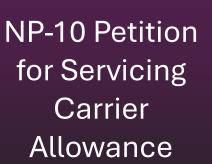


Agenda







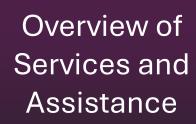
Uncollectible Premium Reporting



Indemnification
Update and
System
Enhancements



Servicing
Carrier
Reference
Guide Update







NP-10 Petition for Servicing Carrier Allowance (SCA)



NP-10 Petition for Servicing Carrier Allowance (SCA)

- Reimbursement on policies with large uncollected premium balances
 - National Pool \$100k +
 - Michigan Pool \$25k +
- SCA is only paid on standard premium
- Adjust SCA on recovered premium



NP-10 Petition for Servicing Carrier Allowance (SCA)

- Contact Pool Administration if you have not received a decision after 30 days
 - Group email inbox
 - File too large
 - Firewall
- Redact or exclude Personally Identifiable Information (PII)



RMF 2025



Uncollectible Premium Reporting

- Verification of compliance with **Assigned Carrier Performance Standards**
- Reporting NP-8 initial chargeback via **Pool Uncollectible Premium System** (**PUPS**)
 - Timely completion of audits
 - Noncompliance of premium reporting
 - Timely referral to collection agency



RMF 2025

Uncollectible Premium Reporting

- Reports
 - NP-10 Approval
 - NP-8 Quarterly Approval (customized)
 - Performance History Report
- Appeals Process





Indemnification
Update and
System
Enhancements



Indemnification

- Indemnification Types
 - General vs. Legal
- Submission Types
 - New indemnifications
 - Fee bills
 - Case updates



Indemnification Submission Tips

- Fee Bill Review
 - Ensure activity is reasonable and indemnifiable
 - Not all legal fees are reimbursable through indemnification
 - Partner with attorneys
- Budget
 - Provide explanation for increases



Indemnification

- Pool Indemnification Management System (PIMS)
 - New updates at end of 2024
 - Additional states field
 - Firm information
 - Default screen navigation to Case Updates tab
 - Editable vs. noneditable fields
 - Inactivity report



Indemnification

Pool Indemnification Management System (PIMS)

Inactivity Report

	Indemnification Inactivity Report - 99999-ALL CARRIERS						
(NCCI)	Run date: November 04, 2024 10:37 Al	M					
	Including open indemnification cases with no activity in the last 90 days						
	Proprietary and Confidential: Not Intended for Further Distributions.						
Case Number	Case Name	Approved	Carrier	Days	Main Contact	NCCI Analyst	Approval Status
		Date		Inactive			
11111	Roofing vs. Professional Services		12345-ABC Insurance Company	9074	Joe Test User	Denise Miller	
11111	Roofing vs. Professional Services		12345-ABC Insurance Company	9074	Joe Test User	Denise Miller	
11111	Roofing vs. Professional Services		12345-ABC Insurance Company	9074	Joe Test User	Mary Ordoyne	
11111	Roofing vs. Professional Services		12345-ABC Insurance Company	9074	Joe Test User	Denise Miller	
11111	Roofing vs. Professional Services		12345-ABC Insurance Company	9074	Joe Test User	Denise Miller	
11111	Roofing vs. Professional Services	04/24/2012	12345-ABC Insurance Company	4577	Joe Test User	Rob Siegel	APPROVED
11111	Roofing vs. Professional Services	02/22/2013	12345-ABC Insurance Company	4273	Joe Test User	Denise Miller	APPROVED
11111	Roofing vs. Professional Services	04/25/2013	12345-ABC Insurance Company	4211	Joe Test User	Denise Miller	APPROVED
11111	Roofing vs. Professional Services	06/11/2013	12345-ABC Insurance Company	4164	Joe Test User	Mary Ordoyne	APPROVED
11111	Roofing vs. Professional Services	10/03/2013	12345-ABC Insurance Company	4050	Joe Test User	Denise Miller	APPROVED
11111	Roofing vs. Professional Services	10/08/2013	12345-ABC Insurance Company	4045	Joe Test User	Mary Ordoyne	APPROVED
11111	Roofing vs. Professional Services	10/08/2013	12345-ABC Insurance Company	4045	Joe Test User	Mary Ordoyne	APPROVED
11111	Roofing vs. Professional Services	10/08/2013	12345-ABC Insurance Company	4045	Joe Test User	Mary Ordoyne	APPROVED





Servicing Carrier Reference Guide (SCRG)

- Update Published November 2024
 - Carrier Audit record layouts
 - Indemnification procedures for new system features
 - Archive content
 - Clarifying language



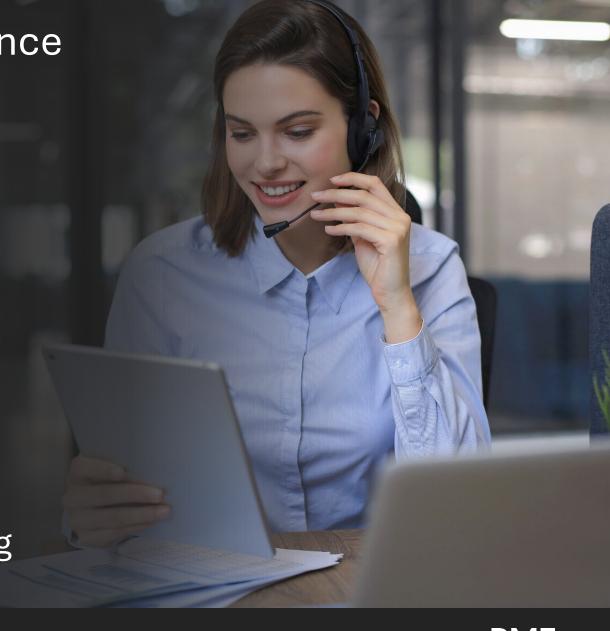


Overview of Services and Assistance



Overview of Services and Assistance

- Training and Support Available
 - New team member on-boarding
 - System demos
 - Data requests
 - One-on-one training
 - Test files
 - High-level and specialized training



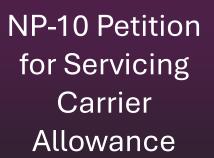


Pool_Administration@ncci.com



Summary









Indemnification
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System
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Servicing
Carrier
Reference
Guide Update

Overview of Services and Assistance

