

2022 Financial Call Reporting Season

Financial Data Collection (FDC) Tool Before Update

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SURVEY OF: ADJUSTING AND OTHER EXPENSES (AOE) CALENDAR YEAR DATA

Question 2: Claims-handling and Other Service Fee Adjustment in AOE
a. In the latest five calendar years, did your company record any negative AOE amounts in the Insurance Expense Exhibit (IEE) for reimbursement of claims-handling provided to policyholders (such as for claims below a deductible amount) or other service fees which reduce the amount of AOE reported on Part III, line 16 of the IEE?
 No Yes
b. If Yes, please provide, in column 11, the total amount for which Paid AOE is reduced on the IEE for all adjustments as described above for each calendar year.

Question 3: Handling of Third-Party Administrator (TPA) Expenses in AOE
a. In the latest five calendar years, for policies written on a deductible or non-deductible basis, does your company make use of TPAs to handle claims on policies, for which the associated claims-handling costs or fees of the TPA are not included in the AOE reported on Part III, line 16 of the IEE?
 No Yes
b. If Yes, please provide the countrywide amount of total calendar year paid losses in column 12 and total calendar year paid plus calendar year case reserve change in column 13 associated with this practice for each calendar year.

| Adjusting and Other Expenses (AOE) Calendar Year Data 1 | | | | |
|--|--------------|--|--|--|
| Losses associated with Third-Party Administrator (TPA) Agreements 2 | | | | |
| Adjusting and Other Expenses | | | | |
| Calendar Year | Credits (11) | Countrywide Paid (12) 3 | Countrywide Paid + Case Reserves (13) 4 | |
| Prior to 2011 | 0 | 0 | 0 | |

1. Renamed “Adjusting and Other Expenses (AOE) Calendar Year Data” to “Supplemental Calendar Year Data”
2. Removed the reference to “Losses Associated with Third-Party Administrator (TPA) Agreements”
3. Renamed “Countrywide Paid” to “Countrywide Paid Losses”
4. Renamed “Countrywide Paid + Case Reserves” to “Countrywide Paid + Case Loss Reserves”

Reference to the specific instructions for these can be located in the **Financial Call Reporting Guidebook**, Part 9—Call #19.

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SURVEY OF: ADJUSTING AND OTHER EXPENSES (AOE) CALENDAR YEAR DATA

Question 2: Claims-handling and Other Service Fee Adjustment in AOE

a. In the latest five calendar years, did your company record any negative AOE amounts in the Insurance Expense Exhibit (IEE) for reimbursement of claims-handling provided to policyholders (such as for claims below a deductible amount) or other service fees which reduce the amount of AOE reported on Part III, line 16 of the IEE?

No Yes

b. If Yes, please provide, in column 11, the total amount for which Paid AOE is reduced on the IEE for all adjustments as described above for each calendar year.

Question 3: Handling of Third-Party Administrator (TPA) Expenses in AOE

a. In the latest five calendar years, for policies written on a deductible or non-deductible basis, does your company make use of TPAs to handle claims on policies, for which the associated claims-handling costs or fees of the TPA are not included in the AOE reported on Part III, line 16 of the IEE?

No Yes

b. If Yes, please provide the countrywide amount of total calendar year paid losses in column 12 and total calendar year paid plus calendar year case reserve change in column 13 associated with this practice for each calendar year.

Supplemental Calendar Year Data

| | Adjusting and Other Expenses Credits (11) | Countrywide Paid Losses (12) | Countrywide Paid + Case Loss Reserves (13) |
|---------------|---|---------------------------------|--|
| Calendar Year | | | |
| Prior to 2012 | 0 | 0 | 0 |