



NCCI Atlas Update— Residual Market

Melissa Palmer, Executive Director,
WC Operations Projects, NCCI

Tara Mercer, Manager—Information Solutions, NCCI

RESIDUAL MARKET

FORUM

2023

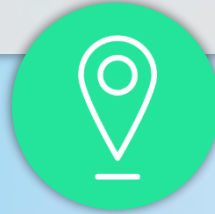
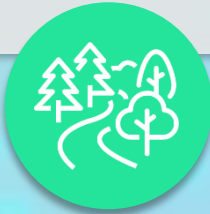
CONTENT
ROADMAP



PROGRESS
UPDATE



CONTENT
DELIVERY



Plan for 2023—

- *Data Quality Guidebook*
- *Experience Rating Plan Manual*
- *Experience Rating Plan Manual User's Guide*
- *ER Split Data Reporting Guide*

Completed in 2021—

- *Basic Manual*
- *Residual Market Manual*

Basic Manual

Basic Manual User's Guide

Residual Market Manual

Assigned Risk Supplement

Scopes[®] Manual

Electronic Transmission User's Guide

Filing Guide for Rates and Forms

Data Quality Guidebook

Experience Rating Plan Manual

2023

2022

Manuals transformed to date

Completed in 2022—

- *Scopes[®] Manual*
- *Assigned Risk Supplement*
- *Basic Manual User's Guide*
- *Filing Guide for Rates and Forms*
- *Electronic Transmission User's Guide*

*Residual
Market
Manual*

*Assigned
Risk
Supplement*



New structured writing format



State and multistate manuals



Multistate available in 2023



Future: *Servicing Carrier Reference Guide* and *Assigned Carrier Performance Standards*



NCCI Atlas

Stakeholder Value



Stakeholder Value Customer Needs



Transformed Content

One by one, we are writing our manuals to be topic-based and in a format that can be quickly scanned for accurate information.



Manual PDFs

Filed state manuals will now be available in PDF and HTML. Over time, we will add *Scopes*® and the remaining transformed manuals.



Filing Updates

Weekly activity on the latest state rate or item filings approval is displayed on the landing page.



What's New in Atlas

NCCI Atlas will highlight key information in a dedicated area to inform you of enhancements, latest transformed manuals, etc.



Diverse Content Views

Filter manual topics by a single, multiple, or all-states option.



NCCI Atlas Demo

Stakeholder Benefits Recap



Customer Needs

Providing NCCI's content to you in a format and structure that is current and easy to find, understand, and consume



Future Vision

Planning around personalizing your view of the content, including saving preferences and creating Web services to meet your needs



Functionality

Reducing information overload and streamlining your search for research and answers to frequently asked WC questions



NCCI Atlas Tool

Targeting early 2023 to roll out the NCCI Atlas tool into production



Speed to Market

Publishing content sooner once a state has approved a filing; you can then make decisions or use the content sooner