



RESIDUAL MARKET FORUM 2023

February 9–10, 2023
Opal Grand Resort, Delray Beach, FL

Wednesday, February 8, 2023

Time	Session/Activity
3:00 p.m.–6:00 p.m.	Attendee Registration Check-In

Thursday, February 9, 2023

Time	Session/Activity
7:00 a.m.–10:00 a.m.	Attendee Registration Check-In
8:00 a.m.–9:00 a.m.	Breakfast
9:00 a.m.–9:10 a.m.	Introduction <i>Brian Mourer, Director of Plan Administration, NCCI</i> An introduction to RMF 2023 previewing the program.
9:10 a.m.–9:50 a.m.	The State of the Residual Market <i>Cliff Merritt, Senior Division Executive, Residual Markets, NCCI</i> An overview of the residual market operating results and other highlights regarding the state of the residual market.
10:00 a.m.–12:00 p.m.	Regulator Forum (including break)
10:00 a.m.–12:00 p.m.	Assigned Carrier Forum (including break)
	Plan Administration Updates <i>Brian Mourer, Director of Plan Administration, NCCI</i> General updates from Plan Administration staff.
	Bid Process Discussion <i>Heidi Mangum, Plan Administration Manager, NCCI</i> A discussion of what you need to know regarding the 2023 bid process.
	Reinsurance Updates <i>Mike Kahlowsky, Director of Reinsurance, NCCI</i> General updates from Pool Administration staff.
	Carrier Audit Updates <i>Alan Kurtz, Director-Carrier Audit Services, NCCI</i> <i>Dawn Johnson, Audit Manager-Carrier Audit Services, NCCI</i> General updates from Carrier Audit staff.
	Residual Market Finance Discussion <i>Donte' Mickens, Residual Market Financial Consultant, NCCI</i> A discussion of what you need to know for submitting tax and assessment pass-through requests.
	Residual Market Filings Update <i>Lesley O'Brien, Director of Filings and Research, NCCI</i> An update on the proposed residual market multistate item filings for 2023.
	Residual Market Emerging Topics <i>Cliff Merritt, Senior Division Executive, Residual Markets, NCCI</i> <i>Brian Mourer, Director of Plan Administration, NCCI</i> NCCI staff discuss a variety of topics that will be important to stakeholders in the coming year, including topics requested by attendees.
12:00 p.m.–1:30 p.m.	Lunch
1:30 p.m.–1:45 p.m.	Uncollectible Premium Overview <i>Crissy Parmer, Reinsurance Consultant, Pool Administration</i> An analysis of pool uncollectible premiums.
1:45 p.m.–2:30 p.m.	The Potential Impact of Fraud <i>Chris Welch, Bureau Chief, Division of Investigative & Forensic Services, Bureau of Workers' Compensation Fraud on behalf of the Coalition Against Insurance Fraud</i> <i>Cliff Merritt, Senior Division Executive, Residual Markets, NCCI</i> Chris Welch and Cliff Merritt discuss topics including the role of the Coalition's Workers' Compensation Fraud Task Force and key findings from the "Workers' Compensation Fraud in America" report, which addresses the annual cost of workers compensation fraud in America, some common scams, and strategies to reduce workers compensation fraud. You will also learn how various states have enacted mandatory antifraud plans and/or reporting to help curb the impact of fraud.
2:30 p.m.–3:00 p.m.	Break—Meet the Experts
3:00 p.m.–3:45 p.m.	Actuarial Perspective of the Residual Market <i>Samantha McLeod, FCAS, MAAA, Executive Director and Actuary, NCCI</i> <i>David Colón, ACAS, MAAA, Assistant Actuary, NCCI</i> NCCI's Actuarial & Economic Services Division provides an analysis of residual market data, including any recent shifts and potential implications for the residual market.
3:45 p.m.–4:15 p.m.	Economic Outlook <i>Patrick Coate, PhD, Economist II, NCCI</i> NCCI's Economic Research Team will discuss economic and labor market trends, with a focus on how these affect workers compensation and residual markets.
4:15 p.m.–4:20 p.m.	Closing Remarks
5:00 p.m.–6:30 p.m.	Reception

Friday, February 10, 2023

Time	Session/Activity
8:30 a.m.–10:00 a.m.	Breakfast With the Experts Continue the conversation with NCCI's subject-matter experts from Plan, Pool, Finance, State Relations, Assigned Risk, Filings and Research, and Regulatory & Legislative Analysis.
10:00 a.m.–10:45 a.m.	NCCI Atlas Update—Residual Market <i>Melissa Palmer, Executive Director, WC Operations Projects, NCCI</i> <i>Tara Mercer, Manager—Information Solutions, NCCI</i> NCCI's Atlas Initiative Team will give you insight into how NCCI Atlas will benefit the residual market including: <ul style="list-style-type: none"> • A recap of the 2022 milestones • An overview of the value that NCCI Atlas will provide • Demonstration of the upcoming residual market manuals in the NCCI Atlas tool • An overview of what is planned for 2023
10:45 a.m.–11:00 a.m.	Closing Remarks

Note: Updated as of 2/3/2023. Program is subject to change.