

APRIL 2, 2018

INDEMNITY CALL

IND-2018-02

Indemnity Data Call—New Indemnity Data Call Resources—Available on ncci.com**ACTION
NEEDED**

NCCI announced the new Indemnity Data Call via Circular IND-2018-01, which was released on February 8, 2018. This new data type will begin with indemnity claims data activity occurring in Second Quarter 2020, due to be reported to NCCI by the end of Third Quarter 2020.

This circular announces an array of Call-related resources that have been released in the March to April 2018 time frame. This includes the new Indemnity Data Call section added to **ncci.com** and the *Indemnity Data Call Implementation Guide*—available in that section.

Please review the **NCCI Action** section of this circular for a description of these resources.

BACKGROUND

The new Indemnity Data Call is intended to provide the source data that will primarily be used for legislative pricings related to indemnity benefits. In early 2017, NCCI presented the business need for a new indemnity data collection program to NCCI's Board of Directors. The Board direction was to continue the exploration of this proposal and to engage our NCCI industry committees in the process.

Throughout 2017, NCCI worked with the Actuarial Committee and Data Collection Procedures (DCP) Subcommittee and their appointed working groups on various aspects of the indemnity data program concept.

At the January 2018 meeting of the NCCI Board of Directors, NCCI presented the Indemnity Data Call proposal and, after careful consideration, the Board voted unanimously for the adoption of the new Indemnity Data Call.

IMPACT

The Indemnity Data Call lead time will be 24–30 months, starting with the April 2, 2018 release of the *Indemnity Data Call Implementation Guide*.

Also, NCCI will work with the Workers Compensation Insurance Organizations (WCIO) to add the Indemnity Data Call reporting standard to the *WCIO Workers Compensation Data Specifications Manual*. This will enable the reporting standards, record layouts, and coding values to be established and maintained on a going-forward basis as the industry standard for this new data type.

NCCI ACTION

Below are the descriptions of Indemnity Data Call resources that are being implemented from March 2018 through January 2019.

March 2018

Contact Reporting Companies—NCCI sent letters to affiliate groups that met the Indemnity Data Call eligibility requirements. The participation threshold was based on groups with at least 1% market share in any one NCCI state over the most recent three years (overall average = 1% or more), based on 2014–2016 premiums.

These letters requested that each affiliate group identify a designated Indemnity Data Call primary contact, using the included Indemnity Data Call—Reporting Contact Form. This form was provided as a writable PDF document to be completed and submitted to NCCI email address indemnitydata@ncci.com by **June 1, 2018**. NCCI will interact with these contacts to assist in each group's implementation efforts.

April 2018

Indemnity Data Call Section on ncci.com—The new Indemnity Data Call section has been added to the Data Reporting page on **ncci.com**. All data reporters (including service providers such as third party administrators) have direct access to this information. With the implementation of this new Indemnity Data Call section, email notifications have been set up for individuals who currently receive Unit Statistical and/or Detailed Claim Information email notifications. Email notifications can be managed by following these three steps:

1. From the top of the home page on **ncci.com**, access **My Profile**
2. Click **My Email Notifications**
3. Select the NCCI tab, and check (or uncheck) the Data Reporting—Indemnity Data Call notification box; then click the **Save** button

The following information is currently available in the Indemnity Data Call section on **ncci.com**:

- **Implementation Guide**—The new *Indemnity Data Call Implementation Guide* includes reporting requirements, flat-file record layouts, a data dictionary, coding values, examples, and more
- **Indemnity Data Call Article**—An Indemnity Data Call feature article that provides an overview of the Call will be continually refreshed with the latest information as it becomes available
- **Webinar on Demand**—The initial Indemnity Data Call Webinar on Demand training module (Indemnity Data Call—Overview) provides an overview of the features of the new program

Third–Fourth Quarter 2018

- The Indemnity Data Call section on **ncci.com** will continue to be updated with the latest information.

January 2019

- **Data Educational Program**—The 2019 *Data Educational Program (DEP)* will include Indemnity Data Call classes. This annual training event will be conducted during the week of January 14, 2019, at the Palm Beach County Convention Center in West Palm Beach, FL. Later in 2018, we will release more information on the 2019 *DEP*, including additional details on the classes.

PERSON TO CONTACT

If you have any general data reporting questions, please contact NCCI's Customer Service Center at 800-NCCI-123 (800-622-4123) and select **Option 6**, or email us at data@ncci.com. We are here to assist you Monday through Friday, 8:00 a.m.–8:00 p.m. ET.
