



NCCI's 2016 Annual Issues Symposium

Channeling Change

PROGRAM AGENDA

May 4–6, 2016 • Hyatt Regency Grand Cypress Resort, Orlando, Florida

WEDNESDAY, MAY 4, 2016

- 7:00 a.m.–8:00 p.m.** **Attendee Registration**—Registration Desk
- 1:00 p.m.–6:00 p.m.** **Annual Golf Tournament**—Grand Cypress Golf Club—New Course
Join us at the Grand Cypress Golf Club's New Course, Jack Nicklaus' tribute to the famed Old Course at St. Andrews, Scotland.
- 6:30 p.m.–8:00 p.m.** **Welcome Reception**—Poolside
Network with other *AIS* attendees at this casual poolside reception.

THURSDAY, MAY 5, 2016

- 7:00 a.m.–8:30 a.m.** **Attendee Registration**—Registration Desk
- 7:00 a.m.–8:30 a.m.** **Continental Breakfast**—Conference Area
- 8:30 a.m.–9:15 a.m.** **Channeling Change: Meeting the Challenges of an Evolving Market**—Grand Cypress Ballroom
Bill Donnell, CPCU, ARM, President and Chief Executive Officer, NCCI
NCCI President and CEO Bill Donnell offers his observations on the workers compensation system and the need to meet short-term challenges, while considering the long-term nature of the line. Bill shares his assessment of 2015 results and his vision for NCCI's focus and future.
- 9:15 a.m.–10:30 a.m.** **State of the Line Report**—Grand Cypress Ballroom
Kathy Antonello, FCAS, FSA, MAAA, Chief Actuary, NCCI
Presenting NCCI's exclusive overview of the latest workers compensation financial indicators, NCCI Chief Actuary Kathy Antonello covers industry trends, cost drivers, and broad economic markers. This year's **State of the Line Report** features a fresh format, and attendees will benefit from immediate electronic access to the latest workers compensation results.
- 10:30 a.m.–11:00 a.m.** **Networking Break in Conference Area/Meet the Experts**—Conference Area
Talk to NCCI's actuaries and regulatory staff who will be available to answer your questions.
- 11:00 a.m.–Noon** **The Shape of Things to Come for the Property and Casualty Market and the American Workplace**—Grand Cypress Ballroom
Robert P. Hartwig, PhD, CPCU, President and Economist, Insurance Information Institute (III)
Get up to speed on the latest property and casualty market conditions with this expansive update. Learn about the forces that are shaping the market in 2016—including an update on the sharing economy, future challenges associated with transportation-related exposures in workers compensation, and the potential for emerging "casualty catastrophes" that market participants need to know about now.
- Noon–1:15 p.m.** **Lunch & Networking**—Regency Hall

THURSDAY, MAY 5, 2016 (continued)

- 1:15 p.m.–2:15 p.m.** **Before Hackers Attack: Protecting Your Data From Cybercrime**—Grand Cypress Ballroom
Christopher Tarbell, Cybersecurity Consultant and Former FBI Special Agent
Learn how to avoid becoming a victim of cybercrime from the man dubbed “the Eliot Ness of online crime” by *Newsweek* magazine. Christopher Tarbell, the former FBI agent who successfully infiltrated the hacker group Anonymous and took down the notorious drug trafficking site Silk Road, will outline the very real challenges businesses have in protecting their data today.
- 2:15 p.m.–3:00 p.m.** **Networking Break**—Conference Area
- 3:00 p.m.–4:30 p.m.** **NCCI Research Workshop**—Grand Cypress G–H
Concurrent Workshops
NCCI presents the most topical industry research at our annual Research Workshop. This is your opportunity to hear directly from the experts, ask questions about the research, and learn more about the latest trends related to some key industry cost drivers.
- 3:00 p.m.–4:30 p.m.** **Regulatory and Legislative Trends Workshop**—Grand Cypress Ballroom
Concurrent Workshops
Guest speakers and a panel of industry bloggers will discuss the latest national and state regulatory challenges. The workshop provides a look ahead at the most pertinent topics that could affect workers compensation. Ask the experts your questions about industry trends and hot topics during this interactive session.
- 6:30 p.m.–9:30 p.m.** **Thursday Night Event: Dine Around the World**—Regency Hall
Global flavors and experiences abound at NCCI’s Thursday night dinner event featuring food and entertainment from China, France, India, and the United States.

FRIDAY, MAY 6, 2016

- 7:00 a.m.–9:00 a.m.** **Continental Breakfast**—Conference Area
- 8:15 a.m.–8:45 a.m.** **NCCI Annual Meeting (Members Only)**—Grand Cypress Ballroom
Tracy Ryan, NCCI Board Chair, Executive Vice President and Chief Product Officer, Commercial Insurance, Liberty Mutual
- 9:00 a.m.–10:00 a.m.** **Keynote Presentation: What’s at Stake in the 2016 Election?**—Grand Cypress Ballroom
Charles Krauthammer, MD, Pulitzer Prize-Winning Columnist and Political Commentator
After a quarter century of covering the people and the stories behind the inner workings of Washington, Charles Krauthammer is uniquely poised to offer eyewitness insight into Washington happenings and the issues driving the 2016 elections. Hear one of America’s most influential and respected political minds deliver expert analysis on the nation’s critical issues.
- 10:00 a.m.–10:30 a.m.** **Networking Break**—Conference Area
- 10:30 a.m.–11:15 a.m.** **Insurance in an Exponential World**—Grand Cypress Ballroom
Bill Hartnett, Head of Innovation, ACORD
Technology is disrupting most industries. Businesses are now subject to Moore’s Law and the exponential changes it brings. So far insurance has escaped, but that is about to change. Opportunities to innovate our industry are everywhere. From the Internet of Things to the Blockchain, learn how technology is de-risking the world, making new business models possible, and what that will mean for the industry and the workplace.
- 11:15 a.m.–Noon** **A View From the NAIC**—Grand Cypress Ballroom
John M. Huff, JD, Director, Missouri Department of Insurance, and President, National Association of Insurance Commissioners (NAIC)
The Honorable John Huff brings his real-world knowledge and experience to bear as he offers his perspective on regulating insurance in a rapidly changing environment.

- Noon** **Box Lunch**—Conference Area