Delivering on Commitments

**Lost Cost** Inadequacy

0.3% in 2019

Preventing loss cost inadequacy is one of NCCI's most critical objectives. This annual measure compares loss cost filings to loss cost approvals.

## **Data** Availability

2019 unit reports available for use by due date

**100%** Financial data availability threshold exceeded in 100% of states

Comprehensive data collection and analysis are vitally important services that NCCI provides to the industry.



# **Stakeholder** Survey Results

9.28 for carrier executives

9.14

2018 survey results, on a scale of 1-10. Measures the value and quality of NCCI's service.



#### Residual Market Burden

Operating loss as a percent of voluntary premium

NCCI seeks to minimize the industry's burden from the Residual Market.

# **NCCI** Expense to the Industry



per \$100 of direct written premium

NCCI closely manages company expenses to minimize its overall expense to stakeholders.

# **Key** Initiatives

### **Modernization**

**Atlas Initiative Data Analytics Indemnity Data Stream** 



Quality

**Operational Excellence**