Medical Data Call Tools and Resources
A Comprehensive Portfolio of Data Reporting Tools and Resources for Medical Call Data Reporters

2019 Edition
What Is Medical Call Data?

Medical Call data is the bill detail that comes from medical services rendered. The data includes all medical transactions associated with workers compensation claims.

What Is Medical Call Data Used For?

NCCI collects Medical Call data to support legislative pricing focused on medical benefits. The data collected may also be used for research projects approved by the Medical Data Call Research Committee.

Legislative pricing activities include:

- Evaluation of changes to medical fee schedules and other medical-related legislative changes
- Retrospective analysis of recently enacted medical fee schedule changes

Approved research studies include:

- Time From Injury to Treatment in Workers Compensation: Setting a Baseline to Monitor the Affordable Care Act
- The Impact of Workers Compensation Drug Fee Schedules

Tools and Resources for Medical Call Data Reporters

Tools for Reporting and Monitoring

NCCI offers a variety of tools on ncci.com to help you conveniently report and monitor your Medical Call data.

- **Medical Data Collection** enables you to report and view the status of your Medical Call data submissions to NCCI. This tool also allows you to monitor the quality and completeness of your submissions from receipt through each level of editing, as well as your **Medical Incentive Program** results. Additionally, you may generate a report of your search results.
- **Data Transfer via the Internet (DTVI)** is NCCI’s Web-based tool for reporting your data. This tool also allows you to receive your data files.
- **Data Manager Dashboard** provides you with a view to the Carrier Data Quality Report Program (Carrier Report Card), which includes the Medical Addendum. This addendum provides you with your company’s Medical Call data reporting results.

Medical Data Collection allows you to monitor medical submissions and the quality of your data by submission and quarter.
Resources for Reporting Requirements and Communications

NCCI offers a number of resources on ncci.com to provide you with reporting requirements and information for Medical Call data.

- **Medical Data Call Reporting Guidebook** contains the rules and requirements for reporting Medical Call data, including record layouts, data definitions, and the Medical Data Call Edit Matrix.
- **Data Quality Guidebook** contains the program rules and criteria for each of NCCI’s Data Quality Compliance Programs. It also includes NCCI’s approach to data quality, details for cross-data type comparisons, and workflows for data quality best practices.
- **Electronic Transmission User’s Guide** contains the requirements for preparing and submitting test and production files for all NCCI data types. It also includes information for receiving data files and extracts electronically. Field specifications and record layouts for electronic transmissions are found in the WCIO Workers Compensation Data Specifications Manual.
- **Circulars/FYI Plus Releases** address time-sensitive topics. These documents may include a call to action and/or announce important information needed to report timely and quality data.

- **Data Reporting Page (Medical Data Call)** on ncci.com provides tools, resources, publications, and direct access to Webinars on Demand to help you with all of your Medical Call data reporting needs.

Training Opportunities

NCCI is committed to educating data reporting customers by offering two types of training opportunities—Webinars on Demand and Data Workshops.

**Webinars on Demand**
NCCI’s Webinars on Demand are online training modules that you can view and listen to at your convenience. Go to the Learning Center on ncci.com to access the webinars.

**Data Workshops**
NCCI’s training events provide education and instruction on the latest data reporting requirements and tools. Visit ncci.com to see upcoming opportunities.