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Founded in 1923, the mission of the National Council on Compensation Insurance (NCCI) is to foster a healthy workers compensation system. In support of this mission, NCCI gathers data, analyzes industry trends, and provides objective insurance rate and loss cost recommendations. These activities—combined with a comprehensive set of tools and services—make NCCI the source you trust for workers compensation information. To learn more about NCCI, please visit [ncci.com](http://ncci.com).

## New York's Departure From Interstate Experience Rating

The New York Compensation Insurance Rating Board (NYCIRB) announced that the New York State Department of Financial Services approved a new edition to the *New York Experience Rating Plan Manual* (Plan) effective for experience rating modifications (Mods) with a rating effective date on or after October 1, 2022. Upon implementation of their new Plan, New York will withdraw from the NCCI interstate rating plan.

Beginning with experience rating worksheets with an effective date of October 1, 2022, and after, interstate experience rating will not use New York experience in the calculation of interstate experience rating mods. New York experience can be used for experience rating purposes on mods prior to rating effective dates of October 1, 2022.

Mod worksheets containing New York experience that have a rating effective date of October 1, 2021, and after will display a comment advising customers that New York experience will no longer be used in mods on and after October 1, 2022. NCCI may issue additional communications as New York transitions away from the interstate experience rating plan.

## COVID-19 Update

In 2020, NCCI filed a rule change (Item Filing E-1407) for consideration by state insurance regulators to exclude claims identified with Catastrophe Number 12 from experience rating. Claims attributable to the COVID-19 pandemic and reported to Catastrophe Number 12 will be excluded from experience rating calculations and merit rating plans (where applicable). All states participating in NCCI's *Experience Rating Plan Manual for Workers Compensation and Employers Liability Insurance (Experience Rating Plan Manual)* have approved this rule change. Catastrophe Number 12 applies to claims with accident dates of December 1, 2019, and after. At this time, no ending claim accident date has been established.

NCCI continues to update stakeholders concerning the impact of the COVID-19 pandemic on workers compensation insurance. Updated information can be found on the COVID-19 and Workers Compensation: What You Need to Know [Resource Center](#) on [ncci.com](http://ncci.com). Please refer to the Resource Center regularly for updated information.

## Maryland Updates

As a result of an insurer transition, a significant number of Maryland insureds will be new to NCCI's Experience Rating Plan effective January 1, 2023. Experience rating mods with rating effective dates (REDs) prior to January 1, 2023, will not include any of this expanded Maryland data on the worksheets or in the calculations. Experience rating mods effective January 1, 2023 and later will include the expanded Maryland data for policy effective dates of April 1, 2018, and later and it may be combinable with experience from other states.

All data will be subject to the

*Experience Rating Plan Manual* and may be included on an experience rating worksheet based on premium eligibility and combinability rules.

*Riskworkstation™* will include this Maryland policy and unit information in *Risk History Reports* beginning Q1 2022. Again, any experience rating modifications or worksheets in *Riskworkstation™* will not include this Maryland data for REDs prior to January 1, 2023.

## Automation Guide for Experience Rating Mods and Worksheets

When you need an experience rating mod or worksheet for new or renewal business, NCCI offers multiple ways to

automate your process and save you time. For renewal business, *Experience Rating Worksheet Distribution (ERWD)* provides worksheets in multiple delivery formats that can be tailored to your business process. NCCI's Web services can be used for new or renewal business and offer real-time access to experience rating information. Web service requests can also be designed to accommodate your system requirements.

Key features of both offerings are detailed below.

Feature	ERWD	Mod Web Service	Worksheet Web Service
New Business	✗	✓	✓
Renewal Business	✓	✓	✓
Bulk Overnight Delivery	✓	✗	✗
Customized Delivery Options	✓	✗	✗
Real-Time Access	✗	✓	✓
Request by Individual Insured	✗	✓	✓
Letter of Authority Required	✗	✗	✓
Legal Agreement Required	✗	✗	✓
File Format	WCIO/PDF	XML/JSON	XML/JSON
Machine-to-Machine Capability	FTP	SOAP/REST	SOAP/REST
Free Setup	✓	✓	✓

## The Importance of a Proper Classification as It Relates to the Experience Mod

Assigning the proper classifications to a risk is critical in the calculation of the experience modification. Premium is one of the elements for creating the experience modification, so an incorrect classification leads to wrong premium, resulting in an inaccurate experience modification. For more information on misclassifications, please review [NCCI's Classification Program-Top Reclassified Codes 2020](#).

In addition, NCCI recently produced a video presentation providing a look into how this article is created. This video can be found at [NCCI's Top 10 Reclassified Codes: A Deeper Dive](#)

## NCCI's Atlas Update

**NCCI's Atlas Initiative** is focused on modernizing our workers compensation manual content. As we map information and create new connections, you will see transformed content and increased functionality that evolves over time to meet your needs.

## Improved Format for Manuals

Our modern and simplified manual structures includes:

- State-based rules (no exception pages at back of manual)
- A topic-based format that eliminates information overload
- A permanent numbering system with a unique number for each topic
- Structured writing that enables you to find, scan, and interpret information more easily
- An improved and reordered table of contents with fewer drill-down levels
- Streamlined navigation
- A new dynamic alphabetical index

## Transformed Content in Progress

Beginning in December 2020, NCCI made two filings for manuals with an effective date of November 1, 2021:

- Filed Item B-1444—NCCI's **Basic Manual for Workers Compensation and Employers Liability Insurance (Basic Manual)** in 37 states
- Filed Item RM-W-8047—NCCI's **Residual Market Manual for Workers Compensation and Employers Liability Insurance** (Rule 4 of the **Basic Manual**—2001 Edition) in 22 states

The **Experience Rating Plan Manual** and **Experience Rating Plan Manual User's Guide** are also on our content roadmap to be transformed into the new writing structures. After the Experience Rating Plan actuarial research has been completed and recommendations have been made, we will be ready to make our Experience Rating Plan filing with state regulators.

Visit [NCCI's Atlas Initiative](#) page for more information and FAQs about this exciting content transformation.

## Available Resources on ncci.com

Here are just a few highlights of the valuable information found on

**ncci.com**:

- Informational sections on the home page:
  - Solutions—showcases our latest enhancements, including **NCCI's Atlas Initiative**
  - COVID-19 Resource Center—what you need to know about COVID-19 and workers compensation
  - **INSIGHTS**—spotlights key issues
  - Events and Programs—how you can engage with NCCI
  - Learning Center—access

NCCI's online learning resources

- My Profile—located in the upper-right corner and includes:
  - My Email Notifications—sign up to receive notifications when an update has been made to Manuals, Circulars, or **ncci.com** content
  - My Services and Tools—provides a list of everything you have access to on **ncci.com**
- Agents/Brokers—dedicated page that provides tools, forms, publications, and general information most pertinent to the agent community
- Industry Information—access information on Regulatory and Legislative activities, publications, presentations, and committees

## Experience Rating Reminders

**Experience Rating Correspondence Distribution (ERCD)** is an application on **ncci.com** that enables carriers to retrieve experience rating ownership letters and other correspondence. **ERCD** replaces USPS delivery with a convenient online location to access their organization's correspondence. Now carriers won't have to wait for hard copy correspondence from our Experience Rating Department to come in the mail, since **ERCD** is currently available!

**ERCD** is found on **ncci.com's** Underwriting page or in our Services & Tools Catalog.

**Experience Rating (ER) Split Data Reporting Guide** is an electronic option for data providers to report individual exposure and claim data that is used for experience rating purposes. ER Split Data is an alternative to reporting data via hard copy. It is to be used when a

client is covered under a professional employer organization (PEO) master policy and the client terminates its agreement with the PEO or if an ownership change has occurred. NCCI also provides a handy ER Split Data reporting template to assist in providing the required data elements and record layouts as defined in the *ER Split Data Reporting Guide*.

The ER Split Data reporting template is found on [ncci.com](http://ncci.com)'s Underwriting page.

**Experience Rating Ownership Submission** is an application on [ncci.com](http://ncci.com) to provide carriers, agents, and insureds with an efficient and convenient way to report

changes in ownership for experience rating purposes. This is available to you at **no charge**. **Experience Rating Ownership Submission** is found in the Tools listing for the Residual Markets, Underwriting, and Agents/Brokers pages and in the Services and Tools Catalog.

Here are two helpful tips to remember when using the **Experience Rating Ownership Submission** tool:

1. Take note of the signature process. The signature email comes from DocuSign, not from NCCI. The submission process starts with NCCI. Then the employer receives a **secure** email from DocuSign to

sign off on, and it's automatically sent back to NCCI. If the employer is a new user, the DocuSign email may initially fall into their junk folder, so remind them to keep an eye out for it!

2. Point out the checklist. Most applications are incomplete because customers stop at the section they must input the ownership information. The checklist is an important reminder to have all information ready before they start the application.



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