Assigned Risk Updates

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Executive Director, Assigned Risk NCCI



## Agenda



Assigned Carrier
Electronic
Communications &
e-Signatures

> Decimal Extension RMAPS® Testing



Business Continuity Preparedness





Assigned Carrier Electronic Communications & e-Signatures



**RMF** 2025

## **RMAPS**° Landing Page Language



Quick Links ▼

#### Welcome!

#### Terms of Use Overview

NCCI's RMAPS® Online Application Service is designed for you to obtain premium estimates or submit applications for assigned risk workers compensation insurance in states with a filed and approved Workers Compensation Insurance Plan (WCIP or Plan) developed and administered by the National Council on Compensation Insurance (NCCI).

#### Estimates

Receive a premium estimate within seconds simply by entering a few Applicant details in NCCI's **RMAPS® Premium Estimator**. Use the results for informational purposes only or transfer the Applicant details with a single click to begin an online application. A premium estimate should not be used as the NCCI-calculated Total Estimated Annual Premium on a submitted application. Premium estimates are NOT binding on NCCI and/or any carrier that is or may be assigned under the WCIP.

#### **Applications**

Apply for assigned risk workers compensation insurance online via **RMAPS®** Online Application Service—the fastest, easiest way to complete and submit an application in the market of last resort. Assigned risk insurance is afforded to eligible Applicants under the state WCIP and is charged at rates that may be higher than those in the voluntary market. Coverage is not bound until eligibility is determined by NCCI as Plan Administrator and the signed and complete application is received by the Plan Administrator with appropriate premium.

NCCI's Voluntary Coverage Assistance Program (VCAP® Service) operates as a supplemental program for all employers applying for assigned risk workers compensation insurance through the WCIP, VCAP® Service is incorporated into and made a part of the WCIP, and submitted applications may be selected for

#### Consent to Electronic Communications and Electronic Signatures

#### **New Section**

Through the use of NCCI's electronic RMAPS® Online Application Service and by selecting "I agree" below, you (meaning the employer and to receive electronically transmitted information and/or communications issued by a) NCCI, by means of electronic mail (email) messages that may contain electronic documents, including, without limitation, any binder/verification pages issued by NCCI and any notifications or other communications as determined by NCCI, and b) electronically transmitted policy notifications and/or communications issued by the assigned carrier by means of electronic mail (email) messages that may contain electronic documents, including, without limitation, any policy documents, cancellations, endorsements, renewal and/or nonrenewal notices, and any other policy notifications and/or communications as determined by the assigned carrier is unable or does not choose to transmit such policy notifications and/or communications electronically, then hard copy policy notifications and/or communications will be provided to the Applicant by the assigned carrier, subject to any requirements applicable to the assigned carrier under any applicable laws or regulations that require a specific method of delivery for policy notification, mailing notices of cancellation and/or nonrenewal of policies by certificate of mailing.

You acknowledge, understand, and agree through your use of NCCl's electronic RMAPS® Online Application Service that NCCl and the assigned carrier are authorized, but neither NCCl nor the assigned carrier separately is required or obligated, to use electronic signatures or electronic signatures or electronic signatures or other means acceptable to NCCl and the assigned carrier. By consenting and agreeing to the use of NCCl's electronic RMAPS® Online Application Service, including the use of electronic signatures and receiving such electronically transmitted notifications and/or communications from NCCl and the assigned carrier, you acknowledge and agree to be legally bound by this consent and hereby release, indemnify, and hold harmless NCCl and the assigned carrier from any and all claims pertaining to the use of electronic signatures and electronically transmitted notifications and/or communications utilizing the designated email addresses as provided in the RMAPS® Online Application Service to NCCl and/or the assigned carrier including, without limitation, any

changes and/or updates to the required email addresses for both the Producer and the Applicant. To the extent that you desire to withdraw consent of your use of electronic communications and electronic signatures, please contact NCCI at 800-622-4123. If you desire to use your own electronic signature platform, you are required to follow the prompts as contained in the RMAPS® Online Application Service.

You agree to notify NCCI and the assigned carrier of any and all changes and/or updates to all required email addresses (Applicant and Producer), mailing, and/or physical addresses, immediately upon making, implementing, or having knowledge of any such changes and/or updates.

By selecting I AGREE, you (meaning the employer/Applicant, Producer, or other authorized representative on behalf of the employer/Applicant or Producer), have read, understand and agree to the Terms and Conditions and Disclaimer for NCCI's RMAPS® Online Application Service and consent to receiving electronic communications and the use of electronic signatures.



## ACORD® 133: Applicant and Producer Electronic Consent

#### APPLICANT COMMUNICATIONS

- By selecting the 'Yes' option adjacent transmitted information and/or commuelectronic documents, including witho communications as determined by NCC to NCCI.
- If "Yes" to #1 above, provide the valid e should be electronically sent:
- 3. By selecting the "Yes" option adjacent to transmitted policy notifications and/or or may contain electronic documents, inclinonrenewal notices, and any other policy extent that the assigned carrier is able electronically to the Applicant. If the ass communications electronically, then har assigned carrier as determined by the applicable laws or regulations. Regard transmitted policy notifications and/or or laws or regulations that require a specifimitation, mailing notices of cancellation.
- If "Yes" to #3 above, provide the valid e should be electronically sent:

The undersigned Applicant understands and but neither NCCI nor the assigned carrier seg #1 and/or #3 above to the designated email a agreeing to receive such electronically transmelesses, indemnifies, and holds harmless NC communications utilizing the Applicant's designand/or #4 above, as applicable, and including

The undersigned Applicant further understand Applicant's email, mailing, and/or physical ad d Applicant consents and agrees d by a) NCCI, by means of rification pages issued by NCCI cations and/or communications including, without limitation, cations and/or communications gned carrier is unable or does ions and/or communications will ants applicable to the assigned aws or regulations that require a ing notices of cancellation

or updates to the Applicant's changes and/or updates.

MAPS® Online Application equired or obligated, to use signated email address ne Application Service, ations from NCCI and/or the py releases, indemnifies, and and electronically transmitted ie assigned carrier by or on id Appli cant's email address

e agreements or certifications may result coverage under a Workers Compensation

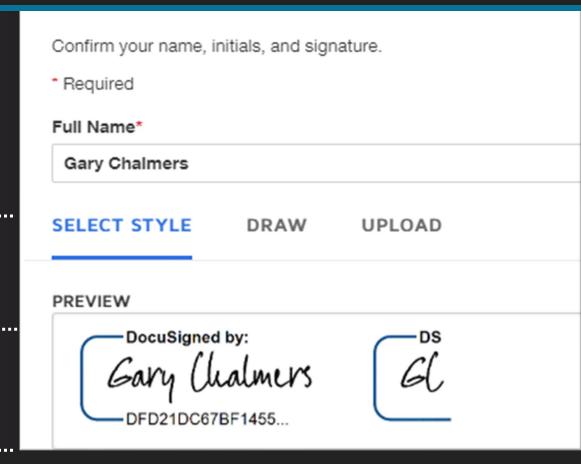
RMF 2025

## **RMAPS**® eSignature Highlights

Updated RMAPS® & ACORD® 133 language: Opts in users

Docusign

Binder Package Testing





# Decimal Extension *RMAPS®* Testing



## **Decimal Extension**

- Filing loss costs, rates and ELRs to three decimals
  - Proposal starts with filings made in July of 2025
  - Effective dates of January 1, 2026, and subsequent
- RMAPS® Testing
  - Decimal Extension and e-Signature



### Decimal Extension of Loss Costs, Rates, and Expected Loss Rates

Posted Date: November 21, 2024





Decimal Extension of Loss Costs, Rates, and Expected Loss Rates



Industry Information » Decimal Extension of Loss Costs, Rates, and Expected Loss Rates

#### **PURPOSE**

The decimal extension of ratemaking (loss costs and rates) and experience rating (Expected Loss Rates (ELRs) values) from two decimal places (X.XXX) to three decimal places (X.XXX) aims to enhance the precision of these values. With the continued decreases in workers compensation loss costs/rates, the changes for some classification codes are mathematically constrained with two decimal places, and moving to three decimal places will provide more responsiveness.

This proposal enables NCCI to recommend more precise and responsive loss cost, rate, and ELR changes across all classification codes and statistical codes with associated rates beginning in the 2026 rate filing cycle.

#### **BACKGROUND**

Over time, the workers compensation (WC) system has witnessed an ongoing rise in the payroll exposure base, coupled with a decline in loss costs and rates. Since the onset of the COVID-19 pandemic, these trends have accelerated, bringing both higher payroll levels and a decline in bureau loss cost/rate levels.

The current practice of filing recommended loss costs, rates, and ELRs rounded to two decimal places poses challenges in some cases in achieving precise percentage changes.

#### WHAT'S NEW

Frequently Asked Questions (FAQ's)

#### **RELATED CONTENT**

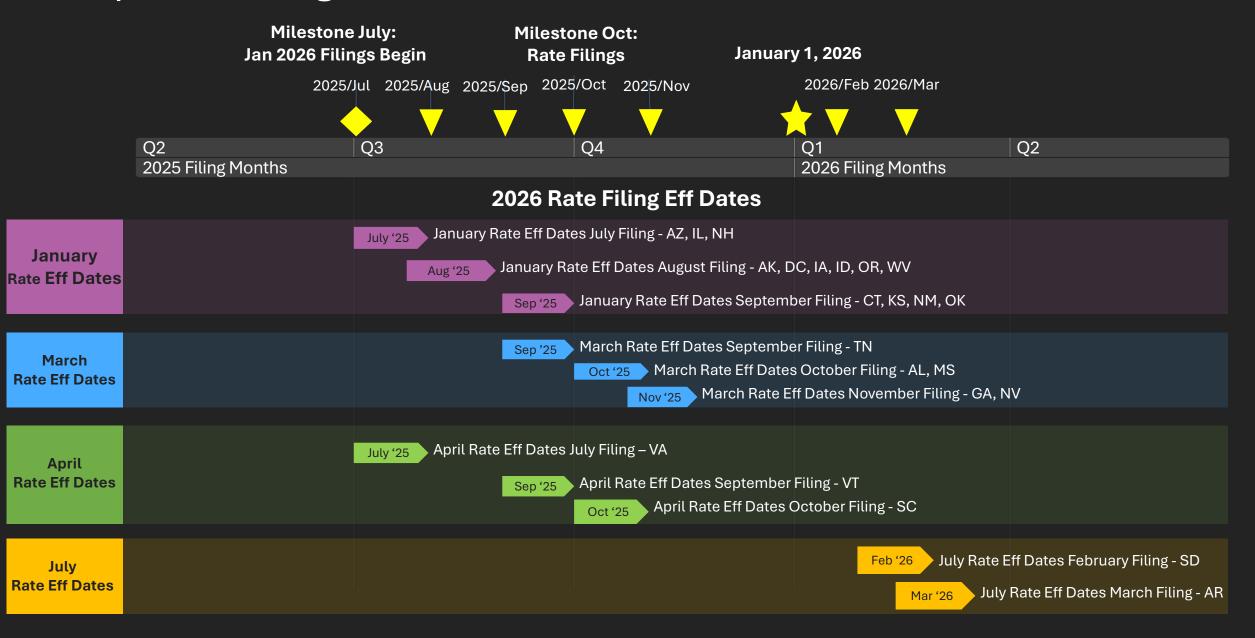
INSIGHTS Video Edition: NCCI's Decimal Extension Initiative

Precision at Work: Filing of Three-Decimal Loss Costs, Rates, and Expected Loss Rates

Anticipated Effective Dates by State (PDF)



## Proposed Filing and Rate Effective Dates





Business Continuity Preparedness



# **Business Continuity Planning**

## Corporate

- Business Continuity Team; IT Security and IT Infrastructure
- Phishing Campaigns and Education
- Annual IT Disaster Recovery Simulations
- Enterprise Risk Management Committee



# Business Continuity Planning

Assigned Risk: Application Processing

- Known Events (e.g., hurricanes)
- Unknown Events (e.g., cyber attacks)

Not IF, but WHEN





## Assigned Risk Department Continuity Plan

- Testing the Plan:
  - 2023 Tabletop and Simulation
  - 2024 Tabletop and Mini-simulation
  - 2025 Simulation
- Continuous Training

## **BUSINESS CONTINUITY**





















## Assigned Risk Department Continuity Plan

- Testing the Plan:
  - 2023 Tabletop and Simulation
  - 2024 Tabletop and Mini-simulation
  - 2025 Simulation
- Continuous Training
- Cyber Attack Scenario
- Service Continuity: Binder Packages and Policy Issuance

## **BUSINESS CONTINUITY**

















## Conclusion



Assigned Carrier
Electronic
Communications &
e-Signatures



Decimal Extension RMAPS® Testing



Business Continuity Preparedness

