



ANNUAL ISSUES SYMPOSIUM 2017

PROGRAM AGENDA

MAY 17–19, 2017 • LOEWS PORTOFINO BAY HOTEL
AT UNIVERSAL ORLANDO™, FL



WEDNESDAY, MAY 17, 2017

- | | |
|---------------------|--|
| 7:00 a.m.–8:00 p.m. | Attendee Registration —Conference Area |
| 1:00 p.m.–6:00 p.m. | Annual Golf Tournament —Shingle Creek Golf Club |
| 6:30 p.m.–8:00 p.m. | Welcome Reception —Venetian Ballroom |

THURSDAY, MAY 18, 2017

- | | |
|-----------------------|---|
| 7:00 a.m.–5:30 p.m. | Attendee Registration —Conference Area |
| 7:00 a.m.–8:30 a.m. | Continental Breakfast —Conference Area |
| 8:30 a.m.–9:00 a.m. | The System@Work —Tuscan Ballroom
<i>Bill Donnell, CPCU, President and Chief Executive Officer, NCCI</i>
Bill Donnell kicks off this year's conference with his assessment of our workers compensation system's successes and challenges, the important stakeholders who come together to make our system work, and the critical issues we will face as an industry moving forward. |
| 9:00 a.m.–10:15 a.m. | State of the Line Report —Tuscan Ballroom
<i>Kathy Antonello, FCAS, FSA, MAAA, Chief Actuary, NCCI</i>
NCCI's State of the Line provides an exclusive review of the latest workers compensation financial indicators, trends, cost drivers, and broad economic markers. This highly anticipated session is unmatched in its detailed appraisal of market conditions. |
| 10:15 a.m.–10:45 a.m. | Networking Break/Meet the Experts —Conference Area/Rotunda
Talk to NCCI's actuaries who will be available to answer your questions. |
| 10:45 a.m.–11:45 a.m. | Economic Keynote: The US Economy's Effect on Financial, Insurance, and Workers Compensation Issues —Tuscan Ballroom
<i>Kurt Karl, PhD, Chief Economist, Swiss Re</i>
Kurt Karl will broaden our view of how the US economy is affecting financial services, insurers, and workers compensation stakeholders. This accomplished global economist is recognized for his accurate economic forecasts and will offer a unique perspective to our audience. |
| 11:45 a.m.–1:00 p.m. | Lunch and Networking —Venetian Ballroom |
| 1:00 p.m.–2:00 p.m. | Point/Counterpoint: Key Issues Facing Workers Comp —Tuscan Ballroom
<i>Moderator: Susan L. Donegan, JD, LL.M., Chief Regulatory Officer, NCCI</i> <ul style="list-style-type: none">• Point: Robert P. Hartwig, PhD, CPCU, Associate Professor of Finance, Darla Moore School of Business, University of South Carolina• Counterpoint: Peter Kochenburger, JD, Associate Clinical Professor of Law, University of Connecticut School of Law In "Crossfire" fashion, these experts will offer their distinctive views and insights by debating key issues impacting the health of the workers compensation system, as well as staking out their positions on how well our industry is serving the injured worker. |

THURSDAY, MAY 18, 2017 (continued)

2:00 p.m.–2:30 p.m.	Networking Break/Meet the Experts —Conference Area/Rotunda Continue the conversation with the Point/Counterpoint experts.
2:30 p.m.–3:30 p.m.	The Moral Imperative of Workers Compensation —Tuscan Ballroom <i>Jonathan Haidt, PhD, Professor of Ethical Leadership, NYU Stern School of Business and Author of New York Times Best Seller, The Righteous Mind: Why Good People Are Divided by Politics and Religion</i> Building on the themes of the day, Jonathan Haidt will bring a global view of business, leadership, and ethics to this unique session. Assessing our industry's moral and social responsibility, he will address the important work we all do, and our reason for doing it.
3:30 p.m.–4:30 p.m.	Panel: A Discussion of Challenge and Change —Tuscan Ballroom <i>Moderator: Roberto Cenicerros, Senior Editor, Risk & Insurance Magazine</i> Participants: <ul style="list-style-type: none">• <i>Charles M. Chamness, President and CEO, NAMIC</i>• <i>Sean Kevelighan, CEO, III</i>• <i>Leigh Ann Pusey, President and CEO, AIA</i> Moderated by noted journalist Roberto Cenicerros, these industry leaders will address the wide range of topics facing their associations, the constituents they serve, and the issues they have in common.
4:30 p.m.–6:30 p.m.	Networking and Meetings Break —Conference Area
6:30 p.m.–9:30 p.m.	Networking and Dinner Event: Evening in an Old-World Piazza —Harbor Piazza Enjoy old-world hospitality along with the sounds and flavors of Italy.

FRIDAY, MAY 19, 2017

7:00 a.m.–9:00 a.m.	Continental Breakfast —Conference Area
8:00 a.m.–8:30 a.m.	NCCI Annual Meeting (Members Only) —Tuscan Ballroom <i>Tracy Ryan, Executive Vice President and Chief Claims Officer, Commercial Insurance, Liberty Mutual, and NCCI Board Chair</i>
8:30 a.m.–9:00 a.m.	Networking Break —Conference Area
9:00 a.m.–10:00 a.m.	A Morning With Lesley Stahl —Tuscan Ballroom <i>Lesley Stahl, Legendary Broadcast Journalist and Co-Editor of 60 Minutes</i> This special session promises important perspective on critical issues of the day, given Lesley Stahl's role as co-editor of <i>60 Minutes</i> and long tenure as CBS White House correspondent during the Carter, Reagan, and Bush administrations.
10:00 a.m.–10:30 a.m.	Networking Break —Conference Area
10:30 a.m.–11:15 a.m.	"InsurTech" and Its Implications on the Industry and Workers Compensation —Tuscan Ballroom <i>David Hollander, Global Insurance Advisory Lead, EY</i> David Hollander brings deep insight into market conditions and the latest trends in insurance technology—"InsurTech." David will offer his assessment of the impacts of these changes for carriers and the larger workers compensation industry.
11:15 a.m.–Noon	Research Focus on Medical Cost Drivers —Tuscan Ballroom <i>Barry Lipton, FCAS, MAAA, Practice Leader and Senior Actuary, NCCI</i> <i>Alex Swedlow, President, California Workers' Compensation Institute (CWCI)</i> According to NCCI surveys, carrier executives consistently identify medical costs as their top concern. Barry Lipton and Alex Swedlow will leverage the latest analysis from NCCI and CWCI to shed light on the drivers of medical costs in the workers compensation system.
Noon	Boxed Lunch —Conference Area