

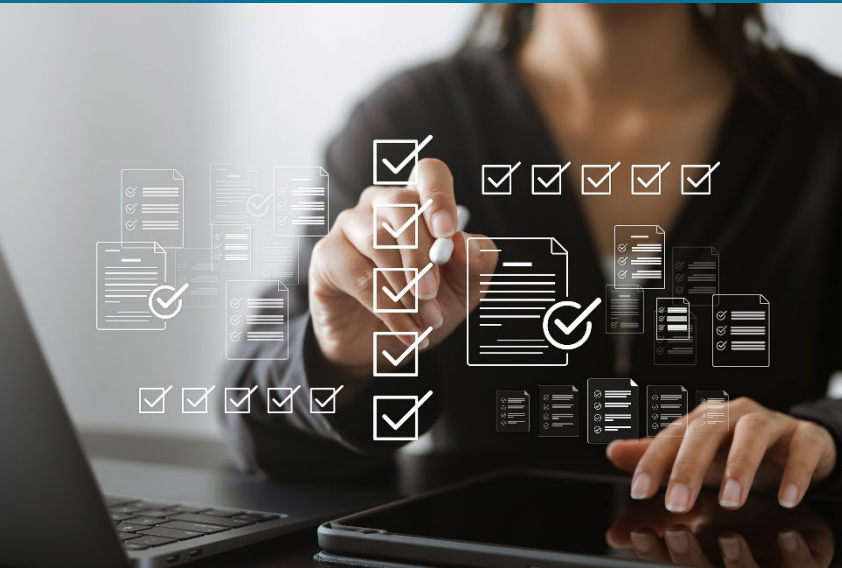
Servicing Carrier Eligibility Requirements

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Plan Administration
NCCI



Agenda



Requirements to Bid



Requirements to Serve



Maintaining Eligibility



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Requirements to Bid



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Eligibility Requirements to Bid

For each state, a bid respondent must:

- Be Actively Licensed
- Have Been Writing for:
 - Five years
 - or -
 - Three years and five years as an active Servicing Carrier (must meet both)
- Minimum Amount (state specific)



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Eligibility Requirements to Bid (continued)

A bid respondent must also:

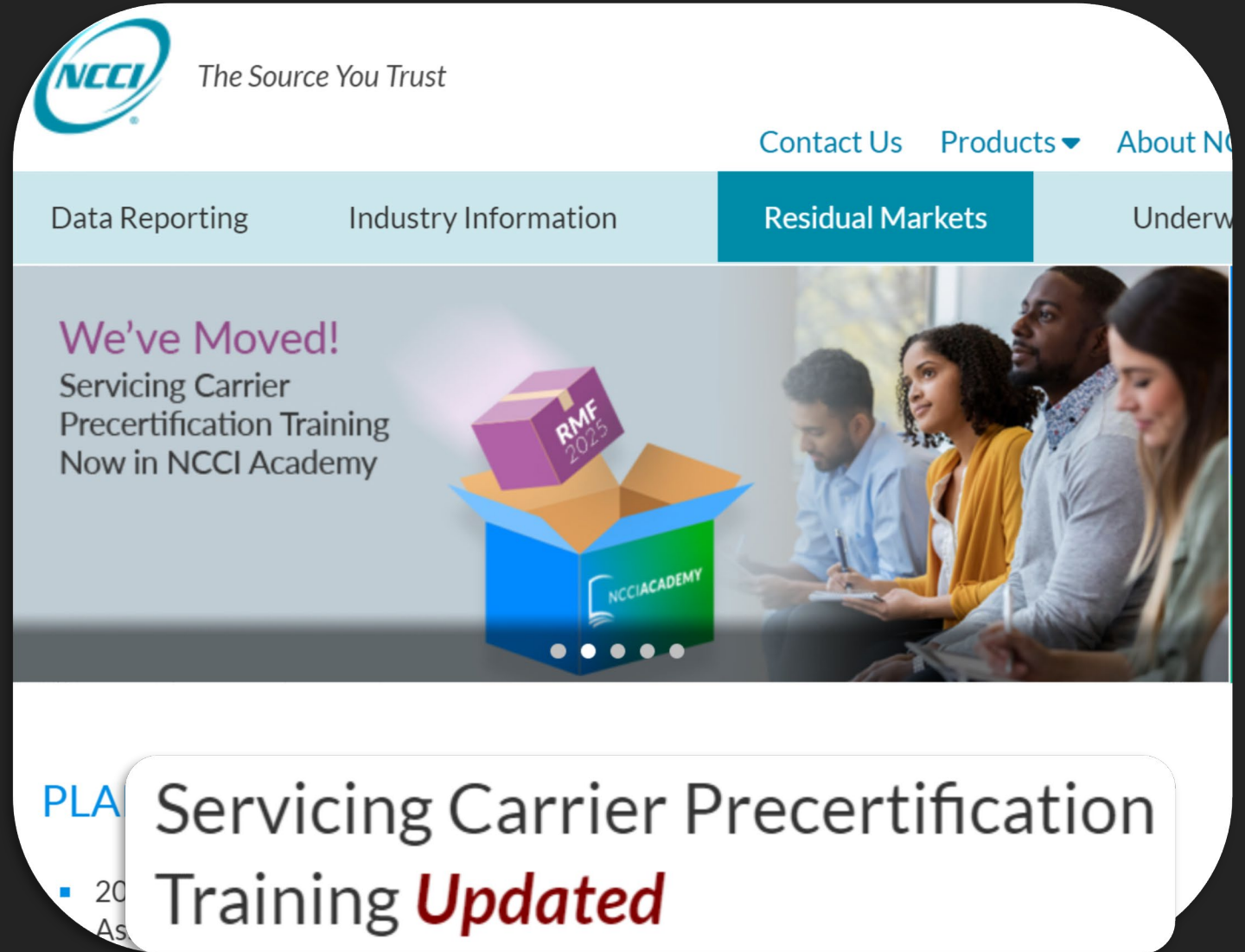
- Have a minimum A.M. Best financial strength rating A- or better
- Be precertified if a potential Servicing Carrier
- Be certified if an existing Servicing Carrier



Precertification—Potential Servicing Carriers

Precertification steps:

- Video Series
- ***Residual Market Forum*** Attendance
- Questionnaire
- Optional Visit

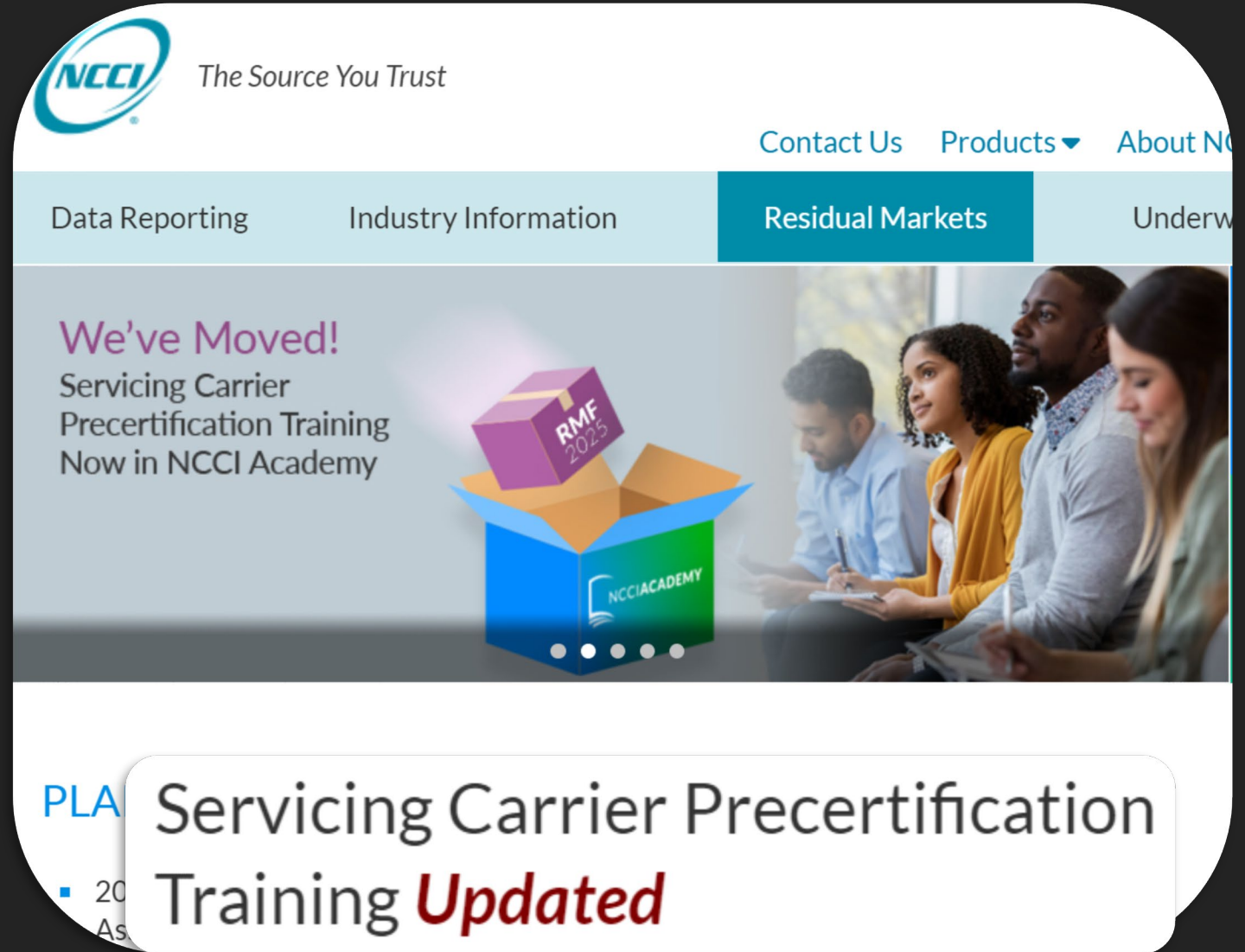


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Certification—Existing Servicing Carriers

- Established with first on-site audit
- Maintained through triennial on-site audits
- Must have “Satisfactory” or better for all aggregate ratings



How We Verify Eligibility to Bid

- Certificate of Authority for Active License
- NAIC Data for Writings
- A.M. Best Data for Rating
- Written Notice for Precertification
- Audit Results for Certification

When We Verify Eligibility to Bid

- January – Indicate Interest in the RFP
- April – Request to Bid
- June – Submit Bid Proposal





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Requirements to Serve

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Eligibility Requirements to Serve as a Servicing Carrier

- Maintain License and A.M. Best Rating
- Maintain Necessary Staff and Operations
- Serve Employers of All:
 - Premium sizes, and
 - Classification codes



Eligibility Requirements to Serve as a Servicing Carrier (continued)

- Provide all coverages (except federal)
- Accept multistate assignments
- Continuously comply with all contractual terms and conditions

How and When We Verify Eligibility to Serve During the Bid Process

- Reverify A.M. Best Rating
- Verify Within Bid Proposal:
 - Have the necessary staff and operations
 - Serve all premium sizes and classifications
 - Provide all coverages
 - Comply with terms and conditions





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Maintaining Eligibility



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How We Verify Ongoing Eligibility is Maintained

- Continuously Monitor A.M. Best Rating

- Verify During Contract

- Multistate writings
- ***Carrier Audit Program***
- Data report cards
- Complaints and disputes
- Material changes



How We Verify Ongoing Eligibility is Maintained

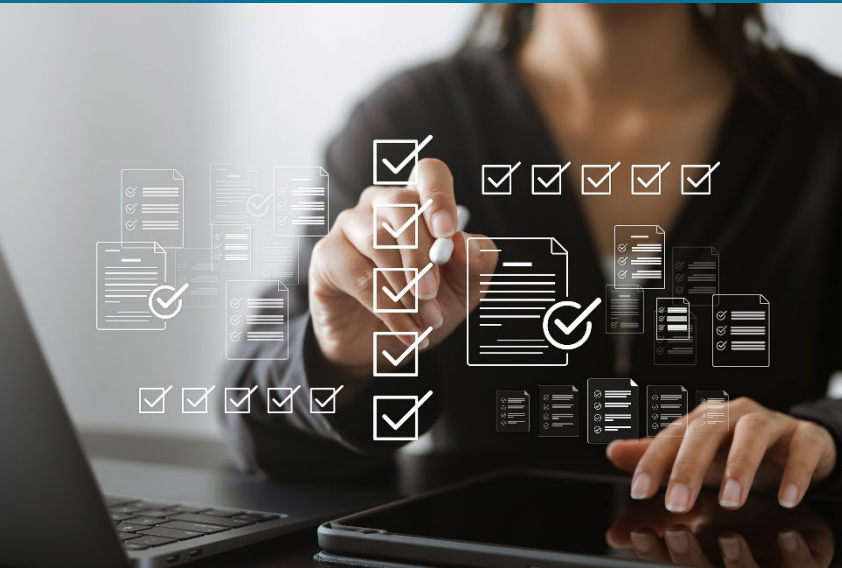
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Summary



Requirements to Bid



Requirements to Serve



Maintaining Eligibility