AGENDA



Wednesday, February 14, 2024

Time	Session/Activity
3:00 p.m.–6:00 p.m.	Attendee Registration Check-In

Thursday, February 15, 2024

Time	Session/Activity
7:00 a.m.–10:00 a.m.	Attendee Registration Check-In
8:00 a.m.–9:00 a.m.	Breakfast
9:00 a.m.–9:10 a.m.	Introduction
	Brian Mourer, Director of Plan Administration, NCCI
	An introduction to <i>RMF 2024</i> previewing the program.
9:10 a.m.–9:50 a.m.	The State of the Residual Market
	Cliff Merritt, Senior Division Executive, Residual Markets, NCCI
	An overview of the residual market operating results and other highlights regarding the state of the residual market.
10:00 a.m.–12:00 p.m.	Regulator Forum (including break)
10:00 a.m.–11:45 a.m.	Assigned Carrier Forum (including break)

Plan Administration Updates

Brian Mourer, Director of Plan Administration, NCCI General updates from Plan Administration staff.

Bid Process Discussion

Heidi Mangum, Plan Administration Manager, NCCI A discussion of what you need to know regarding the 2024 bid process.

Reinsurance Updates

Mike Kahlowsky, Director of Reinsurance, NCCI General updates from Pool Administration staff.

Break

Carrier Audit Updates

Alan Kurtz, Director-Carrier Audit Services, NCCI Dawn Johnson, Audit Manager-Carrier Audit Services, NCCI General updates from Carrier Audit staff.

Residual Market Emerging Topics

Cliff Merritt, Senior Division Executive, Residual Markets, NCCI Brian Mourer, Director of Plan Administration, NCCI NCCI staff discuss a variety of topics that will be important to stakeholders in the coming year, including topics requested by attendees.

11:45 a.m1:30 p.m.	Lunch
1:30 p.m.–2:00 p.m.	Dispute Resolution Process Panel Cliff Merritt, Senior Division Executive, Residual Markets, NCCI Brian Mourer, Director of Plan Administration, NCCI Veruschka Zachtshinsky, Disputes Consultant, NCCI
	Panel discussion on how NCCI's dispute resolution process works. Included in the discussion will be differences between disputes subject to the <i>Basic Manual</i> and <i>Residual Market Manual</i> , as well as next level appeal processes for each.
2:00 p.m.–2:30 p.m.	Actuarial Perspective of the Residual Market Samantha McLeod, FCAS, MAAA, Executive Director and Actuary, NCCI
	NCCI's Actuarial & Economic Services Division provides an analysis of residual market data, including any recent shifts and potential implications for the residual market.
2:30 p.m.–3:00 p.m.	Break
3:00 p.m.–3:45 p.m.	Economic Outlook Stephen Cooper, Executive Director and Senior Economist, NCCI Patrick Coate, PhD, Economist II, NCCI
	NCCI's Economic Research Team will discuss economic and labor market trends, with a focus on how these affect workers compensation and residual markets.
3:45 p.m. –4:00 p.m.	Claims Data Dashboard (CDD) Paul Hendrick, FCAS, Director and Actuary, NCCI
	A live demonstration of NCCI's <i>Claims Data Dashboard (CDD)</i> , a tool for affiliate carriers and regulators that provides benchmarking capabilities for aggregated medical cost and lost-time claims statistics.
4:00 p.m. – 4:10 p.m.	Closing Remarks
5:00 p.m.–6:30 p.m.	Reception

Friday, February 16, 2024

Time	Session/Activity
8:30 a.m.–9:30 a.m.	Breakfast and Meet the Subject Matter Experts
	Have breakfast and/or continue the conversation with NCCI's subject-matter experts from Plan Administration, Pool Administration, Residual Market Finance, Assigned Risk, Filings and Research, and Actuarial and Economic Services.
9:30 a.m.–10:15 a.m.	Large Loss Overview
	Alexsandra Bello, Actuarial Consultant, NCCI
	An analysis of the large losses in the residual market.
	Residual Market Filings Update
	Lesley O'Brien, Director of Filings and Research, NCCI
	An update on the proposed residual market and other related multistate item filings for 2024.
	VCAP® Service Update
	Brian Mourer, Director of Plan Administration, NCCI
	An overview of the success of NCCI's VCAP® Service and a look at upcoming improvements.
10:15 a.m. –10:20 a.m.	Closing Remarks

Note: Updated as of 1/31/2024. Program is subject to change.