

# Opening Remarks

**Brian Mourer, WCP®**

Director of Plan Administration  
NCCI





*The Source You Trust*

# Welcome to Delray Beach, Florida



**RMF**  
2025

# RMF 2025 Agenda—Wednesday, March 5, 2025

	Time	Session/Activity
	7:00 a.m.–10:00 a.m.	<b>Attendee Registration Check-In</b>
	8:00 a.m.–9:00 a.m.	<b>Breakfast</b>
	9:00 a.m.–9:10 a.m.	<b>Introduction</b> <i>Brian Mourer, Director of Plan Administration, NCCI</i>
	9:10 a.m.–9:50 a.m.	<b>The State of the Residual Market</b> <i>Cliff Merritt, Senior Division Executive, Residual Markets, NCCI</i>
	10:00 a.m.–12:00 p.m.	<b>Regulator Forum (including break)</b>
	10:00 a.m.–11:45 a.m.	<b>Assigned Carrier Forum (including break)</b>
	11:45 a.m.–1:30 p.m.	<b>Lunch</b>

# Wednesday, March 5, 2025, cont'd

Time

Session/Activity



1:30 p.m.–2:00 p.m.

**Actuarial Perspective of the Residual Market**  
*Alexsandra Bello, Associate Actuary, NCCI*



2:00 p.m.–2:45 p.m.

**State of the Economy**  
*Stephen Cooper, Executive Director and Senior Economist, NCCI*



2:45 p.m.–3:15 p.m.

**Break**

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# Wednesday, March 5, 2025, cont'd

## Time

## Session/Activity



3:15 p.m.–3:30 p.m.

### **Servicing Carrier Eligibility Requirements**

*Heidi Mangum, Plan Administration Manager, NCCI*



3:30 p.m.–3:50 p.m.

### **Carrier Audit Services Panel**

*Moderator:*

*Brian Mourer, Director of Plan Administration, NCCI*

*Panelists:*

*Alan Kurtz, Director, Carrier Audit Services, NCCI*

*Dawn Johnson, Audit Manager, Carrier Audit Services, NCCI*

*Jacqueline Miller, Senior Auditor, Carrier Audit Services, NCCI*

*Lisa Patterson, Senior Auditor, Carrier Audit Services, NCCI*



3:50 p.m.–4:00 p.m.

### **Closing Remarks**

5:00 p.m.–6:30 p.m.

### **Reception**

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# Elevate Skye Bar and Lounge Reception

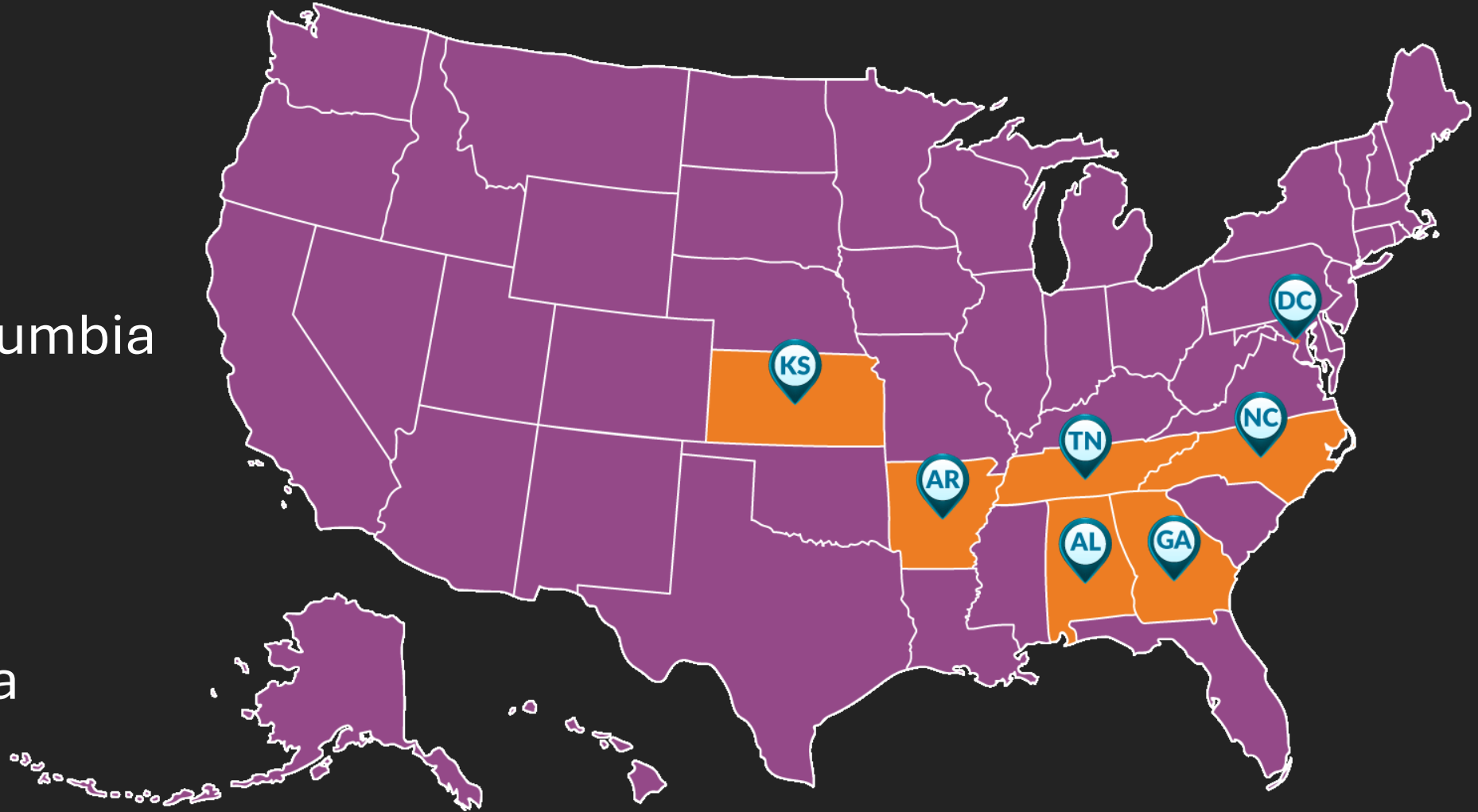


# Fellow Attendees

- Regulators
- Carrier Staff
- Independent Bureaus
- Other Stakeholders

# 2025 Bid States

- Alabama
- Arkansas
- District of Columbia
- Georgia
- Kansas
- North Carolina
- Tennessee



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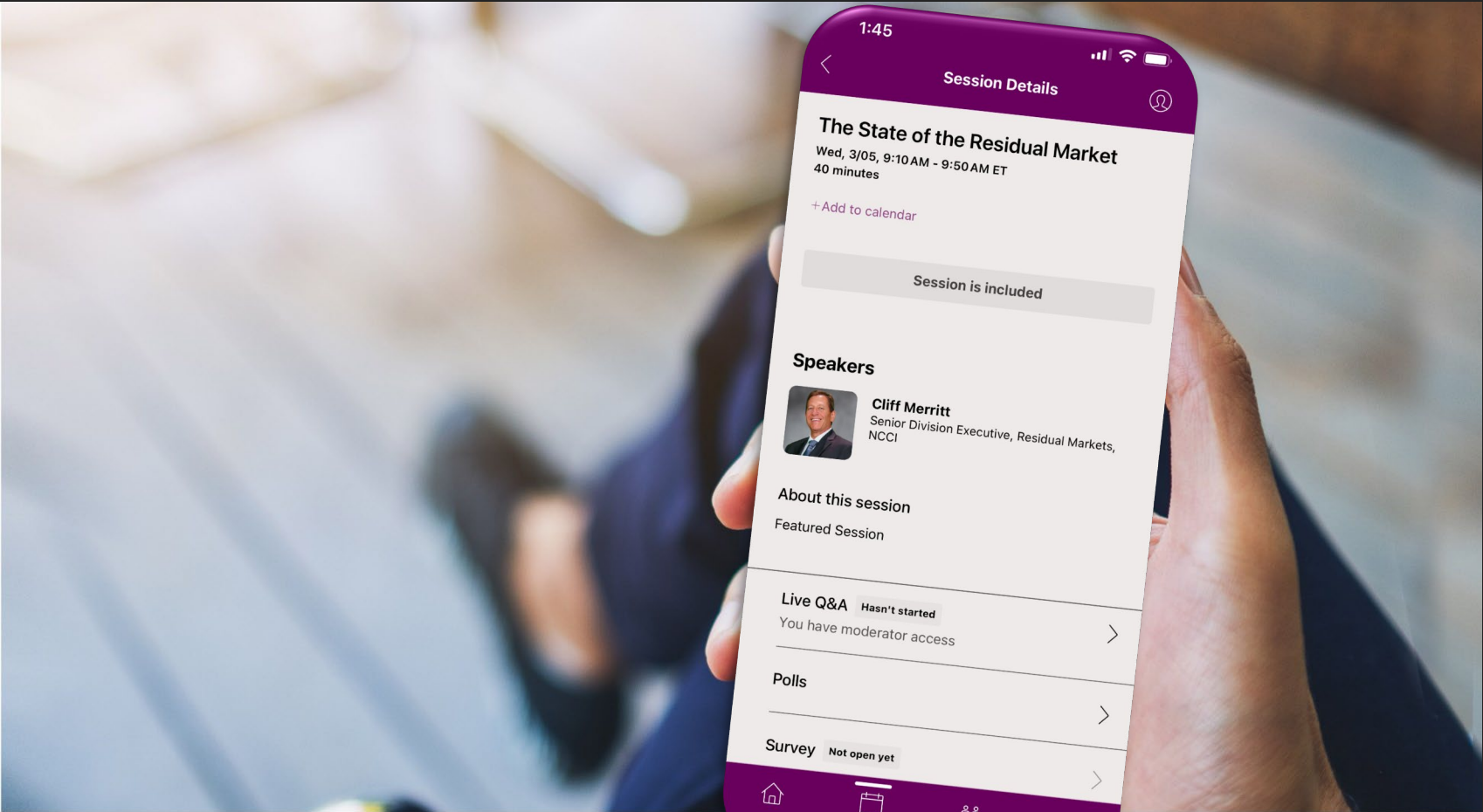
# Connections and Questions

- Key Highlights of the **RMF** App
- Questions
  - Cliff's presentation—Live Q&A
  - Assigned Carrier Focus Session—Live Q&A
  - All other sessions—Visit the Speakers' Corner during breaks



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# Polls and Surveys



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