

# Frequency and Severity Results by State

Based on Data Valued as of December 31, 2015



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#### **EXECUTIVE SUMMARY**

This is NCCI's annual update of frequency and severity results based on data reported to NCCI on the Calendar-Accident Year Financial Data Call. The results are provided countrywide and by individual jurisdiction, based on data valued as of Year-End 2015. Countrywide results are based on data for all states where NCCI provides ratemaking services.

After a review of the results provided herein, several key observations can be made:

- Year-to-year changes in lost-time claim frequency and severity vary across the 38 jurisdictions included in this report. Between 2014 and 2015:
  - Lost-time claim frequency declined in 35 of the 38 jurisdictions
  - Changes in indemnity claim severity were generally moderate, with observed fluctuations between +/- 5% in 27 of the 38 jurisdictions
  - Changes in medical claim severity were generally the most varied, with observed changes greater than +/- 15% in 6 of the 38 jurisdictions
- In total, compared with the 2013 to 2014 annual frequency and severity changes, there was an observed shift between 2014 and 2015 toward a greater number of jurisdictions experiencing relatively larger decreases/smaller increases.
- Based on the respective jurisdiction's filed development methodology, the 2015 observed average severity values fall within the following ranges:

Indemnity Severity: \$13,253 to \$41,148 Medical Severity: \$10,820 to \$49,020

The state-specific information underlying these key takeaways is provided for your review in this report. In addition, please see the accompanying Frequency and Severity Results by State spreadsheet, which allows you to selectively focus on detailed results countrywide and by individual jurisdiction, and facilitates quick interpretation of the resulting information through data visualizations.



#### COMPARISON TO TREND FACTORS USED IN RATEMAKING

In this summary, frequency and severity results by calendar-accident year are provided separately by jurisdiction. The severities are determined based on both the paid and paid plus case loss development methodologies.

# **Frequency and Severity Results**

For this study, the severities by individual jurisdiction reflect historical levels of benefits and wages and, therefore, represent actual historical dollar values. In addition, we have removed medical-only claim dollars from medical losses to isolate medical costs for lost-time claims.

# **Frequency and Severity in Ratemaking**

Similar to the results provided herein, frequency and severity analyses are also performed as part of each jurisdiction's rate filing process, with some important distinctions. In the ratemaking process, our goal is to forecast future changes in frequency and severity. Therefore, we are interested in the residual trends in frequency and severity after removing the impact of historical benefit changes. In addition, we adjust the claim severities for wage inflation. Last, since our goal in ratemaking is to analyze changes in lost-time claim severity, medical-only losses are not removed from total medical losses since their inclusion has little impact on year-to-year changes in medical average lost-time claim costs.

The following table summarizes the primary differences in methodology between this frequency and severity report and the state-specific analyses performed as part of the rate filing review process.



Frequency and Severity Results by State	Rate Filing Trend Analyses						
Calendar-accident year data is used	Policy year data is typically used						
Losses are unlimited	Individual losses are limited in most jurisdictions						
Losses and claim counts are developed to an ultimate report	Losses and claim counts are developed to an ultimate report						
Paid and paid plus case loss development methodologies are used	Loss development is consistent with the methodology used in the loss cost/rate filing						
Losses are at historical benefit levels	Losses are adjusted to current benefit level						
Severities are not adjusted for wage inflation	Severities are adjusted for wage inflation; therefore, the resulting changes in severity are in excess of changes in wage growth						
Medical-only claim dollars are removed from the medical losses	Medical-only claim dollars are not removed from the medical losses in the analysis of changes in medical lost-time severity						
Exposure base is pure premium	Exposure base is pure premium						

#### **METHOD OF CALCULATION**

The following calculations are applied to Calendar-Accident Year Financial Call data by individual jurisdiction.

#### Frequency

- Indemnity (lost-time) claim counts are developed to an ultimate report
- Calendar year premium is adjusted to the current loss cost/rate level
- Expense-related premium, including expense constant premium, is excluded to adjust the current-level premium to a pure premium basis
- The pure premium is brought to the current wage level by multiplying by the ratio of current-to-historical average weekly wages
- Frequency is the result of dividing the ultimate claim counts by the wage-adjusted, on-leveled pure premium in millions of dollars



# Severity

- Paid and paid plus case losses are developed to an ultimate report
- Indemnity (lost-time) claim counts are developed to an ultimate report
- Statistical Plan data by jurisdiction is used to estimate the percentage of ultimate medical losses resulting from medical-only claims
- This estimated Statistical Plan medical-only percentage is then used to remove medical-only loss amounts from the ultimate medical losses
- Severity is the result of dividing each of the four ultimate loss totals (paid and paid plus case losses separately for the indemnity and medical components) by the ultimate claim count.

Countrywide results are determined by summing the data from each individual NCCI jurisdiction. Each jurisdiction's premium, claim counts, and losses are developed using a methodology consistent with the approach used in that jurisdiction's most recent rate review.

#### **CAVEATS**

From one accident year to another, results at a state level may be volatile due to:

- Small volume of data
- Actual versus estimated loss development
- Changes in reserve adequacy
- Closure of blocks of claims without indemnity payment (reducing claim counts)

In general, you may wish to handle the volatility of state results in ratemaking by at least considering alternative trend measures, reviewing results based on different trend lengths, credibility-weighting state trend with alternate trends, and/or fitting both linear and exponential models to the data points.

While reviewing the state-specific results included herein, you should remain cognizant of their associated limitations, which may include the following:

- The mix of carriers that are included in the experience may change from one data valuation to the next, which may lead to varying results over time
- These results neither indicate nor apply to any type of rate adequacy analysis
- These results are the product of a mechanical process and do not reflect the results of a state-specific actuarial review



# LOSS DEVELOPMENT METHODOLOGY BY JURISDICTION

	Paid	Paid Plus Case	Average of Paid and Paid Plus Case
<u>Jurisdiction</u>	to a 19th Report	to a 19th Report	to a 19th Report
Alabama			Χ
Alaska			Χ
Arizona	Χ		
Arkansas		X	
Colorado		Χ	
Connecticut		.,	Χ
District of Columbia		X	v
Florida			X
Georgia Hawaii			X X
Idaho	Х		۸
Illinois	۸		Х
Indiana			X
lowa			X
Kansas			X
Kentucky			X
Louisiana	Χ		^
Maine	X		
Maryland			Χ
, Mississippi			Χ
Missouri			Χ
Montana	Χ		
Nebraska			Χ
Nevada	X (to a 12th report)		
New Hampshire			Χ
New Mexico			Χ
North Carolina			Χ
Oklahoma			Χ
Oregon	Χ		
Rhode Island	Χ		
South Carolina			Χ
South Dakota			Χ
Tennessee			X
Texas			X (to a 14th report)
Utah	Χ		v
Vermont		V	Χ
Virginia West Virginia		Х	X (to a 10th report)



Development factors are based on a subset or combination of data valued as of Year-End 2009 through Year-End 2015. To be as consistent as possible with NCCI's filing process, each jurisdiction's losses are developed using a methodology consistent with the approach used in that jurisdiction's most recent rate review.

### **Methodology Key**

For the purposes of this document, the development methodology refers to the basis of losses, which are then developed to ultimate.

# Paid to a 19th Report

Paid losses are used as the experience base from 1st through 19th report. The paid losses are then developed to an ultimate report.

# Paid Plus Case to a 19th Report

The sum of paid losses and case reserves is used as the experience base from 1st through 19th report. The sum of paid losses and case reserves is then developed to an ultimate report.

Please note that some jurisdictions use variations of the development methodologies described above (e.g., a combination of the paid and paid plus case methodologies).



## PERCENTAGE OF MEDICAL LOSSES ON LOST-TIME CLAIMS

The data source for this analysis is the Calendar-Accident Year Financial Call, which includes the number of lost-time claims but not the number of medical-only claims. The reported medical loss totals include losses on medical-only claims. There would be a mismatch between the claim counts and losses used in the medical severity calculations unless an adjustment were made. We use the latest available *Statistical Plan* data to estimate the portion of medical losses that arise from lost-time claims. We apply this share to the total medical losses to calculate the medical losses used in the medical severity.

The average share of medical losses arising from lost-time claims used in this analysis is listed below.

Accident <u>Year</u>	Lost-Time Share of Total Medical Losses at Ultimate Report
2011	0.88
2012	0.87
2013	0.87
2014	0.87
2015	0.87



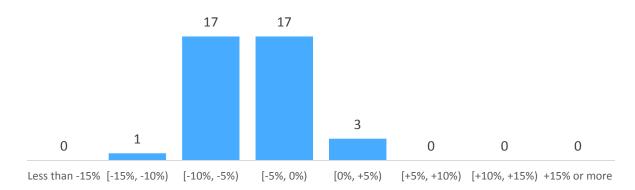
# **FREQUENCY AND SEVERITY RESULTS**

# **Number of Jurisdictions by Percentage Change Range**

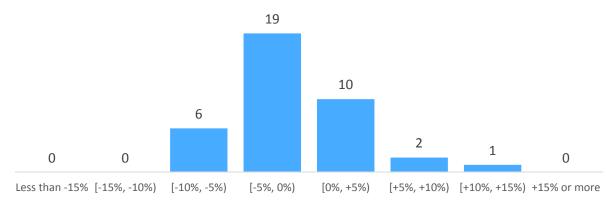
(Based on the jurisdiction's filed development methodology)

# Claim Frequency per \$1M of Pure Premium – Lost-Time Claims

#### 2015 versus 2014



#### 2014 versus 2013

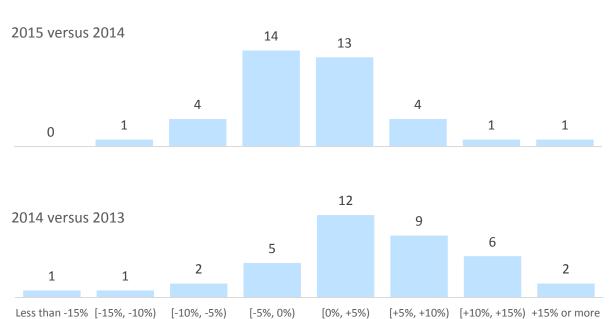




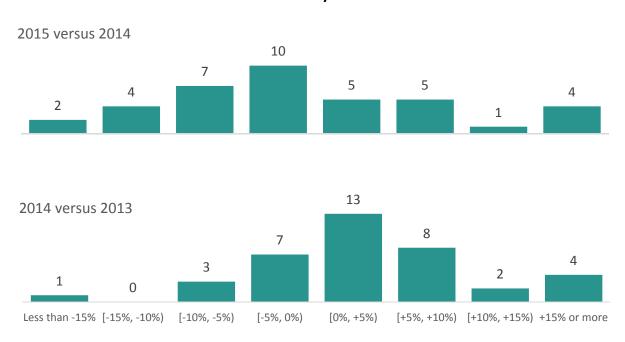
# **Number of Jurisdictions by Percentage Change Range**

(Based on the jurisdiction's filed development methodology)

# **Indemnity Claim Severity**



# **Medical Claim Severity – Lost-Time Claims**





# **Summary Table of Results: 2015 Versus 2014**

(Based on the jurisdiction's filed development methodology)

Range of Percentage Change	Frequency per \$1M of Pure Premium	Indemnity Severity	Medical Severity
Less than -15%	None	None	AK, DC
[-15%, -10%)	WV	DC	AL, MD, SC, VT
[-10%, -5%)	AK, AL, AR, CO, IA, ID, IN, KS, KY, MO, MS, MT, NH, NM, SD, TX, VA	AR, MD, NE, OK	AZ, HI, IN, KS, NH, NV, TX
[-5%, 0%)	AZ, CT, FL, GA, HI, IL, LA, MD, ME, NC, NE, OK, OR, SC, TN, UT, VT	AK, AZ, CO, HI, KS, LA, MS, NH, SC, SD, TN, TX, VT, WV	CO, CT, FL, GA, ME, MO, NC, NE, OK, OR
[0%, +5%)	DC, NV, RI	AL, CT, FL, IL, IN, KY, ME, MO, NC, NM, OR, UT, VA	AR, ID, IL, LA, UT
[+5%, +10%)	None	GA, ID, IA, NV	IA, KY, NM, TN, WV
[+10%, +15%)	None	RI	MS
+15% or more	None	MT	MT, RI, SD, VA



# **Summary Table of Results: 2014 Versus 2013**

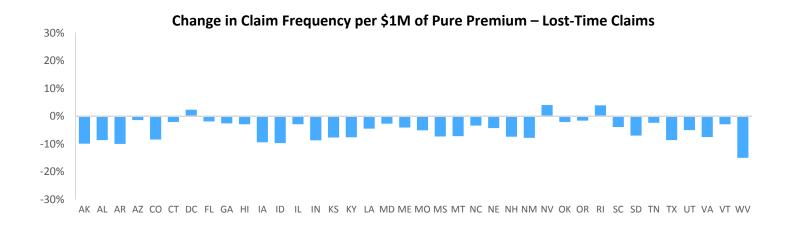
(Based on the jurisdiction's filed development methodology)

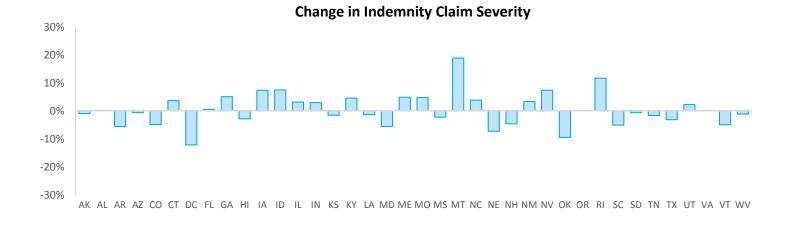
Range of Percentage Change	Frequency per \$1M of Pure Premium	Indemnity Severity	Medical Severity
Less than -15%	None	ОК	AR
[-15%, -10%)	None	WV	None
[-10%, -5%)	AL, AZ, NV, OK, TX, UT	MT, TN	IN, ME, WV
[-5%, 0%)	AK, CO, CT, FL, GA, IA, ID, IL, LA, MS, MT, NC, NH, NM, OR, RI, SD, TN, WV	KY, NC, NV, UT, VT	IA, MT, NC, NE, RI, VA, VT
[0%, +5%)	AR, HI, KS, MD, ME, MO, NE, SC, VA, VT	AZ, CT, FL, GA, IA, ID, IL, IN, KS, RI, SD, VA	CO, CT, GA, ID, IL, KY, MO, MS, NV, OR, SD, TN, TX
[+5%, +10%)	DC, IN	AR, CO, MD, MS, NE, NH, OR, SC, TX	AZ, HI, KS, LA, NH, NM, OK, UT
[+10%, +15%)	KY	AL, DC, HI, LA, ME, NM	FL, MD
+15% or more	None	AK, MO	AK, AL, DC, SC

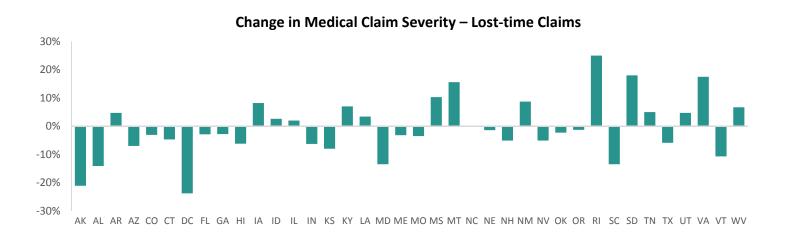


# Comparison of Results Across States: 2015 Versus 2014

(Based on the jurisdiction's filed development methodology)





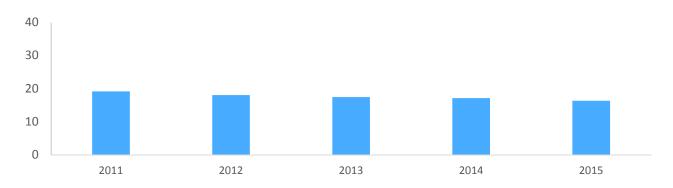




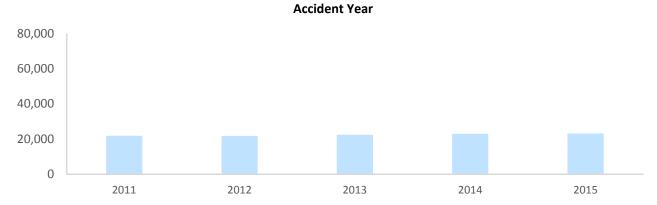
# Countrywide

(Based on the jurisdiction's filed development methodology)

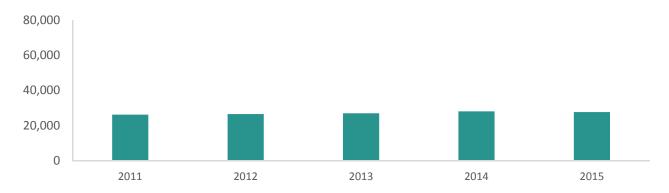
# Lost-Time Claim Frequency per \$1M of Pure Premium Accident Year



# Indemnity Severity (\$)

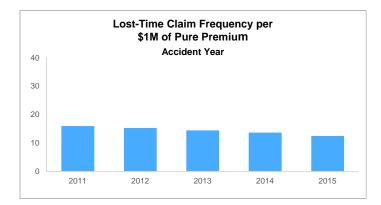


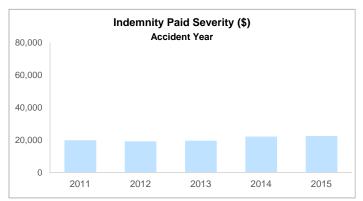
# Medical Severity (\$) Accident Year

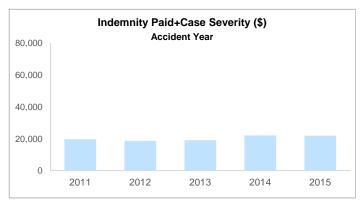


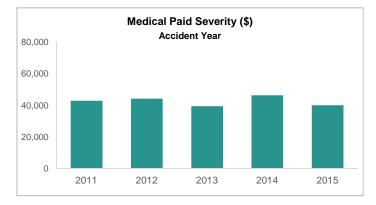


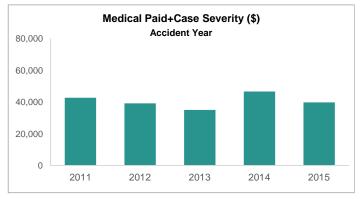
#### Alabama











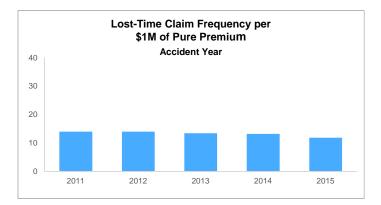
#### Alabama

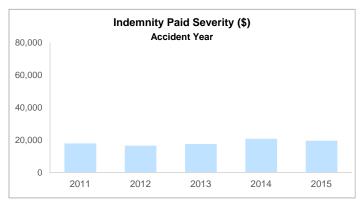
Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	Value	e Change	<u>Value</u>	<b>Change</b>
2011	15.97	-	19,984	-	19,674	-	42,87	2 -	42,781	-
2012	15.28	-4.3%	19,254	-3.7%	18,694	-5.0%	44,22	4 +3.2%	39,249	-8.3%
2013	14.46	-5.4%	19,665	+2.1%	19,121	+2.3%	39,41	1 -10.9%	35,068	-10.7%
2014	13.67	-5.5%	22,239	+13.1%	22,106	+15.6%	46,34	2 +17.6%	46,669	+33.1%
2015	12.50	-8.6%	22,490	+1.1%	21,947	-0.7%	40,07	1 -13.5%	39,816	-14.7%

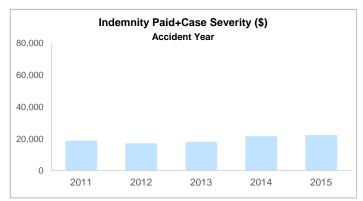
Source: NCCI Financial Data Valued as of 12/31/2015.

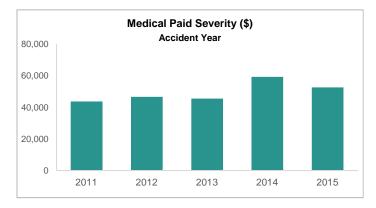


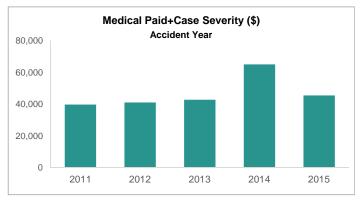
#### Alaska











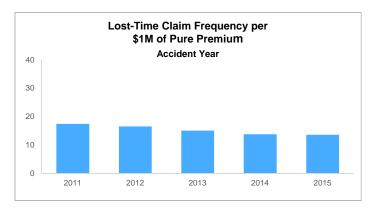
#### Alaska

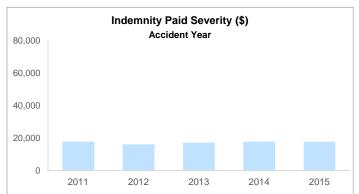
Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		ical Case rity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Valu</u>	e Change	<u>Value</u>	Change
2011	14.00	-	17,987	-	18,815	-	43,72	2 -	39,697	-
2012	14.00	+0.0%	16,570	-7.9%	17,233	-8.4%	46,60	4 +6.6%	41,072	+3.5%
2013	13.47	-3.8%	17,606	+6.3%	18,143	+5.3%	45,48	0 -2.4%	42,756	+4.1%
2014	13.21	-1.9%	20,816	+18.2%	21,620	+19.2%	59,24	8 +30.3%	64,983	+52.0%
2015	11.90	-9.9%	19,666	-5.5%	22,371	+3.5%	52,59	4 -11.2%	45,446	-30.1%

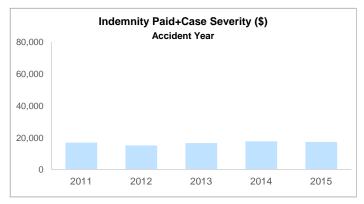
Source: NCCI Financial Data Valued as of 12/31/2015.

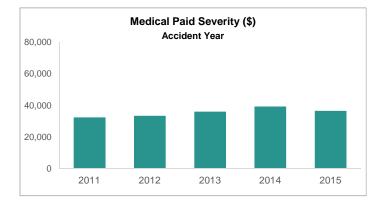


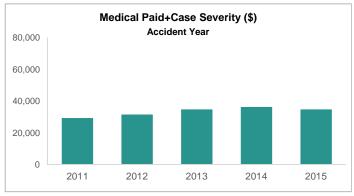
#### Arizona











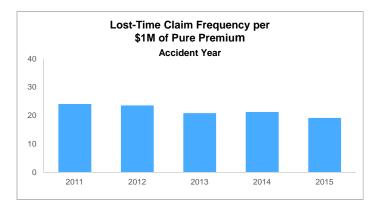
#### Arizona

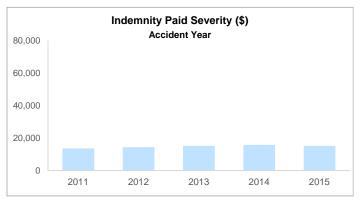
Lost-Time Claim Frequency		Paid	Indemnity Indemn Paid Paid+Ca Severity Severit		Case	se Paid			Medical Paid+Case Severity		
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Valu</u>	ue Change	<u>Value</u>	<b>Change</b>	
2011	17.42	-	17,893	-	17,028	-	32,30	)9 -	29,366	-	
2012	16.55	-5.0%	16,246	-9.2%	15,209	-10.7%	33,40	08 +3.4%	31,540	+7.4%	
2013	15.09	-8.8%	17,216	+6.0%	16,667	+9.6%	35,97	72 +7.7%	34,754	+10.2%	
2014	13.80	-8.5%	17,877	+3.8%	17,830	+7.0%	39,22	27 +9.0%	36,272	+4.4%	
2015	13.61	-1.4%	17,767	-0.6%	17,354	-2.7%	36,49	90 -7.0%	34,791	-4.1%	

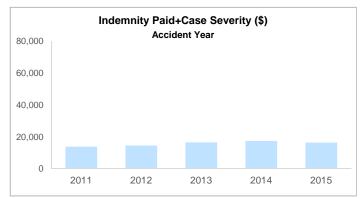
Source: NCCI Financial Data Valued as of 12/31/2015.

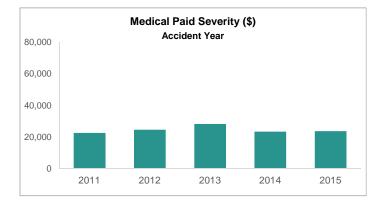


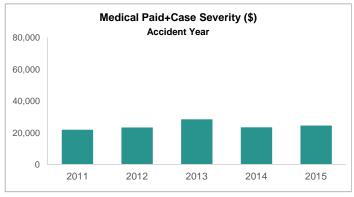
#### **Arkansas**











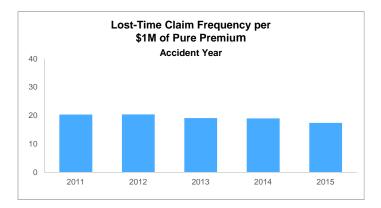
#### **Arkansas**

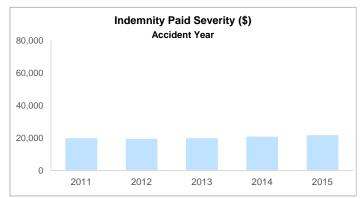
Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Paid+0	Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Va</u>	lue	Change	<u>Value</u>	Change
2011	24.11	-	13,614	-	13,740	-	22,	581	-	21,935	-
2012	23.60	-2.1%	14,406	+5.8%	14,482	+5.4%	24,	520	+8.6%	23,353	+6.5%
2013	20.86	-11.6%	15,248	+5.8%	16,525	+14.1%	28,	237	+15.2%	28,528	+22.2%
2014	21.28	+2.0%	15,815	+3.7%	17,356	+5.0%	23,	372	-17.2%	23,519	-17.6%
2015	19.16	-10.0%	15,216	-3.8%	16,396	-5.5%	23,	886	+1.4%	24,617	+4.7%

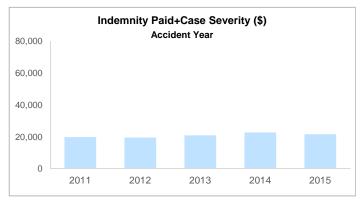
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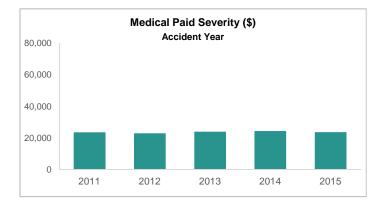


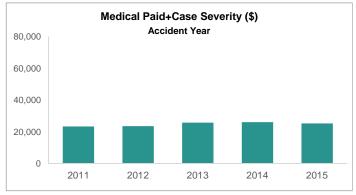
#### Colorado











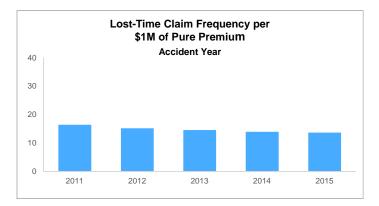
#### Colorado

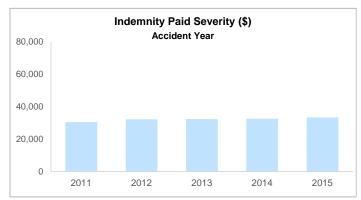
Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Val</u> ı	ue Change	<u>Value</u>	<b>Change</b>
2011	20.39	-	19,950	-	19,796	-	23,58	- 33	23,345	-
2012	20.43	+0.2%	19,519	-2.2%	19,473	-1.6%	22,98	-2.5%	23,545	+0.9%
2013	19.12	-6.4%	19,940	+2.2%	20,896	+7.3%	23,93	34 +4.1%	25,829	+9.7%
2014	19.01	-0.6%	20,919	+4.9%	22,677	+8.5%	24,33	34 +1.7%	26,133	+1.2%
2015	17.42	-8.4%	21,815	+4.3%	21,581	-4.8%	23,6	72 -2.7%	25,311	-3.1%

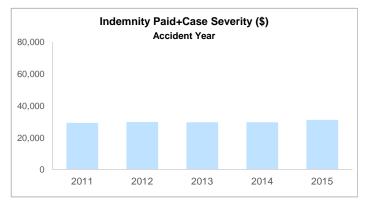
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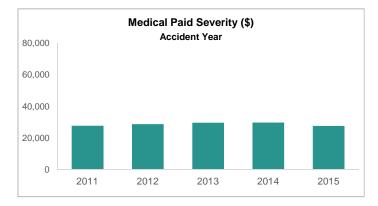


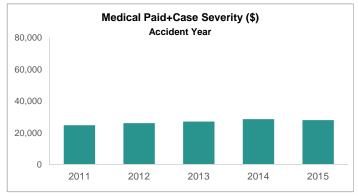
#### Connecticut











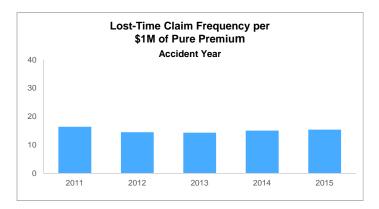
#### Connecticut

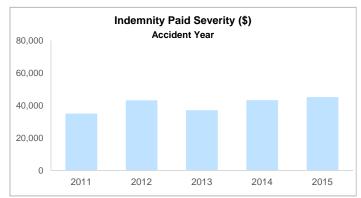
Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	<u>Valu</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	16.44	-	30,531	-	29,342	-	27,72	22 -	24,806	-
2012	15.22	-7.4%	32,128	+5.2%	29,965	+2.1%	28,72	27 +3.6%	26,064	+5.1%
2013	14.59	-4.1%	32,381	+0.8%	29,776	-0.6%	29,63	33 +3.2%	27,153	+4.2%
2014	13.96	-4.3%	32,516	+0.4%	29,760	-0.1%	29,74	43 +0.4%	28,601	+5.3%
2015	13.66	-2.1%	33,344	+2.5%	31,253	+5.0%	27,56	-7.3%	28,047	-1.9%

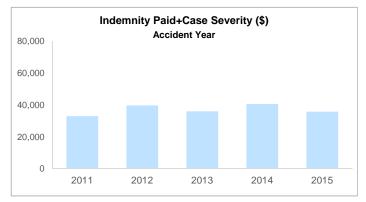
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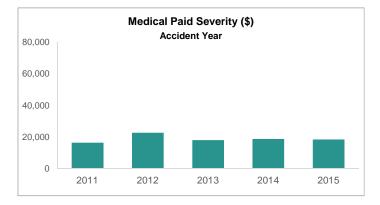


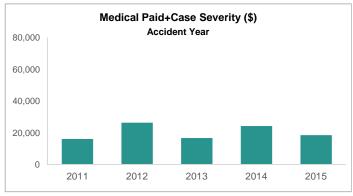
#### **District of Columbia**











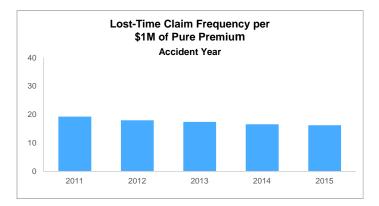
#### **District of Columbia**

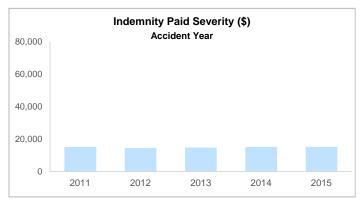
•	Cla	Time iim iency	Indem Paid Sever	ı	Indem Paid+C Sever	ase		Medi Pai Seve	d	Medi Paid+( Seve	Case
AY	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>v</u>	alue_	Change	<u>Value</u>	Change
2011	16.43	-	35,157	-	32,991	-	16	,361	-	16,101	-
2012	14.51	-11.7%	43,321	+23.2%	39,658	+20.2%	22	,646	+38.4%	26,399	+64.0%
2013	14.36	-1.0%	37,189	-14.2%	35,946	-9.4%	17	,978	-20.6%	16,716	-36.7%
2014	15.08	+5.0%	43,416	+16.7%	40,636	+13.0%	18	,693	+4.0%	24,321	+45.5%
2015	15.43	+2.3%	45,270	+4.3%	35,729	-12.1%	18	,403	-1.6%	18,543	-23.8%

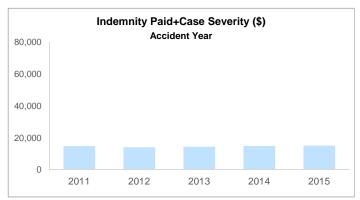
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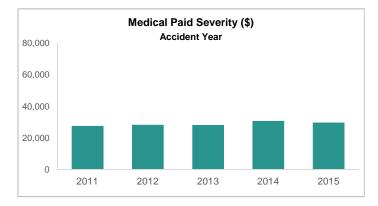


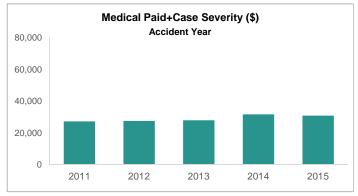
#### Florida











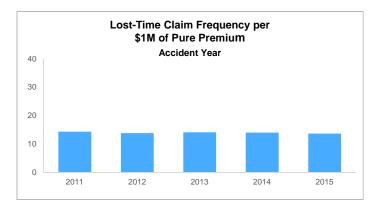
#### Florida

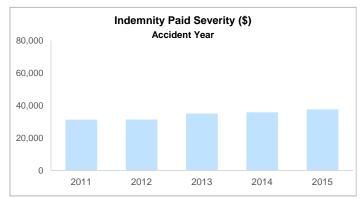
	Lost- Cla Frequ	im	Indem Paid Sever	1	Indem Paid+C Sever	Case		ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Val</u> ı	ue Change	<u>Value</u>	<b>Change</b>
2011	19.30	-	15,190	-	14,759	-	27,6	17 -	27,188	-
2012	18.01	-6.7%	14,564	-4.1%	14,055	-4.8%	28,3	18 +2.5%	27,514	+1.2%
2013	17.46	-3.1%	14,812	+1.7%	14,426	+2.6%	28,1	73 -0.5%	27,950	+1.6%
2014	16.59	-5.0%	15,212	+2.7%	14,895	+3.3%	30,73	31 +9.1%	31,640	+13.2%
2015	16.27	-1.9%	15,195	-0.1%	15,092	+1.3%	29,68	-3.4%	30,849	-2.5%

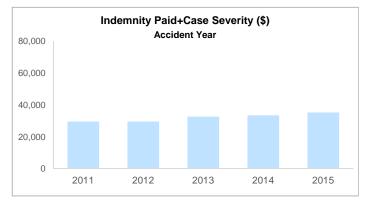
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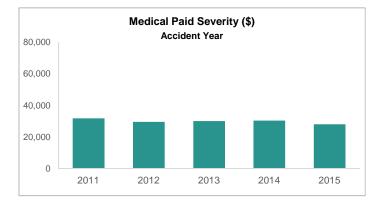


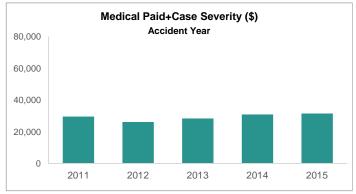
#### Georgia











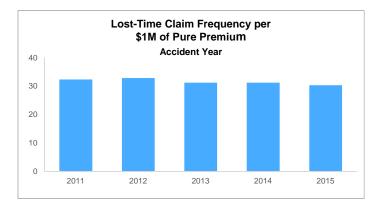
#### Georgia

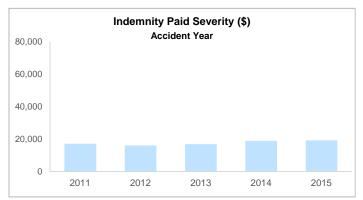
	Lost- Cla Frequ		Indem Paid Sever	1	Indem Paid+C Sever	ase		edical Paid everity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	Valu	<u>ie</u> <u>Change</u>	<u>Value</u>	Change
2011	14.34	-	31,339	-	29,536	-	31,74	- 16	29,650	-
2012	13.86	-3.3%	31,516	+0.6%	29,563	+0.1%	29,48	35 -7.1%	26,241	-11.5%
2013	14.13	+1.9%	35,165	+11.6%	32,617	+10.3%	30,04	48	28,454	+8.4%
2014	14.01	-0.8%	35,947	+2.2%	33,451	+2.6%	30,28	32 +0.8%	30,951	+8.8%
2015	13.65	-2.6%	37,680	+4.8%	35,282	+5.5%	28,02	20 -7.5%	31,511	+1.8%

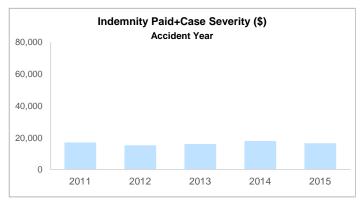
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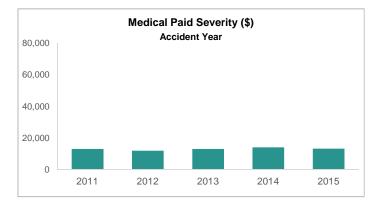


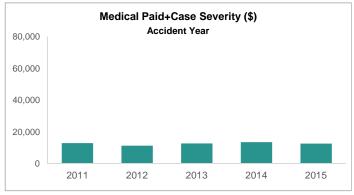
#### Hawaii











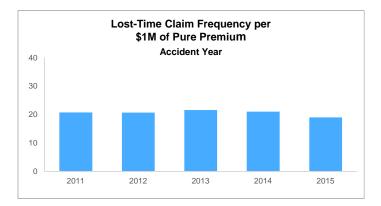
#### Hawaii

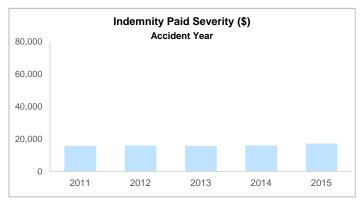
	Lost- Cla Frequ	im	Indem Paid Sever	d .	Indem Paid+C Sever	ase	P	dical aid erity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	<u>Change</u>	<u>Value</u>	Change
2011	32.36	-	17,239	-	17,137	-	13,001	L -	12,903	-
2012	32.83	+1.5%	16,096	-6.6%	15,269	-10.9%	11,877	7 -8.6%	11,242	-12.9%
2013	31.20	-5.0%	16,868	+4.8%	16,120	+5.6%	13,013	+9.6%	12,639	+12.4%
2014	31.20	+0.0%	18,974	+12.5%	18,004	+11.7%	14,017	7 +7.7%	13,486	+6.7%
2015	30.31	-2.9%	19,306	+1.7%	16,642	-7.6%	13,193	-5.9%	12,608	-6.5%

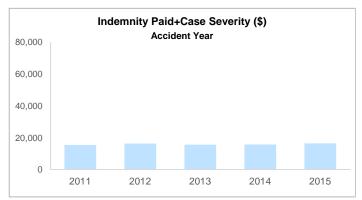
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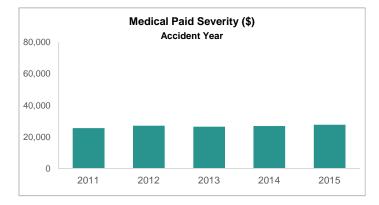


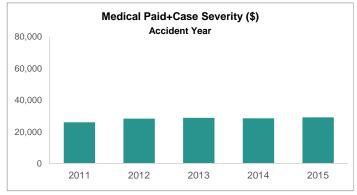
#### Idaho











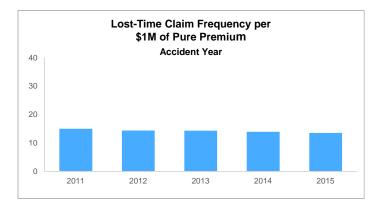
#### Idaho

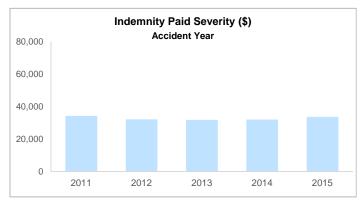
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<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	<u>Change</u>	<u>Value</u>	Change
2011	20.74	-	15,966	-	15,527	-	25,574	1 -	25,970	-
2012	20.73	+0.0%	16,117	+0.9%	16,374	+5.5%	27,083	3 +5.9%	28,337	+9.1%
2013	21.62	+4.3%	15,839	-1.7%	15,702	-4.1%	26,463	1 -2.3%	28,828	+1.7%
2014	21.03	-2.7%	16,090	+1.6%	15,791	+0.6%	26,935	5 +1.8%	28,502	-1.1%
2015	19.00	-9.7%	17,289	+7.5%	16,532	+4.7%	27,646	5 +2.6%	29,162	+2.3%

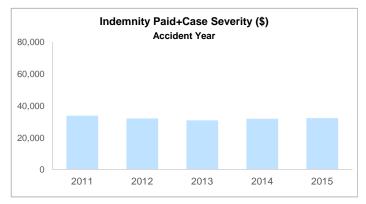
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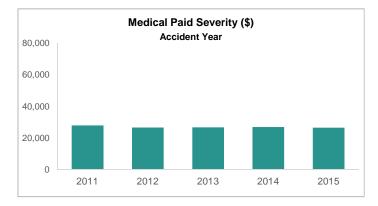


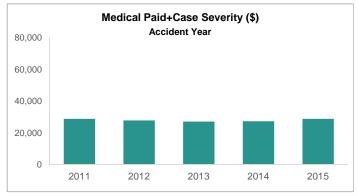
#### Illinois











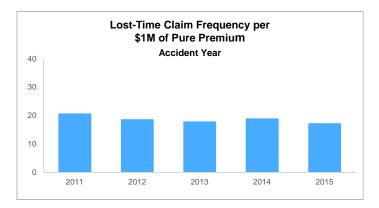
#### Illinois

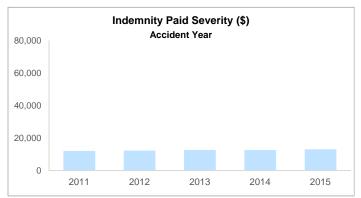
	Lost- Cla Frequ	im	Indem Paid Sever	1	Indem Paid+0 Sever	Case	P	edical Paid verity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Valu</u>	e Change	<u>Value</u>	Change
2011	15.04	-	34,282	-	33,901	-	27,90	4 -	28,846	-
2012	14.42	-4.1%	32,121	-6.3%	32,125	-5.2%	26,63	4 -4.6%	27,791	-3.7%
2013	14.33	-0.6%	31,900	-0.7%	30,960	-3.6%	26,71	3 +0.3%	27,072	-2.6%
2014	13.95	-2.7%	32,108	+0.7%	31,936	+3.2%	26,85	3 +0.5%	27,305	+0.9%
2015	13.54	-2.9%	33,744	+5.1%	32,366	+1.3%	26,45	0 -1.5%	28,793	+5.4%

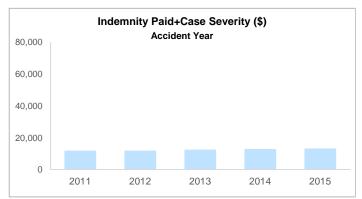
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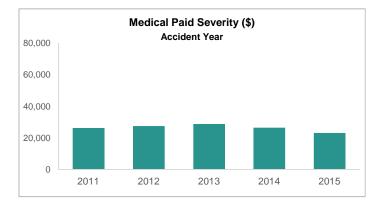


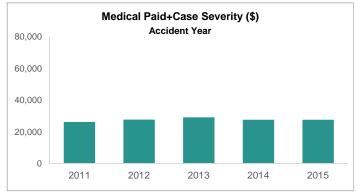
#### Indiana











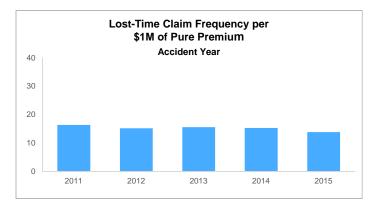
#### Indiana

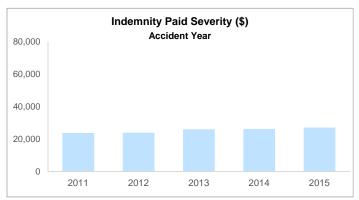
	Lost- Cla Frequ		Indem Paid Sever	d	Indem Paid+C Sever	Case	P	edical aid verity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	e Change	<u>Value</u>	Change
2011	20.74	-	12,218	-	11,932	-	26,24	6 -	26,248	-
2012	18.73	-9.7%	12,359	+1.2%	11,989	+0.5%	27,50	7 +4.8%	27,715	+5.6%
2013	17.95	-4.2%	12,816	+3.7%	12,623	+5.3%	28,78	1 +4.6%	29,153	+5.2%
2014	19.00	+5.8%	12,699	-0.9%	13,032	+3.2%	26,46	3 -8.1%	27,648	-5.2%
2015	17.35	-8.7%	13,212	+4.0%	13,294	+2.0%	23,11	2 -12.7%	27,592	-0.2%

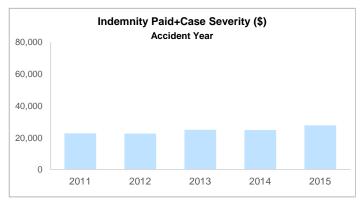
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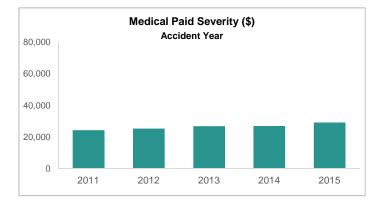


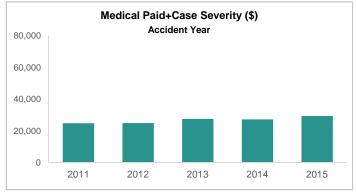
#### Iowa











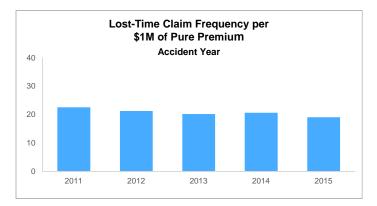
#### Iowa

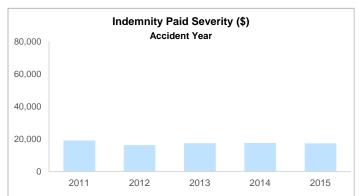
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<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	Va	ue Change	<u>Value</u>	<b>Change</b>
2011	16.40	-	23,758	-	22,837	-	24,2	.67 -	24,819	-
2012	15.21	-7.3%	23,979	+0.9%	22,654	-0.8%	25,2	52 +4.1%	24,878	+0.2%
2013	15.56	+2.3%	26,051	+8.6%	25,003	+10.4%	26,8	+6.2%	27,515	+10.6%
2014	15.29	-1.7%	26,292	+0.9%	24,956	-0.2%	26,8	53 +0.2%	27,177	-1.2%
2015	13.86	-9.4%	27,170	+3.3%	27,850	+11.6%	29,1	.55 +8.6%	29,308	+7.8%

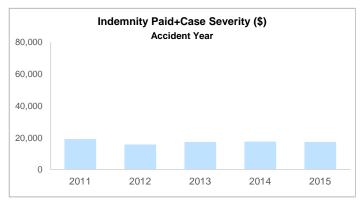
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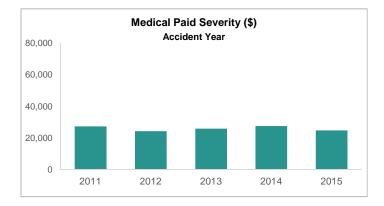


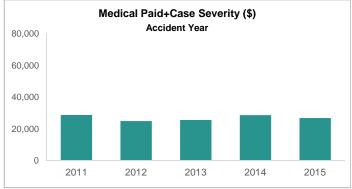
#### Kansas











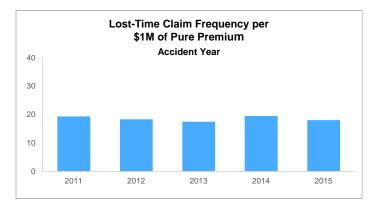
#### Kansas

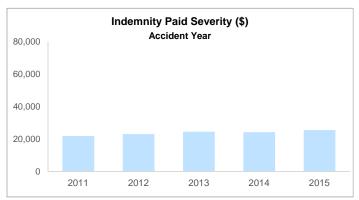
	Lost- Cla Frequ		Indem Paid Sever	1	Indem Paid+C Sever	ase	F	edical Paid verity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Valu</u>	e Change	<u>Value</u>	<b>Change</b>
2011	22.58	-	19,158	-	19,197	-	27,28	1 -	28,758	-
2012	21.29	-5.7%	16,315	-14.8%	15,819	-17.6%	24,25	5 -11.1%	24,878	-13.5%
2013	20.21	-5.1%	17,523	+7.4%	17,382	+9.9%	25,89	7 +6.8%	25,632	+3.0%
2014	20.64	+2.1%	17,703	+1.0%	17,589	+1.2%	27,51	0 +6.2%	28,593	+11.6%
2015	19.06	-7.7%	17,417	-1.6%	17,354	-1.3%	24,77	9 -9.9%	26,846	-6.1%

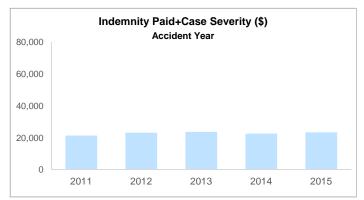
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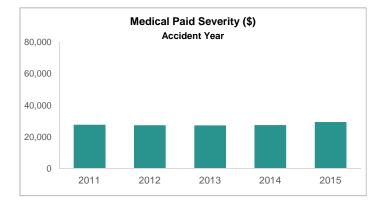


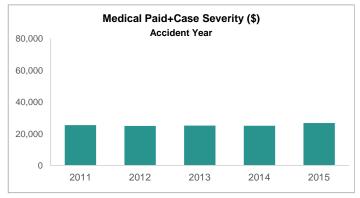
#### Kentucky











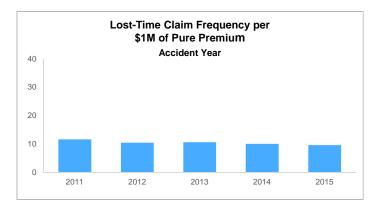
#### Kentucky

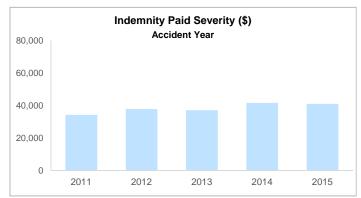
	Lost- Cla Frequ		Indem Paid Sever	d .	Indem Paid+C Sever	Case	-	ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	Val	ue Change	<u>Value</u>	<b>Change</b>
2011	19.35	-	21,973	-	21,419	-	27,6	97 -	25,465	-
2012	18.36	-5.1%	23,079	+5.0%	23,212	+8.4%	27,4	24 -1.0%	25,012	-1.8%
2013	17.50	-4.7%	24,544	+6.3%	23,770	+2.4%	27,2	98 -0.5%	25,194	+0.7%
2014	19.53	+11.6%	24,264	-1.1%	22,579	-5.0%	27,5	16 +0.8%	25,106	-0.3%
2015	18.04	-7.6%	25,569	+5.4%	23,425	+3.7%	29,4	65 +7.1%	26,825	+6.8%

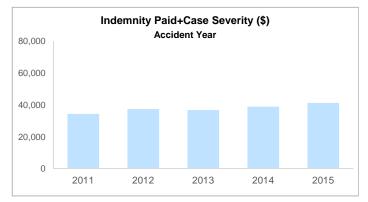
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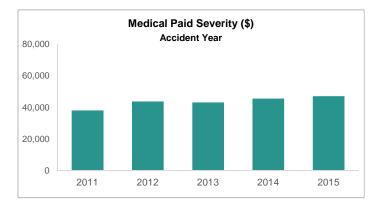


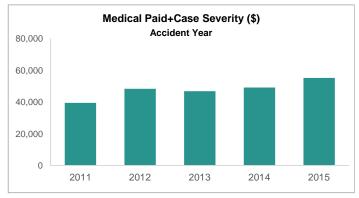
#### Louisiana











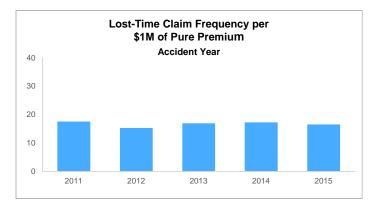
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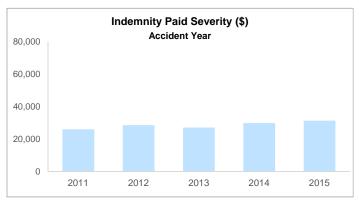
	Lost- Cla Frequ	im	Indem Paid Sever	d .	Indem Paid+C Sever	Case		ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Val</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	11.65	-	34,345	-	34,394	-	38,0	41 -	39,470	-
2012	10.49	-10.0%	37,887	+10.3%	37,410	+8.8%	43,6	85 +14.8%	48,352	+22.5%
2013	10.61	+1.1%	37,198	-1.8%	36,826	-1.6%	43,0	77 -1.4%	46,897	-3.0%
2014	10.09	-4.9%	41,691	+12.1%	38,878	+5.6%	45,5	37 +5.7%	49,163	+4.8%
2015	9.64	-4.5%	41,148	-1.3%	41,285	+6.2%	47,0	66 +3.4%	55,192	+12.3%

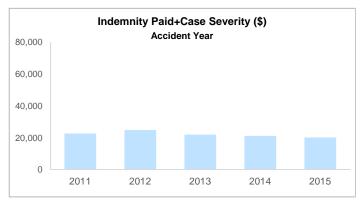
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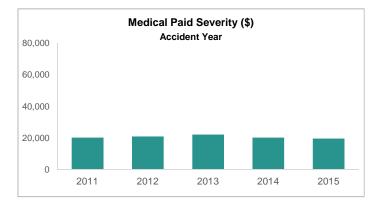


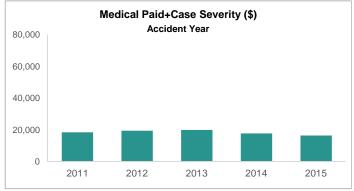
#### Maine











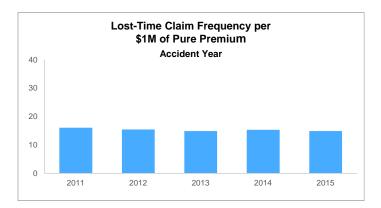
#### Maine

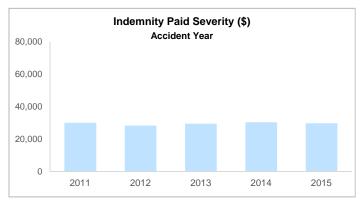
	Cla	Time im iency	Indem Paid Sever	d .	Indem Paid+0 Seve	Case	Pa	dical aid erity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	<u>Change</u>	<u>Value</u>	Change
2011	17.56	-	26,063	-	22,691	-	20,163	-	18,448	-
2012	15.31	-12.8%	28,659	+10.0%	24,928	+9.9%	20,935	+3.8%	19,464	+5.5%
2013	16.95	+10.7%	27,173	-5.2%	22,027	-11.6%	22,109	+5.6%	19,983	+2.7%
2014	17.25	+1.8%	29,916	+10.1%	21,192	-3.8%	20,213	-8.6%	17,697	-11.4%
2015	16.54	-4.1%	31,384	+4.9%	20,198	-4.7%	19,570	-3.2%	16,375	-7.5%

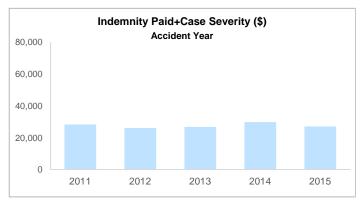
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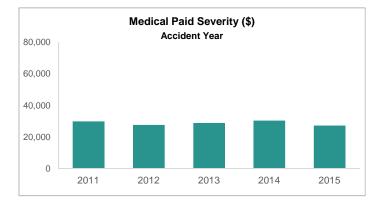


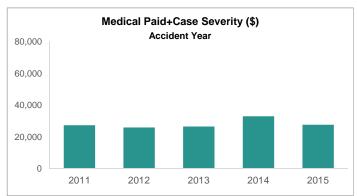
#### Maryland











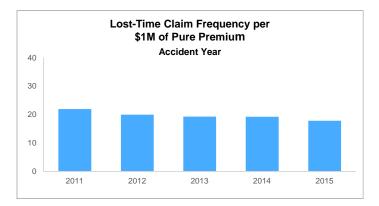
#### Maryland

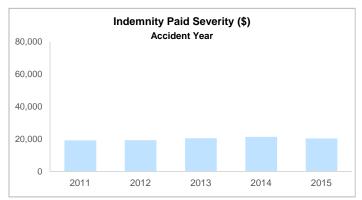
	Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	<u>Change</u>	<u>Value</u>	<b>Change</b>	
2011	16.07	-	30,103	-	28,328	-	29,775	-	27,336	-	
2012	15.47	-3.7%	28,371	-5.8%	26,161	-7.6%	27,585	-7.4%	25,850	-5.4%	
2013	14.93	-3.5%	29,483	+3.9%	26,886	+2.8%	28,809	+4.4%	26,543	+2.7%	
2014	15.35	+2.8%	30,423	+3.2%	29,824	+10.9%	30,330	+5.3%	32,987	+24.3%	
2015	14.93	-2.7%	29,804	-2.0%	27,102	-9.1%	27,143	-10.5%	27,640	-16.2%	

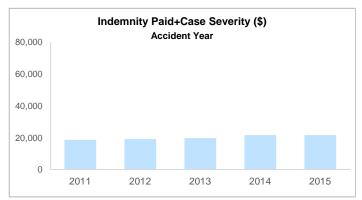
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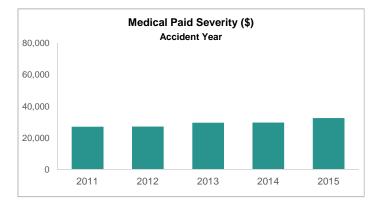


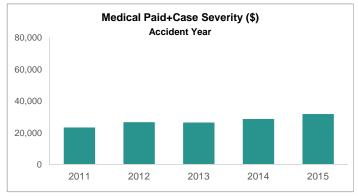
#### Mississippi











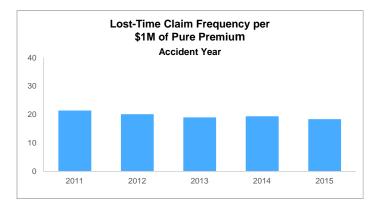
#### Mississippi

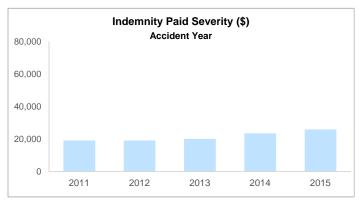
	Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change		Value	<b>Change</b>	<u>Value</u>	Change
2011	21.93	-	19,285	-	18,708	-	2	7,122	-	23,361	-
2012	19.97	-8.9%	19,363	+0.4%	19,199	+2.6%	2	7,177	+0.2%	26,707	+14.3%
2013	19.32	-3.3%	20,541	+6.1%	19,787	+3.1%	2	9,577	+8.8%	26,500	-0.8%
2014	19.23	-0.5%	21,403	+4.2%	21,736	+9.8%	2	9,712	+0.5%	28,706	+8.3%
2015	17.82	-7.3%	20,431	-4.5%	21,743	+0.0%	3	2,562	+9.6%	31,871	+11.0%

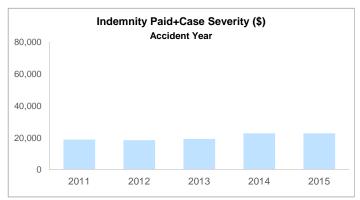
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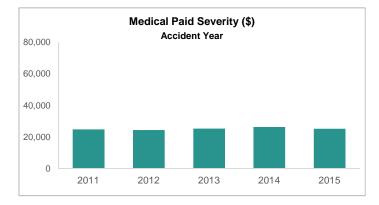


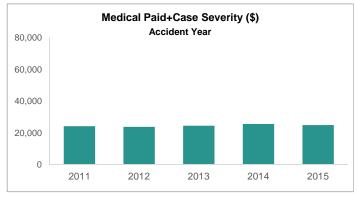
#### Missouri











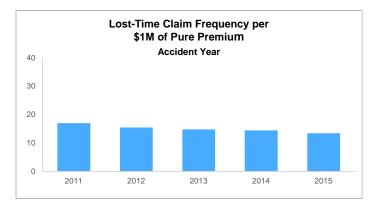
#### Missouri

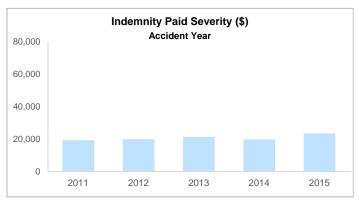
	Lost-Time Claim Frequency		Paid	Indemnity Paid Severity		Indemnity Paid+Case Severity		Medical Paid Severity		Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Valu</u>	e Change	<u>Value</u>	<b>Change</b>	
2011	21.42	-	19,187	-	18,893	-	24,76	6 -	24,154	-	
2012	20.12	-6.1%	19,161	-0.1%	18,482	-2.2%	24,39	0 -1.5%	23,787	-1.5%	
2013	19.00	-5.6%	20,189	+5.4%	19,274	+4.3%	25,23	4 +3.5%	24,478	+2.9%	
2014	19.39	+2.1%	23,616	+17.0%	22,866	+18.6%	26,23	0 +3.9%	25,598	+4.6%	
2015	18.41	-5.1%	25,915	+9.7%	22,810	-0.2%	25,14	2 -4.1%	24,893	-2.8%	

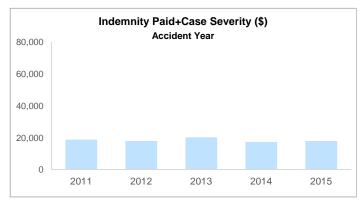
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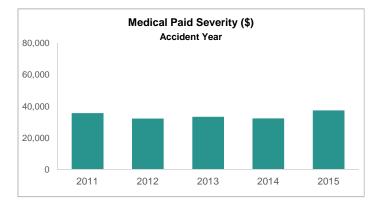


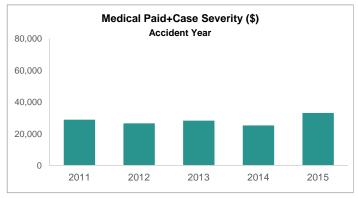
### Montana











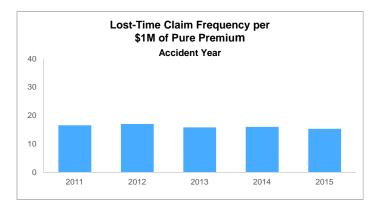
#### Montana

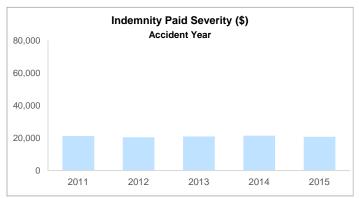
	Lost- Cla Frequ	im	Indem Paid Sever	<b>.</b>	Indem Paid+C Sever	ase		Medi Paid Sever	d	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>v</u>	<u>alue</u>	Change	<u>Value</u>	Change
2011	16.99	-	19,365	-	18,928	-	35	,727	-	28,942	-
2012	15.49	-8.8%	20,006	+3.3%	18,016	-4.8%	32	,231	-9.8%	26,577	-8.2%
2013	14.80	-4.5%	21,389	+6.9%	20,277	+12.5%	33	,343	+3.5%	28,281	+6.4%
2014	14.49	-2.1%	19,816	-7.4%	17,366	-14.4%	32	354	-3.0%	25,275	-10.6%
2015	13.45	-7.2%	23,553	+18.9%	18,029	+3.8%	37	,402	+15.6%	33,139	+31.1%

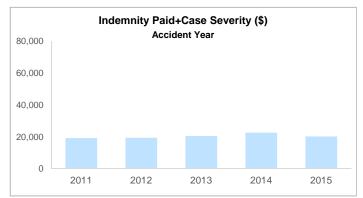
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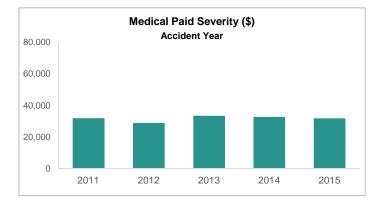


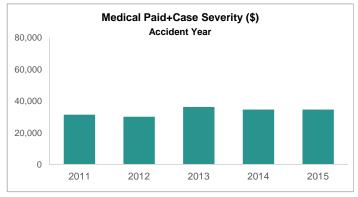
#### Nebraska











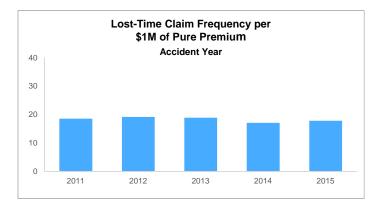
#### Nebraska

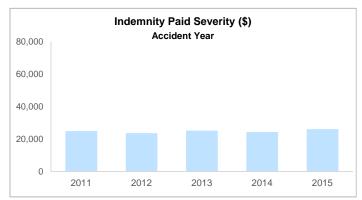
	Lost- Cla Frequ		Indem Paid Sever	d .	Indem Paid+C Sever	Case		ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Val</u>	ue Change	<u>Value</u>	Change
2011	16.59	-	21,295	-	19,242	-	31,8	- 39	31,401	-
2012	17.05	+2.8%	20,515	-3.7%	19,433	+1.0%	28,7	99 -9.5%	30,180	-3.9%
2013	15.87	-6.9%	21,052	+2.6%	20,547	+5.7%	33,3	94 +16.0%	36,282	+20.2%
2014	16.03	+1.0%	21,566	+2.4%	22,669	+10.3%	32,6	69 -2.2%	34,701	-4.4%
2015	15.34	-4.3%	20,834	-3.4%	20,219	-10.8%	31,7	30 -2.9%	34,669	-0.1%

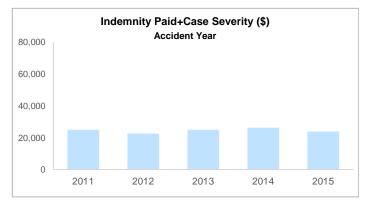
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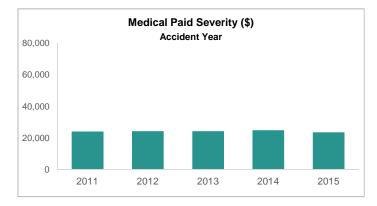


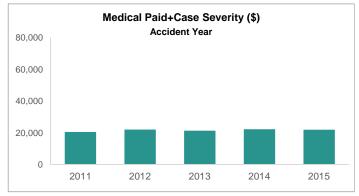
#### Nevada











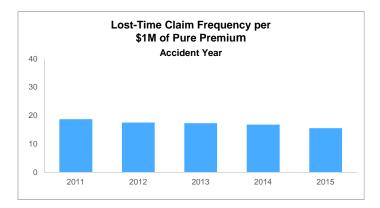
#### Nevada

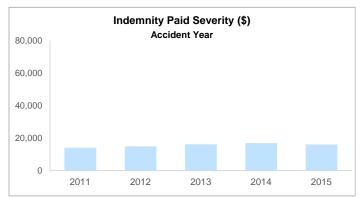
	Lost- Cla Frequ	im	Indem Paid Sever	1	Indem Paid+C Sever	Case	-	ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Val</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	18.57	-	24,943	-	24,985	-	24,0	85 -	20,573	-
2012	19.21	+3.4%	23,734	-4.8%	22,586	-9.6%	24,2	86 +0.8%	22,017	+7.0%
2013	18.88	-1.7%	25,321	+6.7%	25,043	+10.9%	24,2	16 -0.3%	21,378	-2.9%
2014	17.13	-9.3%	24,353	-3.8%	26,359	+5.3%	24,8	66 +2.7%	22,292	+4.3%
2015	17.81	+4.0%	26,147	+7.4%	23,903	-9.3%	23,5	95 -5.1%	21,965	-1.5%

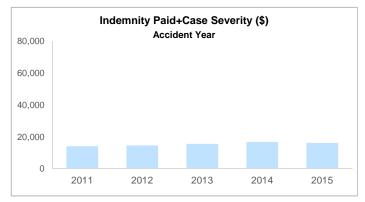
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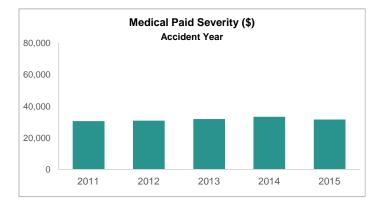


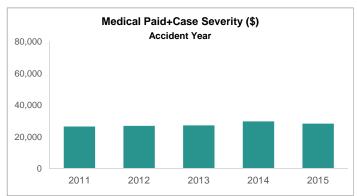
### **New Hampshire**











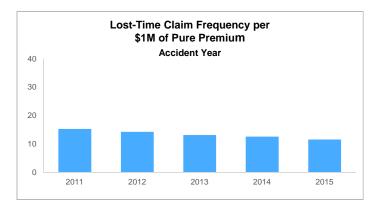
### **New Hampshire**

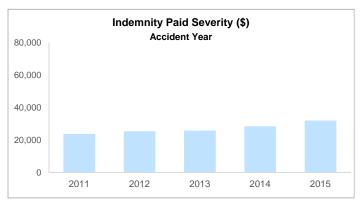
	Lost- Cla Frequ		Indem Paid Sever	1	Indem Paid+C Sever	ase		/ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	Va	lue Change	<u>Value</u>	Change
2011	18.72	-	14,179	-	14,107	-	30,6	522 -	26,474	-
2012	17.53	-6.4%	14,973	+5.6%	14,601	+3.5%	30,9	944 +1.1%	26,878	+1.5%
2013	17.33	-1.1%	16,238	+8.4%	15,585	+6.7%	31,9	938 +3.2%	27,199	+1.2%
2014	16.83	-2.9%	16,978	+4.6%	16,829	+8.0%	33,4	103 +4.6%	29,774	+9.5%
2015	15.58	-7.4%	16,082	-5.3%	16,159	-4.0%	31,6	556 -5.2%	28,328	-4.9%

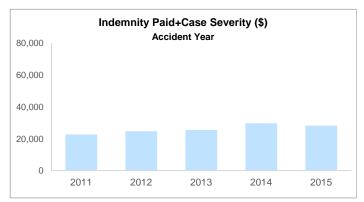
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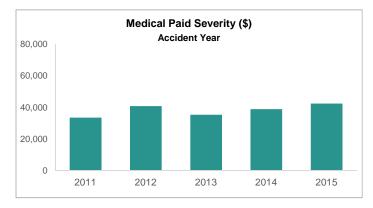


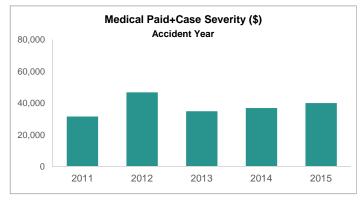
### **New Mexico**











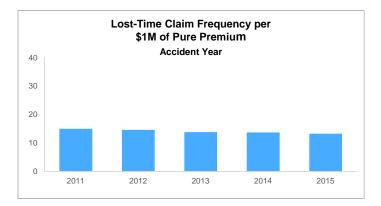
# New Mexico

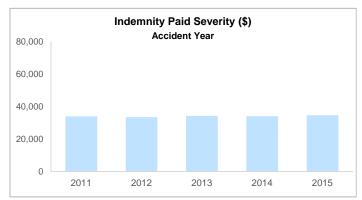
	Lost- Cla Frequ		Indem Paid Sever	d .	Indem Paid+0 Sever	Case	P	edical aid verity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Value</u>	<u>Change</u>	<u>Value</u>	<b>Change</b>
2011	15.28	-	23,787	-	22,721	-	33,442	2 -	31,518	-
2012	14.29	-6.5%	25,448	+7.0%	24,765	+9.0%	40,710	) +21.7%	46,740	+48.3%
2013	13.15	-8.0%	25,986	+2.1%	25,573	+3.3%	35,240	-13.4%	34,875	-25.4%
2014	12.59	-4.3%	28,522	+9.8%	29,784	+16.5%	38,866	5 +10.3%	36,896	+5.8%
2015	11.61	-7.8%	32,050	+12.4%	28,265	-5.1%	42,353	3 +9.0%	39,964	+8.3%

Source: NCCI Financial Data Valued as of 12/31/2015.

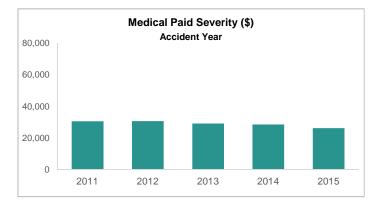


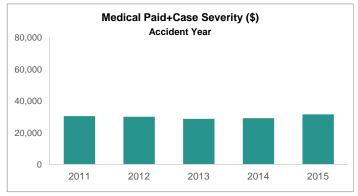
## **North Carolina**











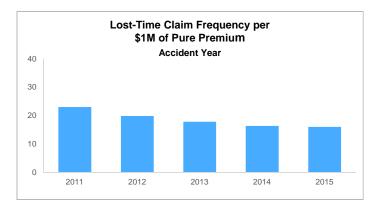
## **North Carolina**

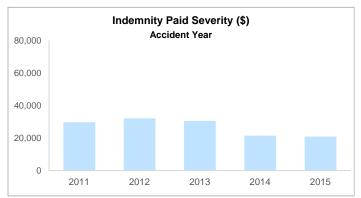
	Lost- Cla Frequ	im	Indem Paid Sever	1	Indem Paid+C Sever	ase	-	ledical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	<u>Val</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	15.05	-	34,017	-	33,101	-	30,5	46 -	30,565	-
2012	14.61	-2.9%	33,504	-1.5%	31,863	-3.7%	30,5	84 +0.1%	30,117	-1.5%
2013	13.84	-5.3%	34,351	+2.5%	32,496	+2.0%	29,1	15 -4.8%	28,800	-4.4%
2014	13.75	-0.7%	34,118	-0.7%	32,593	+0.3%	28,5	44 -2.0%	29,269	+1.6%
2015	13.28	-3.4%	34,750	+1.9%	34,531	+5.9%	26,1	29 -8.5%	31,632	+8.1%

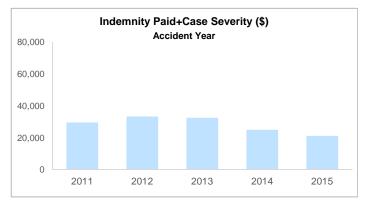
Source: NCCI Financial Data Valued as of 12/31/2015.

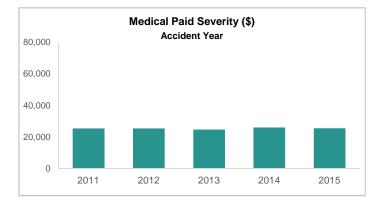


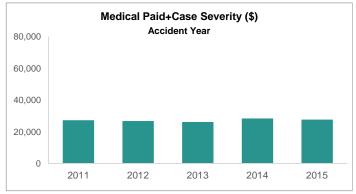
#### Oklahoma











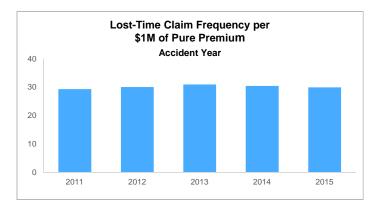
#### Oklahoma

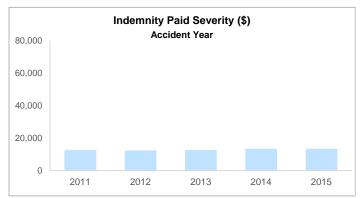
	Cla	Time im iency	Indem Pai Seve	d	Indem Paid+0 Sever	Case	P	edical aid verity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Value	e Change	<u>Value</u>	Change
2011	23.03	-	29,755	-	29,676	-	25,334	4 -	27,319	-
2012	19.84	-13.9%	32,126	+8.0%	33,367	+12.4%	25,37	2 +0.1%	26,795	-1.9%
2013	17.81	-10.2%	30,600	-4.8%	32,539	-2.5%	24,65	1 -2.8%	26,162	-2.4%
2014	16.36	-8.1%	21,557	-29.6%	24,989	-23.2%	25,970	0 +5.4%	28,399	+8.6%
2015	16.01	-2.1%	20,964	-2.8%	21,189	-15.2%	25,442	2 -2.0%	27,663	-2.6%

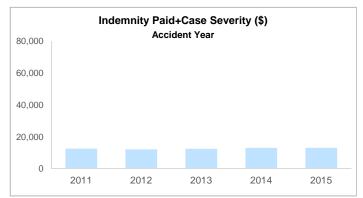
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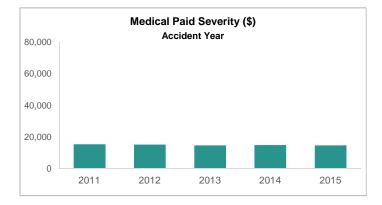


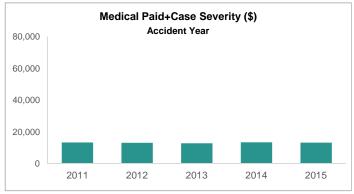
### Oregon











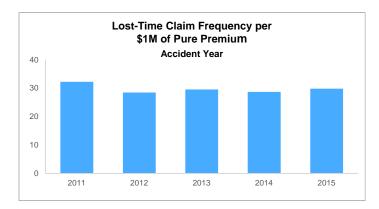
### Oregon

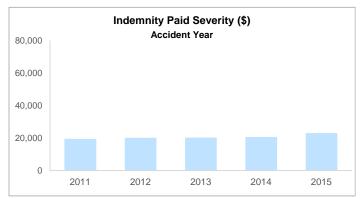
	Lost- Cla Frequ		Indem Paid Sever	ı <sup>*</sup>	Indem Paid+C Sever	Case	1	edical Paid verity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Valu</u>	<u>ie</u> <u>Change</u>	<u>Value</u>	<b>Change</b>
2011	29.29	-	12,658	-	12,585	-	15,36	55 -	13,321	-
2012	30.06	+2.6%	12,445	-1.7%	12,066	-4.1%	15,14	18 -1.4%	13,080	-1.8%
2013	30.97	+3.0%	12,694	+2.0%	12,503	+3.6%	14,68	-3.0%	12,822	-2.0%
2014	30.46	-1.6%	13,452	+6.0%	13,096	+4.7%	14,88	37 +1.4%	13,413	+4.6%
2015	29.96	-1.6%	13,461	+0.1%	13,041	-0.4%	14,69	-1.3%	13,194	-1.6%

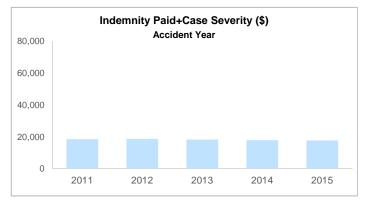
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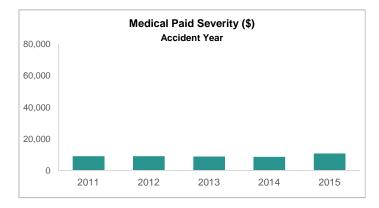


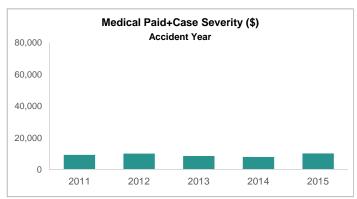
#### **Rhode Island**











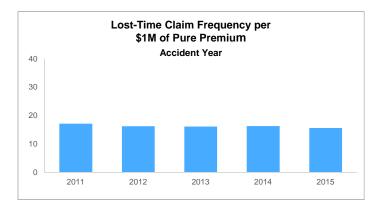
## Rhode Island

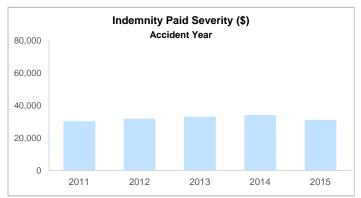
	Lost- Cla Frequ	im	Indem Paid Sever	<b>.</b>	Indem Paid+C Sever	ase	Medic Paic Sever	1	Medic Paid+C Severi	ase
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change
2011	32.25	-	19,568	-	18,499	-	9,128	-	9,281	-
2012	28.49	-11.7%	20,208	+3.3%	18,726	+1.2%	9,122	-0.1%	10,049	+8.3%
2013	29.53	+3.7%	20,396	+0.9%	18,293	-2.3%	8,930	-2.1%	8,552	-14.9%
2014	28.69	-2.8%	20,714	+1.6%	17,910	-2.1%	8,659	-3.0%	7,982	-6.7%
2015	29.80	+3.9%	23,132	+11.7%	17,717	-1.1%	10,820	+25.0%	10,142	+27.1%

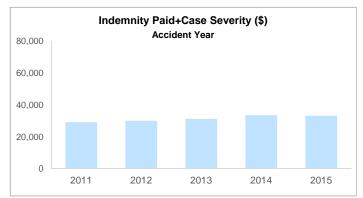
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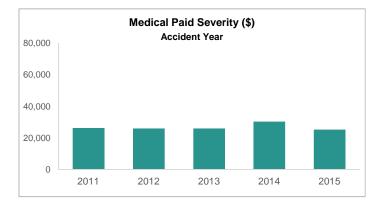


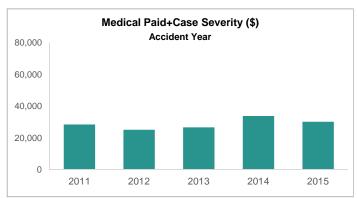
### **South Carolina**











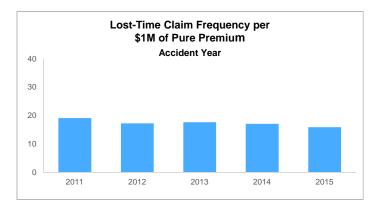
## **South Carolina**

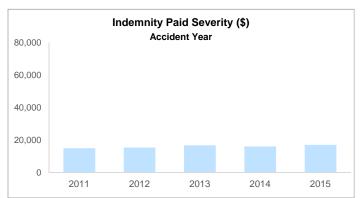
	Cla	Time nim uency	Indem Paid Sever	d .	Indem Paid+C Sever	Case		edical Paid everity	Med Paid+ Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Val</u> ı	ue Change	<u>Value</u>	<b>Change</b>
2011	17.18	-	30,344	-	29,116	-	26,2	- 14	28,456	-
2012	16.25	-5.4%	31,949	+5.3%	30,062	+3.2%	25,90	50 -1.1%	25,059	-11.9%
2013	16.14	-0.7%	33,113	+3.6%	31,305	+4.1%	26,0	20 +0.2%	26,579	+6.1%
2014	16.31	+1.1%	34,248	+3.4%	33,603	+7.3%	30,2	78 +16.4%	33,805	+27.2%
2015	15.67	-3.9%	31,248	-8.8%	33,213	-1.2%	25,30	08 -16.4%	30,149	-10.8%

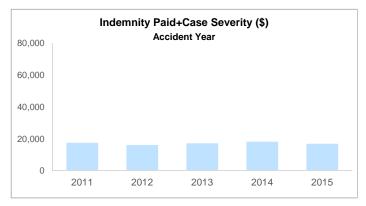
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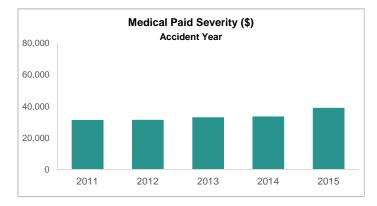


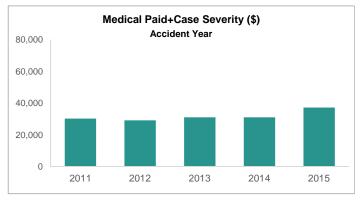
#### **South Dakota**











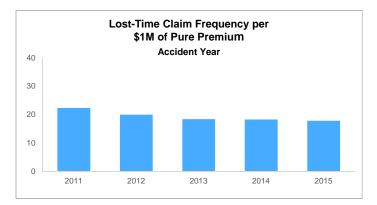
## **South Dakota**

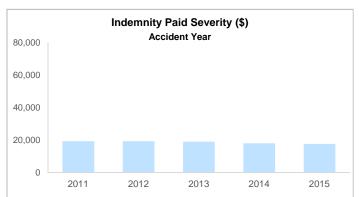
	Lost- Cla Frequ		Indem Paid Sever	1	Indem Paid+C Sever	ase		ledical Paid everity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	Change	Val	ue Change	<u>Value</u>	<b>Change</b>
2011	19.13	-	15,058	-	17,464	-	31,3	29 -	30,208	-
2012	17.30	-9.6%	15,399	+2.3%	16,082	-7.9%	31,4	13 +0.3%	29,157	-3.5%
2013	17.66	+2.1%	16,801	+9.1%	17,210	+7.0%	33,0	89 +5.3%	31,064	+6.5%
2014	17.12	-3.1%	16,102	-4.2%	18,212	+5.8%	33,5	69 +1.5%	31,017	-0.2%
2015	15.92	-7.0%	17,145	+6.5%	16,949	-6.9%	39,0	32 +16.3%	37,202	+19.9%

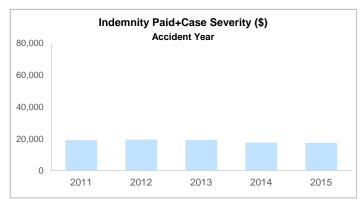
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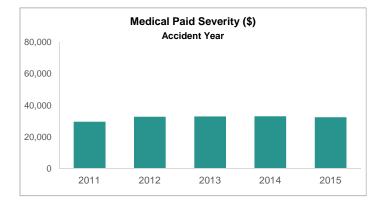


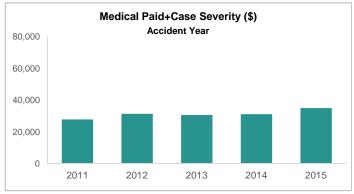
#### **Tennessee**











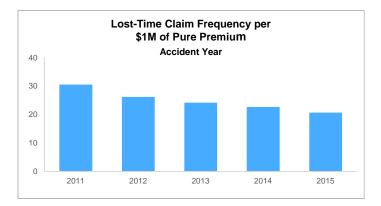
#### Tennessee

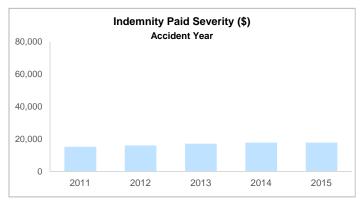
	Lost- Cla Frequ	im	Indem Paid Sever	d .	Indem Paid+C Sever	ase	1	edical Paid verity	Medi Paid+( Seve	Case
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Valu</u>	e Change	<u>Value</u>	<b>Change</b>
2011	22.36	-	19,397	-	19,069	-	29,57	'5 -	27,810	-
2012	20.00	-10.6%	19,339	-0.3%	19,516	+2.3%	32,74	3 +10.7%	31,354	+12.7%
2013	18.38	-8.1%	19,110	-1.2%	19,352	-0.8%	32,92	2 +0.5%	30,648	-2.3%
2014	18.29	-0.5%	18,054	-5.5%	17,651	-8.8%	33,08	88 +0.5%	31,178	+1.7%
2015	17.85	-2.4%	17,742	-1.7%	17,394	-1.5%	32,43	-2.0%	35,017	+12.3%

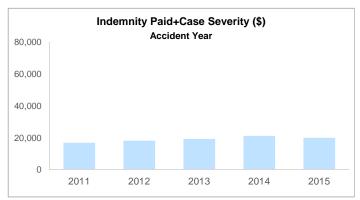
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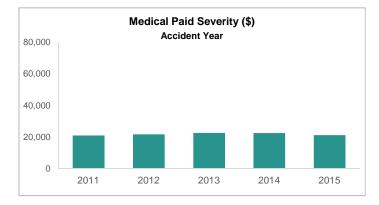


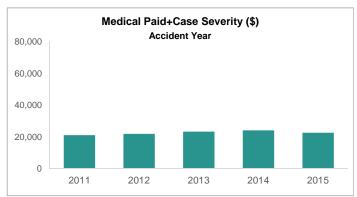
### **Texas**











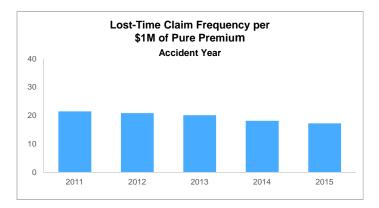
#### Texas

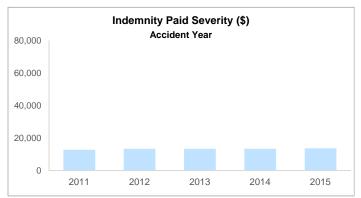
Lost-Time Claim Frequency		Claim Paid		Paid+C	Indemnity Paid+Case Severity		ledical Paid everity	Paid+	Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Val</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	30.57	-	15,283	-	16,895	-	20,9	28 -	21,040	-
2012	26.21	-14.3%	16,152	+5.7%	18,236	+7.9%	21,6	16 +3.3%	21,897	+4.1%
2013	24.21	-7.6%	17,180	+6.4%	19,290	+5.8%	22,5	36 +4.3%	23,317	+6.5%
2014	22.65	-6.4%	17,900	+4.2%	21,188	+9.8%	22,4	54 -0.4%	24,054	+3.2%
2015	20.70	-8.6%	17,855	-0.3%	20,039	-5.4%	21,1	63 -5.7%	22,580	-6.1%

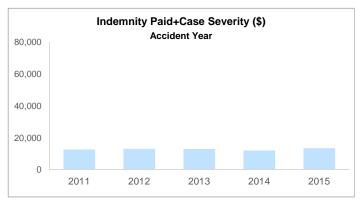
Source: NCCI Financial Data Valued as of 12/31/2015.

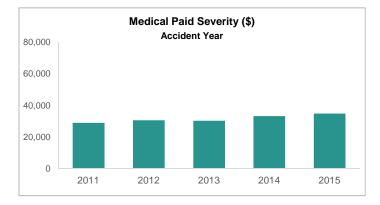


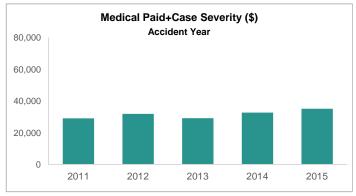
### Utah











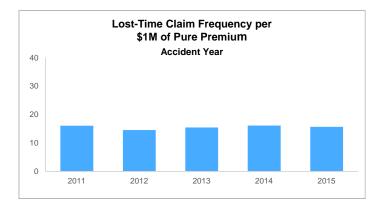
#### Utah

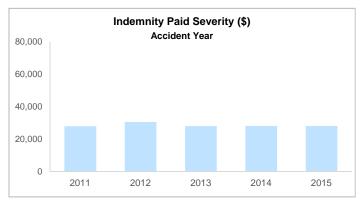
Lost-Time Claim Frequency		Claim Paid		Indemnity Paid+Case Severity			ledical Paid everity	Paid+	Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	Va	ue Change	<u>Value</u>	<b>Change</b>
2011	21.49	-	12,864	-	12,726	-	28,9	23 -	29,097	-
2012	20.90	-2.7%	13,430	+4.4%	13,106	+3.0%	30,4	79 +5.4%	31,912	+9.7%
2013	20.17	-3.5%	13,491	+0.5%	12,956	-1.1%	30,2	.08 -0.9%	29,268	-8.3%
2014	18.19	-9.8%	13,417	-0.5%	12,102	-6.6%	33,1	91 +9.9%	32,706	+11.7%
2015	17.28	-5.0%	13,728	+2.3%	13,532	+11.8%	34,7	39 +4.7%	35,157	+7.5%

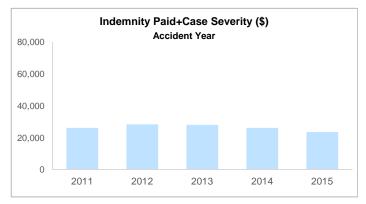
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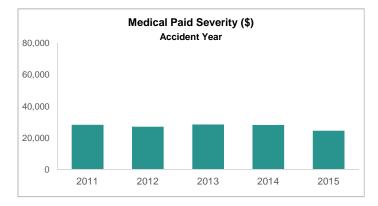


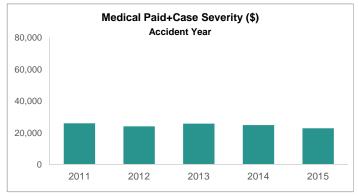
#### Vermont











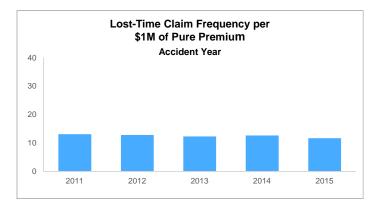
#### Vermont

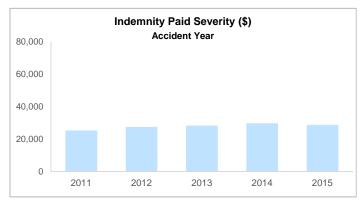
Lost-Time Claim Frequency		Claim Paid		Paid+0	Indemnity Paid+Case Severity		ledical Paid everity	Paid+	Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	Val	ue Change	<u>Value</u>	<b>Change</b>
2011	16.09	-	27,910	-	26,260	-	28,3	21 -	25,988	-
2012	14.59	-9.3%	30,619	+9.7%	28,465	+8.4%	27,1	26 -4.2%	24,052	-7.4%
2013	15.48	+6.1%	28,017	-8.5%	28,184	-1.0%	28,5	40 +5.2%	25,792	+7.2%
2014	16.15	+4.3%	28,145	+0.5%	26,260	-6.8%	28,1	61 -1.3%	24,931	-3.3%
2015	15.68	-2.9%	28,107	-0.1%	23,608	-10.1%	24,5	65 -12.8%	22,858	-8.3%

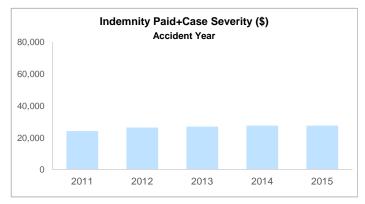
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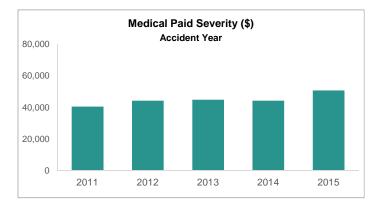


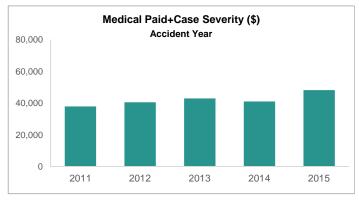
## Virginia











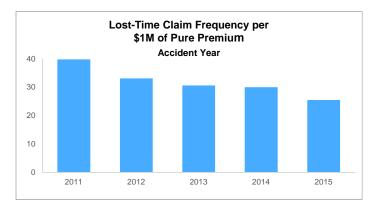
### Virginia

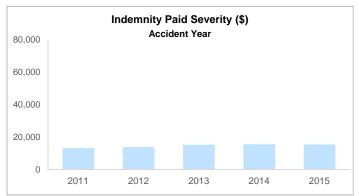
Lost-Time Claim Frequency		Claim Paid		Indemnity Paid+Case Severity			ledical Paid everity	Paid+	Medical Paid+Case Severity	
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	<b>Change</b>	<u>Value</u>	<b>Change</b>	<u>Val</u>	ue Change	<u>Value</u>	<b>Change</b>
2011	13.14	-	25,390	-	24,243	-	40,3	92 -	37,903	-
2012	12.85	-2.2%	27,553	+8.5%	26,421	+9.0%	44,2	23 +9.5%	40,483	+6.8%
2013	12.31	-4.2%	28,313	+2.8%	27,035	+2.3%	44,7	70 +1.2%	42,934	+6.1%
2014	12.65	+2.8%	29,824	+5.3%	27,624	+2.2%	44,1	.87 -1.3%	41,026	-4.4%
2015	11.70	-7.5%	28,855	-3.2%	27,685	+0.2%	50,7	03 +14.7%	48,214	+17.5%

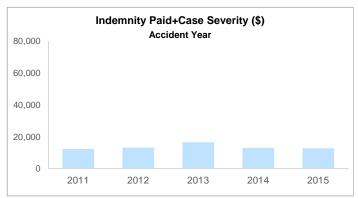
Source: NCCI Financial Data Valued as of 12/31/2015.

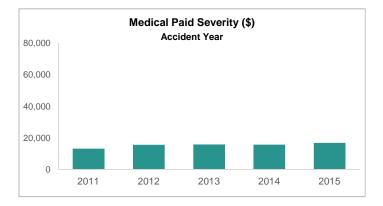


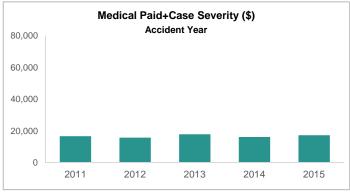
### West Virginia











### **West Virginia**

Lost-Time Claim Frequency		Claim Paid		Indemnity Paid+Case Severity		Medical Paid Severity			Medical Paid+Case Severity		
<u>AY</u>	<u>Value</u>	Change	<u>Value</u>	Change	<u>Value</u>	Change	<u>Va</u>	lue Cha	nge	<u>Value</u>	Change
2011	39.76	-	13,274	-	12,413	-	13,2	276	-	16,640	-
2012	33.09	-16.8%	13,911	+4.8%	13,319	+7.3%	15,6	525 +17	.7%	15,725	-5.5%
2013	30.60	-7.5%	15,354	+10.4%	16,572	+24.4%	15,8	348 +1	.4%	17,849	+13.5%
2014	29.98	-2.0%	15,616	+1.7%	13,063	-21.2%	15,7	734 -0	.7%	16,152	-9.5%
2015	25.48	-15.0%	15,556	-0.4%	12,811	-1.9%	16,8	325 +6	.9%	17,204	+6.5%

Source: NCCI Financial Data Valued as of 12/31/2015.