



2019 RESIDUAL MARKET Forum



AGENDA

February 13 and February 14, 2019 • Hilton West Palm Beach • West Palm Beach, FL

WEDNESDAY—February 13, 2019—Morning

Time	Session	Location
7:30 a.m.–8:30 a.m.	Continental Breakfast	Pool Lawn 1 & 2
8:30 a.m.–8:40 a.m.	Welcome <i>Bill Donnell, President and CEO, NCCI</i>	Coral Ballrooms C, D & E
8:40 a.m.–8:50 a.m.	Introduction <i>Eddie Herrera, Director of Plan Administration, NCCI</i>	Coral Ballrooms C, D & E
8:50 a.m.–9:30 a.m.	Status of Residual Market <i>Cliff Merritt, Senior Division Executive, Residual Market, NCCI</i> An overview of 2018 residual market operating results, statistics, and other highlights regarding the state of the residual market.	Coral Ballrooms C, D & E

BREAKOUT SESSIONS—Wednesday, February 13, 2019—9:35 a.m.–Noon

REGULATOR FORUM

Location: Coral Ballrooms

Who Should Attend:

Regulators

Time

9:35 a.m.–Noon

Description

Session for Regulators Only

ASSIGNED CARRIER UPDATES

Location: Cypress A

Who Should Attend:

Current Assigned Carriers (Servicing and Direct Assignment Carriers)

Time

9:35 a.m.–10:30 a.m.

Description

Assigned Carrier Discussion: NCCI staff and current assigned carriers discuss general experiences in servicing the residual market

BASICS OF RESIDUAL MARKET

Location: Cypress B

Who Should Attend:

Prospective Servicing Carriers, Direct Assignment Carriers, and Pool participating companies, as well as individuals new to residual market.

Time

9:35 a.m.–10:10 a.m.

Description

Plan/Pool Overview: Heidi Mangum and Brian Mourer discuss how the Plan administration and Pool reinsurance functions differ but work together to service the residual market.

Participation: Stacey Dever discusses carriers' options of fulfilling their obligation to participate in the residual market.

Precertification: Sean Cordell explains the process for carriers that have never participated in a servicing carrier selection process.

Selection: Sean Cordell provides an overview of what is included in the selection process.

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ASSIGNED CARRIER UPDATES
Location: Cypress A

Who Should Attend:
Current Assigned Carriers (Servicing and Direct Assignment Carriers)

Time
9:35 a.m.–10:30 a.m.

Description
Assigned Carrier Discussion: NCCI staff and current assigned carriers discuss general experiences in servicing the residual market

Time
10:30 a.m.–10:40 a.m.

Break

Time
10:40 a.m.–10:55 a.m.

Pool Data Collection Updates: A session on what's new for the online Pool Data Collection tool.

Time
10:55 a.m.–11:10 a.m.

Pool Financial Updates: A session on what's new for Financial online tools and manuals.

Time
11:10 a.m.–11:30 a.m.

Plan/Pool Admin Updates: General updates from Plan and Pool Administration staff.

Time
11:30 a.m.–11:45 a.m.

RMAPS® Online Application Service Update: A preview of what's coming in the new version of NCCI's online application processing tool.

Time
11:45 a.m.–Noon

UAC/Class Look-Up Tool: A demonstration of NCCI's new tool to modernize access to class code and stat code information.

BASICS OF RESIDUAL MARKET
Location: Cypress B

Time
10:10 a.m.–10:30 a.m.

Description
RMAPS® Online Application Service Overview: NCCI staff provides an overview of NCCI's application process and **RMAPS® Online Application Service.**

Assignments: Stacey Dever discusses NCCI's mechanism that randomly assigns bound applications to direct assignment and servicing carriers.

Time
10:30 a.m.–10:40 a.m.

Break

Time
10:40 a.m.–10:55 a.m.

UAC/Class Look-Up Tool: A demonstration of NCCI's new tool to modernize access to class code and stat code information.

Time
10:55 a.m.–11:25 a.m.

Pricing/Coverages: Miriam Jereda introduces Assigned Risk pricing programs and coverages.

ACPS: Althea Keen reviews the **Assigned Carrier Performance Standards.**

Audit Oversight: Alan Kurtz discusses NCCI's oversight of servicing carriers.

Pay for Performance: Brian Mourer covers the incentive and disincentive program for servicing carriers.

Time
11:25 a.m.–11:45 a.m.

Pool Financial Intro: Crissy Arseneau discusses the types of data reporting that are expected of servicing carriers.

Time
11:45 a.m.–Noon

Pool Data Collection Intro: Robin Mayer discusses NCCI's online tool for data submission by servicing carriers.

WEDNESDAY—February 13, 2019—Afternoon

Time	Session	Location
Noon–1:45 p.m.	Lunch	Galley Restaurant
1:45 p.m.–2:15 p.m.	State Relations Overview <i>Speakers to be announced</i> An update on key issues facing states led by NCCI's State Relations Executives.	Coral Ballrooms C, D & E
2:15 p.m.–3:00 p.m.	Actuarial Perspective <i>Samantha McLeod, Manager and Actuary, NCCI and Carolyn Wise, Actuarial Consultant, NCCI</i> A review of annual residual market underwriting results, including premium volume, claim frequency, and indemnity and medical severities.	Coral Ballrooms C, D & E
3:00 p.m.–3:15 p.m.	Break	Coral Ballroom Foyer
3:15 p.m.–4:00 p.m.	Panel Discussion: Opioids in Workers Compensation <i>Raji Chadarevian, Director, Medical Regulations & Informatics, NCCI and Melissa Burke, Vice President, Travelers Insurance</i> A conversation between experts representing various perspectives regarding the impact of opioids on the workers compensation system and the residual market.	Coral Ballrooms C, D & E
4:00 p.m.–4:15 p.m.	Closing Remarks	Coral Ballrooms C, D & E
4:30 p.m.–7:00 p.m.	Welcome Reception and Networking	Pool Lawn 1 & 2

THURSDAY—February 14, 2019

Time	Session	Location
8:30 a.m.–9:30 a.m.	Breakfast With the Experts Continue the conversation with NCCI's subject matter experts from Plan, Pool, Finance, State Relations, Assigned Risk, Regulatory Operations, and Regulatory & Legislative Analysis.	Coral Ballrooms A & B
9:30 a.m.–10:30 a.m.	Regulator/Bureau Panel <i>Speakers to be announced</i> Representatives from this year's bid states discuss hot topics.	Coral Ballrooms C, D & E
10:30 a.m.–10:40 a.m.	Break	Coral Ballroom Foyer
10:40 a.m.–11:30 a.m.	Carrier Panel Discussion <i>Speakers to be announced</i> Assigned carriers discuss general experiences in servicing the residual market.	Coral Ballrooms C, D & E
11:30 a.m.	Boxed Lunch	Coral Ballroom Foyer