



Data Now Program (DNP) Compliance Programs and DQIP

Key Takeaways

- Review your results monthly
- Research the detailed data with issues
- Respond with reporting improvements

Chapter 1: Data Quality Incentive Program

- Data types evaluated: Policy, Unit, Unit Validation Edits, and Detailed Claim Information
- Applies adjustments based on reporting performance in **DQIP** categories
- **DQIP** Factor is a multiplier to Data Collection fees

Summary Page—Key Indicators

Data Manager Dashboard

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Summary Policy Unit DCI Financial Medical Indemnity Pool Compliance Tools and Information About

Summary - 33912 - NCCI TRAINING PROPERTY AND CASUALTY CO

Key Indicators Residual Market Linking/Verification

Show me how
09/15/2021 09:37 AM

Compliance

DQIP Factors

DQIP Quarter	DQIP Factor
Q1-2020	0.90
Q2-2020	0.90
Q4-2020	0.95
Q1-2021	1.20
Q2-2021	1.30
Q3-2021	1.30

DQIP Factors Adjustments

Invoice Year	Data Collection Fee	Adjustment	Total
*2021	\$63,800	(\$7,642)	\$56,158
2020	\$238,966	(\$23,866)	\$215,100

*DQIP Evaluation Date 09/01/2021

ADQIP Credits and Assessments for Reporting Group 33912

No results found.

Data Manager Dashboard State Matrix
DCI Data Collection
Financial Data Collection
Policy Data Collection
Unit Data Collection

1. **DQIP** Factors—review for high factors. Also look for trends.
2. Adjustments and **DQIP** Assessments—shows monetary impact of your **DQIP** results.
3. Check the State Matrix for states subject to **DQIP**.

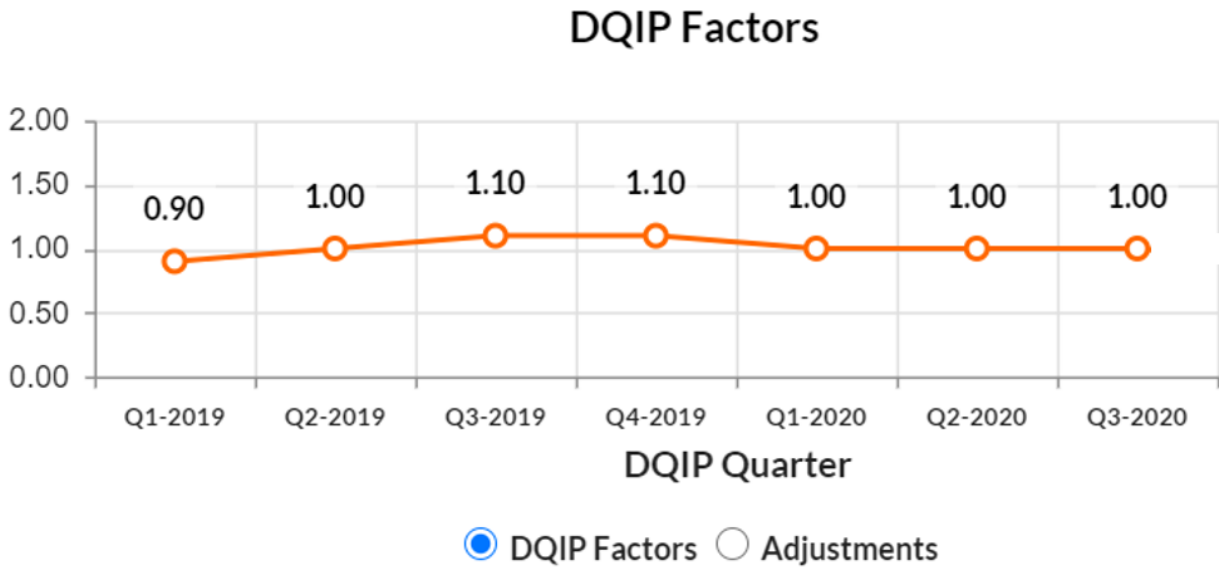


Data Now Program (DNP) Compliance Programs and DQIP

Exercise 1

What quarters will increase our data collections fees?

- Q1-2019 only
- Q2-2019 and Q1-2020 to Q3-2020
- Q3-2019 to Q4-2019
- All quarters





Data Now Program (DNP) Compliance Programs and DQIP

DQIP Results

DQIP
Regulator Exception
ADQIP
Carrier Report Card

DQIP Results
Policy Summary
Unit Summary
Validation Summary
DCI Summary

Incentive Quarter View
1

Q3-2021

Show me how
Evaluation Date 09/01/2021
Evaluation Period 10/01/2020 - 09/30/2021
Trending DQIP Factor 1.30

**Plan Type=Voluntary
Volume Eligibility=120**

		Incentive Category			Data Provider Results			
		Category	Threshold	Adjustment	Count	%	Adjustment	
Total Received		Available Prior to Policy Effective Date		>=80%	-5%	37,617	78.2%	0%

**Plan Type=Voluntary and Assigned Risk
Volume Eligibility=120
1st Report Volume Eligibility=120**

		Incentive Category			Data Provider Results			
		Category	Threshold	Adjustment	Count	%	Adjustment	
Total Received		Available 1 Month Early		>=99%	-10%	64,443	99.0%	-10%
Total Overdue		Not Available Past Due		>10%	10%	454	0.7%	0%
Total Received & Overdue		Not Available 3 Months Past Due		>3%	25%	239	0.4%	0%
Total Available On Time		1st Reports Not Audited by the End of the 22nd Month		>10%	10%	0	0.0%	0%
Total 1st Reports Received								

**Plan Type=Voluntary and Assigned Risk
Volume Eligibility=50**

		Incentive Category			Data Provider Results			
		Category	Threshold	Adjustment	Count	%	Adjustment	
Total Validation Edits		Past Due		>20%	15%	44	39.3%	15%

**Plan Type=Voluntary and Assigned Risk
Volume Eligibility=60**

		Incentive Category			Data Provider Results			
		Category	Threshold	Adjustment	Count	%	Adjustment	
Total 18 Month Valuations		18 Month Valuations Past Due		>50%	10%	226	63.3%	10%
Total >18 Month Valuations		>18 Month Valuations Past Due		>10%	5%	239	37.8%	5%

Note:

- The Unit credit adjustment is not applicable when a debit adjustment applies to either Unit Statistical data or Validation Edits.
- DQIP will evaluate Unit Validation edits that have a due date in April 2021 and thereafter.

1. For selected quarter, shows Evaluation Date, Evaluation Period, and **DQIP** Factor
2. Review:
 - a. Adjustments column for debits (> 0%)
 - b. % column for percentages near threshold
3. Validation Edits category added in 2020



Data Now Program (DNP) Compliance Programs and DQIP

Exercise 2

Which category should you research first?

- Policies—Available Prior to Policy Effective Date
- Units—Not Available Past Due
- Units—Not Available 3 Months Past Due
- 1st Reports—1st Reports Not Audited by the End of the 22nd Month

Evaluation Date 09/01/2021			Evaluation Period 10/01/2020 - 09/30/2021			Trending DQIP Factor 1.60				
Policy Data Received										
Plan Type=Voluntary Volume Eligibility=120			Incentive Category			Data Provider Results				
		Total Received	37,416	Category	Threshold	Adjustment	Count	%	Adjustment	
					Available Prior to Policy Effective Date	>=80%	-5%	27,474	73.4%	0%
Unit Data Received or Due										
Plan Type=Voluntary and Assigned Risk Volume Eligibility=120 1st Report Volume Eligibility=120			Incentive Category			Data Provider Results				
		Total Received	12,058	Category	Threshold	Adjustment	Count	%	Adjustment	
		Total Overdue	39,825	Available 1 Month Early	>=99%	-10%	0	0.0%	0%	
		Total Received & Overdue	51,883	▶ Not Available Past Due	>10%	10%	46,031	88.7%	10%	
		Total Available On Time	5,852	▶ Not Available 3 Months Past Due	>3%	25%	25,951	50.0%	25%	
		Total 1st Reports Received	11,723	1st Reports Not Audited by the End of the 22nd Month	>10%	10%	1,476	12.6%	10%	
Validation Edits Due										
Plan Type=Voluntary and Assigned Risk Volume Eligibility=50			Incentive Category			Data Provider Results				
		Due	Resolved	Category	Threshold	Adjustment	Count	%	Adjustment	
		Total Validation Edits	16	Past Due	>20%	15%	14	87.5%	0%	
DCI Data Expected										
Plan Type=Voluntary and Assigned Risk Volume Eligibility=60			Incentive Category			Data Provider Results				
		Expected	Received	Category	Threshold	Adjustment	Count	%	Adjustment	
		Total 18 Month Valuations	59	18 Month Valuations Past Due	>50%	10%	59	100.0%	10%	
		Total >18 Month Valuations	110	>18 Month Valuations Past Due	>10%	5%	110	100.0%	5%	
<p>Note:</p> <ul style="list-style-type: none"> The Unit credit adjustment is not applicable when a debit adjustment applies to either Unit Statistical data or Validation Edits. DQIP will evaluate Unit Validation edits that have a due date in April 2021 and thereafter. 										



Data Now Program (DNP) Compliance Programs and DQIP

Summaries

DQIP Regulator Exception ADQIP Carrier Report Card

DQIP Results Policy Summary Unit Summary Validation Summary DCI Summary

Incentive Quarter View View detail by

Q3-2021 Month Carrier **3**

Evaluation Date 09/01/2021

Policies Received 10/01/2020 - 09/30/2021

	Month/Carrier	Total Received	Policy Effective Date	
			Threshold >=80%	
			Available Prior	%
	Total	48,133	37,617	78.2%
	Sep 2021			
3	<input checked="" type="checkbox"/> Aug 2021	2 4,974	3,715	74.7% 1
	12698	273	221	81.0%
	15681	429	355	82.8%
	24831	3,737	2,688	71.9%
	33912	535	451	84.3%
	▶ Jul 2021	2,699	1,905	70.6%
	▶ Jun 2021	3,448	2,766	80.2%
	▶ May 2021	4,480	3,520	78.6%
	▶ Apr 2021	4,497	3,437	76.4%
	▶ Mar 2021	5,034	3,886	77.2%
	▶ Feb 2021	4,055	3,215	79.3%
	▶ Jan 2021	4,596	3,624	78.9%
	▶ Dec 2020	4,903	4,083	83.3%
	▶ Nov 2020	5,316	4,449	83.7%
	▶ Oct 2020	4,131	3,017	73.0%

1. Problem months are shaded
2. Access details using hyperlinks
3. Click the arrows for more details
4. View detail by changes the view, slicing the data from a different perspective



Data Now Program (DNP)
Compliance Programs and DQIP

Exercise 3

Which month had the best policy category percentage?

- Aug 2019
- Jan 2020
- Feb 2020
- Apr 2020

Evaluation Date 07/01/2020				
Policies Received 07/01/2019 - 06/30/2020				
	Month/Carrier	Total Received	Policy Effective Date	
			Threshold >=80%	
			Available Prior	%
	Total	<u>1,280</u>	<u>913</u>	71.3%
▶	Jun 2020	<u>96</u>	<u>73</u>	76.0%
▶	May 2020	<u>132</u>	<u>94</u>	71.2%
▶	Apr 2020	<u>105</u>	<u>93</u>	88.6%
▶	Mar 2020	<u>125</u>	<u>95</u>	76.0%
▶	Feb 2020	<u>95</u>	<u>77</u>	81.1%
▶	Jan 2020	<u>95</u>	<u>74</u>	77.9%
▶	Dec 2019	<u>120</u>	<u>85</u>	70.8%
▶	Nov 2019	<u>107</u>	<u>67</u>	62.6%
▶	Oct 2019	<u>115</u>	<u>69</u>	60.0%
▶	Sep 2019	<u>156</u>	<u>108</u>	69.2%
▶	Aug 2019	<u>28</u>	<u>11</u>	39.3%
▶	Jul 2019	<u>106</u>	<u>67</u>	63.2%



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DQIP Recap

- Review the Summary Page for a high **DQIP** Factor
- Review **DQIP** Results for debits or potential credits
- Research using data type Summaries and details from hyperlinks



Data Now Program (DNP) Compliance Programs and DQIP

Chapter 2: Regulator Exception Program

- Evaluates reporting of experience rated units
- Monthly report to state regulators lists data providers exceeding the criteria
 - 15 due
 - 15 currently not available and 3 or more months past due
 - More than 2% currently not available and 3 or more months past due

Preview

Evaluation Date 09/01/2021 Download Report

Regulator Exception Preview				
	Regulator Exception Report Date	Exception Type	Nbr of States Subject to Escalation	Policy Effective Months
▶	09/01/2021	Report	2	Jul - Sep
▶	10/01/2021	Preview	2	Aug - Oct
▶	11/01/2021	Preview	1	Sep - Nov
▶	12/01/2021	Preview	0	Oct - Dec

Escalation Criteria

- At least 15 experience rated unit reports are due for the given state
- At least 15 experience rated unit reports are currently (as of the Evaluation Date) not available and are three or more months past due
- More than 2% of due experience rated units are currently not available and are three or more months past due

1. Look for report dates with 1 or more states subject to escalation
2. Remember the escalation criteria
3. The downloadable report contains unit details
4. Expand a report date to find the specific states subject to escalation



Data Now Program (DNP) Compliance Programs and DQIP

Expanded Report Date

Regulator Exception Preview					
	Regulator Exception Report Date	Exception Type	Nbr of States Subject to Escalation	Policy Effective Months	
▶	09/01/2021	Report	2	Jul - Sep	
▲	10/01/2021	Preview	2	Aug - Oct 2a	
				Not Available (Data Grade 5 & Missing)	
	State	Units Subject to Experience Rating	Units Due	Total	%
	AL-01	View	62	5	8.1%
	AR-03	View	43	4	9.3%
	DC-08	View	6	0	0.0%
1	FL-09	View 2	603	33	5.5%
	GA-10	View	180	15	8.3%

1. States subject to escalation are highlighted.
2. Click **View** for more details. You will need the Policy Effective Month range.

View

Regulator Exception Preview - Units Subject to Experience Rating								
10/01/2021 - FL-09								
Rating Eff Month/Year Impacted	Policy Eff Month (1st - 3rd Report Levels)	Initial Regulator Exception Report Date (if eligible)	Due Date	Units Due	Not Available			
					Data Grade 5	Missing	Total	%
12/2021	DEC	12/01/2021	08/2021	235	1	0	1	0.4%
11/2021	NOV	11/01/2021	07/2021	204	0	0	0	0.0%
10/2021	OCT	10/01/2021	06/2021	264	5	1	6	2.3%
1	09/2021	SEP	09/01/2021	165	2	9	15	9.1%
	08/2021	AUG	08/01/2021	174	2	10	12	6.9%
	07/2021	JUL	07/01/2021	304	6	1	7	2.3%

1. Focus on the Policy Effective Months included for the report date
2. Review the counts to determine if Data Grade 5 edits or missing units are the issue



Data Now Program (DNP) Compliance Programs and DQIP

Report

This grid is populated only if your group has been escalated to a state in the past 15 months.

DQIP
Regulator Exception
ADQIP
Carrier Report Card

Preview
Report

View detail by

Report State

Regulator Exception Report					
Regulator Exception Report Date	Nbr of States Escalated	Policy Effective Months	Unit Reports Not Available for Experience Rating		Download Report
09/01/21	2	Jul - Sep	View		Download
08/01/21	1	Jun - Aug	View		Download

Escalation Criteria

- At least 15 experience rated unit reports are due for the given state
- At least 15 experience rated unit reports are currently (as of the Evaluation Date) not available and are three or more months past due
- More than 2% of due experience rated units are currently not available and are three or more months past due

1. Shows the number of states that received an escalation report on this group by report month
2. Download a report for unit level details
3. Click **View** for details by state and policy month

View

This grid shows the states receiving a report and the associated counts and percentages.

Regulator Exception Report - Unit Reports Not Available for Experience Rating				
09/01/2021				
State	Rating Eff Month/Year	Units Due	Not Available (Data Grade 5 & Missing)	
			Total	%
FL-09	Total	643	34	5.3%
	09/2021	165	15	9.1%
	08/2021	174	12	6.9%
	07/2021	304	7	2.3%
GA-10	Total	172	16	9.3%
	09/2021	52	3	5.8%
	08/2021	42	10	23.8%
	07/2021	78	3	3.8%



Data Now Program (DNP) Compliance Programs and DQIP

Exercise 4:

Why is this state at risk for escalation?

- Too many units due
- Too many Data Grade 5 edits
- Too many missing units

12/01/2020		Preview		14		Oct - Dec		
Regulator Exception Preview - Units Subject to Experience Rating								
12/01/2020 - IL-12								
Rating Eff Month/Year Impacted	Policy Eff Month (1st - 3rd Report Levels)	Initial Regulator Exception Report Date (if eligible)	Due Date	Units Due	Not Available			
					Data Grade 5	Missing	Total	%
12/2020	DEC	12/01/2020	08/2020	26	0	26	26	100.0%
11/2020	NOV	11/01/2020	07/2020	18	0	18	18	100.0%
10/2020	OCT	10/01/2020	06/2020	33	0	3	3	9.1%
09/2020	SEP	09/01/2020	05/2020	24	0	0	0	0.0%
08/2020	AUG	08/01/2020	04/2020	17	0	0	0	0.0%
07/2020	JUL	07/01/2020	03/2020	25	0	0	0	0.0%

Regulator Exception Recap

- Review the Preview for states subject or near escalation
- Research with View and Download Report
- Respond by submitting or correcting applicable units



Data Now Program (DNP) Compliance Programs and DQIP

Chapter 3: Carrier Report Card

- Grades your company’s calendar year reporting performance on an A-through-F basis or a Pass/Fail basis
- Data types evaluated: Financial, Unit Statistical, Policy, and Detailed Claim Information
- Failures are reported to state regulators

Summary

Report Card 5 Year Industry Results Summary											
Available Report Cards	Policy		Unit		DCI			Financial			
	Received Within 60 Days	Grade	Available on Time	Grade	18 Month Valuations on Time	>18 Month Valuations on Time	Grade	Avg Days Late	Grade	Avg Finest Edits	Grade
2021 Monthly	98.9%	A	67.9%	F	14.7%	72.6%	FAIL	0	A	0	PASS
2020 Final	89.4%	C	67.3%	F	0%	0%	N/A	0	A	0	PASS

Percent Count

1. Look out for Fs or Fails
2. Click to get 5 years of industry results
3. Click links to bring up the year’s Report Card

5 Year Industry Results Summary

Shows 5 years of results for all data types evaluated by the Carrier Report Card.

Example:

Financial Data Timeliness										
Grade	2020		2019		2018		2017		2016	
	Count	%	Count	%	Count	%	Count	%	Count	%
A	274	96.8%	281	98.9%	268	93.4%	292	99.3%	294	97.7%
B	4	1.4%	2	0.7%	11	3.8%	2	0.7%	7	2.3%
C	2	0.7%	0	0.0%	3	1.0%	0	0.0%	0	0.0%
D	1	0.4%	1	0.4%	3	1.0%	0	0.0%	0	0.0%
F	2	0.7%	0	0.0%	2	0.7%	0	0.0%	0	0.0%
Total	283		284		287		294		301	

1. Shows the industry’s grade distribution for the calendar year
2. Shading shows where your company fell



Data Now Program (DNP) Compliance Programs and DQIP

Monthly Report Card

2021 Monthly Carrier Data Quality Report Company Specific Data Availability Results - Data Received or Due in 2021																	
Carrier Group Code: 33912 - NCCI TRAINING PROPERTY AND CASUALTY CO										Evaluation Date: 09/01/2021 Evaluation Period: 01/01/2021 to 08/31/2021 Creation Date: 09/08/2021							
State	Financial Data <small>Evaluates financial call data due in 2021</small>			Unit Statistical Data <small>Evaluates 1st through 10th unit reports due in 2021</small>			Policy Data <small>Evaluates policies received in 2021</small>			Detailed Claim Information <small>Evaluates Valuations due in 2021</small>							
	Timeliness		Quality Tier III	Availability			Timeliness			Timeliness			Overall Grade				
# Expected Calls	Average Days Late	Grade	# Calls Received	Average # Fined Edits	Grade	# Units Expected	% Available On Time	Grade	# Policies Received	% Received Within 60 Days	Grade	# Expected 18 Month Valuations		% On Time**	# Expected > 18 Month Valuations	% On Time**	
OVERALL	657	0.0	A	657	0.0	PASS	27,745	67.9%	F	7,489	98.9%	A	75	14.7%	175	72.6%	FAIL
Alabama	17	0.0		17	0.0		381	75.9%		228	95.6%		2	50.0%	4	75.0%	
Alaska	12	0.0		12	0.0		402	89.1%		43	97.7%		0	-	0	-	
Arizona	16	0.0		16	0.0		810	79.6%		378	96.8%		0	-	5	100.0%	
Arkansas	15	0.0		15	0.0		352	78.1%		167	94.6%		1	0.0%	1	100.0%	
Colorado	16	0.0		16	0.0		777	79.8%		372	96.5%		0	-	5	100.0%	
Connecticut	13	0.0		13	0.0		2,218	46.7%		1,555	99.5%		0	-	2	50.0%	
District of Columbia	13	0.0		13	0.0		282	67.0%		181	97.8%		0	-	1	100.0%	
Florida	23	0.0		23	0.0		1,856	78.7%		823	96.8%		1	100.0%	5	100.0%	
Georgia	22	0.0		22	0.0		1,896	45.2%		1,413	98.8%		0	-	7	85.7%	

1

2

1. Overall grade is based on countrywide results
2. For failing data types, find states below the threshold to pass

Note: Find the thresholds in the *Data Manager Dashboard User's Guide* or the *Data Quality Guidebook*.



Data Now Program (DNP)
Compliance Programs and DQIP

Exercise 5:

Which of these states is passing the unit category?

- All of them
- Tennessee and Texas
- Tennessee only
- None of them

Oklahoma	52	55.8%
Oregon	98	53.1%
Rhode Island	24	54.2%
South Carolina	84	53.6%
South Dakota	21	52.4%
Tennessee	415	73.3%
Texas	300	67.3%



Data Now Program (DNP) Compliance Programs and DQIP

Carrier Report Card Recap

- Review the Summary screen for Fs or Fails
- Research states on the Monthly Report Card
- Respond to improve future reporting in failing states

Chapter 4: Resources

- *Data Quality Guidebook*
- *Data Manager Dashboard User's Guide*
- Understanding NCCI's Data Quality Incentive Program Webinar on Demand



Data Now Program (DNP) Compliance Programs and DQIP

Appendix A: Glossary

Adjustment—the amount added or subtracted from a carrier’s Data Collection and Statistical Agent fees due to the *Data Quality Incentive Program (DQIP)*.

Available—the data can be used in NCCI’s products and services. Data is considered available if it has been received by NCCI and is free of priority-critical edits.

Carrier Report Card—one of NCCI’s regulatory compliance programs that grades carrier reporting performance of Financial Call data, Policy data, Unit Statistical data, and Detailed Claim Information.

Data Quality Incentive Program (DQIP)—one of NCCI’s monetary compliance programs that evaluates carrier reporting performance of Policy data, Unit data, Notified Suspect Unit Data, and Detailed Claim Information.

Detailed Claim Information (DCI)—a data collection program managed by NCCI whereby insurance companies furnish specific information on workers compensation indemnity claims (i.e., claims involving lost-time benefits).

Regulator Exception Program—one of NCCI’s regulatory compliance programs that evaluates carrier reporting performance of experience rated Unit Statistical data.

Validation Edits—edits that evaluate the reasonability of Unit Statistical data and identify suspect conditions. Data providers must either correct erroneous data or provide a detailed explanation if the data is accurate.



Data Now Program (DNP)
Compliance Programs and DQIP

Appendix B: Data Quality Incentive Program Criteria

Data Type	Category	Volume Eligibility	Threshold	Adjustment
Policies	Available Prior to Policy Effective Date	120	>= 80%	-5%
Units	Available 1 Month Early	120	>= 99%	-10%
	Not Available Past Due		> 10%	10%
	Not Available 3 Months Past Due		> 3%	25%
	1st Reports Not Audited by the End of the 22nd Month	120	> 10%	10%
Validation Edits	Past Due	120	> 20%	15%
Detailed Claim Information	DCI 18 Month Valuations Past Due	60*	> 50%	10%
	DCI > 18 Month Valuations Past Due		> 10%	5%

* Based on the sum of the DCI 18-Month Valuations Expected and the > 18-Month Valuations Expected.



Data Now Program (DNP) Compliance Programs and DQIP

Appendix C: Regulator Exception Report Criteria

To be escalated on the Regulator Exception Report, the following criteria must be met or exceeded:

- At least 15 experience rated Unit Reports are due for the given state
- At least 15 experience rated Unit Reports are currently (as of the Evaluation Date) not available and are 3 or more months past due
- More than 2% of the due experience rated units are currently not available and are 3 or more months past due



Data Now Program (DNP) Compliance Programs and DQIP

Appendix D: Carrier Report Card Grading Information

Financial Data																			
<p>The Timeliness grade is based on the average days late, where zero days late is used for calls received early in the calculation of average days late.</p> <p>The data evaluated includes Financial Calls 3, 5, 8, 20, 21, 3A, 31, 5A due in the performance year.</p>	<p>The grading scale is as follows:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th>Average Days Late</th> <th>Grade</th> </tr> </thead> <tbody> <tr><td>0 - < 1</td><td>A</td></tr> <tr><td>1 - < 6</td><td>B</td></tr> <tr><td>6 - < 9</td><td>C</td></tr> <tr><td>9 - < 12</td><td>D</td></tr> <tr><td>> = 12</td><td>F</td></tr> </tbody> </table>	Average Days Late	Grade	0 - < 1	A	1 - < 6	B	6 - < 9	C	9 - < 12	D	> = 12	F						
Average Days Late	Grade																		
0 - < 1	A																		
1 - < 6	B																		
6 - < 9	C																		
9 - < 12	D																		
> = 12	F																		
<p>The Quality grade is based on the average number of fined edits per call per state.</p> <p>The data evaluated includes Financial Calls 3, 5, 8, 20, 21, 3A, 31, 5A due in the performance year.</p> <p>A carrier will receive a failing Quality grade when listed as excluded from the experience period in any applicable state's loss cost or rate filing.</p>	<p>The grading scale is as follows:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th rowspan="2">Tier</th> <th rowspan="2">Nbr of States</th> <th colspan="2">Avg Nbr of Fined Edits</th> </tr> <tr style="background-color: #cccccc;"> <th>Pass</th> <th>Fail</th> </tr> </thead> <tbody> <tr><td>Tier I</td><td>1 - 2</td><td>< = 4.0</td><td>> 4.0</td></tr> <tr><td>Tier II</td><td>3 - 9</td><td>< = 1.5</td><td>> 1.5</td></tr> <tr><td>Tier III</td><td>10 - 50</td><td>< = 1.0</td><td>> 1.0</td></tr> </tbody> </table>	Tier	Nbr of States	Avg Nbr of Fined Edits		Pass	Fail	Tier I	1 - 2	< = 4.0	> 4.0	Tier II	3 - 9	< = 1.5	> 1.5	Tier III	10 - 50	< = 1.0	> 1.0
Tier	Nbr of States			Avg Nbr of Fined Edits															
		Pass	Fail																
Tier I	1 - 2	< = 4.0	> 4.0																
Tier II	3 - 9	< = 1.5	> 1.5																
Tier III	10 - 50	< = 1.0	> 1.0																
Unit Statistical Data																			
<p>The Availability grade is based on the percentage of units received and available by due month.</p> <p>The data evaluated includes 1st - 10th reports due in the performance year.</p> <p>Units reported directly to Wisconsin and North Carolina are not evaluated.</p> <p>Minimum for grading: 120 units.</p>	<p>The grading scale is as follows:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th>% Available On Time</th> <th>Grade</th> </tr> </thead> <tbody> <tr><td>98 - 100</td><td>A</td></tr> <tr><td>90 - < 98</td><td>B</td></tr> <tr><td>80 - < 90</td><td>C</td></tr> <tr><td>70 - < 80</td><td>D</td></tr> <tr><td>< 70</td><td>F</td></tr> </tbody> </table>	% Available On Time	Grade	98 - 100	A	90 - < 98	B	80 - < 90	C	70 - < 80	D	< 70	F						
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Policy Data																			
<p>The Timeliness grade is based on the percentage of policies received within 60 days of policy effective date.</p> <p>The data evaluated includes policies received in the performance year, including interstate rated policies for North Carolina and Wisconsin.</p> <p>Minimum for grading: 120 policies.</p>	<p>The grading scale is as follows:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th>% Received Within 60 Days</th> <th>Grade</th> </tr> </thead> <tbody> <tr><td>95 - 100</td><td>A</td></tr> <tr><td>90 - < 95</td><td>B</td></tr> <tr><td>80 - < 90</td><td>C</td></tr> <tr><td>70 - < 80</td><td>D</td></tr> <tr><td>< 70</td><td>F</td></tr> </tbody> </table>	% Received Within 60 Days	Grade	95 - 100	A	90 - < 95	B	80 - < 90	C	70 - < 80	D	< 70	F						
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<p>Detailed Claim Information (DCI) Timeliness is based on the number of DCI valuations received on time, compared to the number expected, for all states combined.</p> <p>The data evaluated includes all valuations (018-138) due in the performance year, with one overall grade.</p> <p>Minimum for grading: 18 Month Valuations - 40 expected. > 18 Month Valuations - 20 expected.</p> <p>When both of these categories meet the minimum grading threshold, both categories must pass to receive a passing grade. If the minimum grading threshold is met for only one of the two categories, then the grade will be solely based on that one category.</p>	<p>The grading scale is as follows:</p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th>18 Month Valuations %</th> <th>Grade</th> </tr> </thead> <tbody> <tr><td>> = 50</td><td>PASS</td></tr> <tr><td>< 50</td><td>FAIL</td></tr> </tbody> </table> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr style="background-color: #cccccc;"> <th>> 18 Month Valuations %</th> <th>Grade</th> </tr> </thead> <tbody> <tr><td>> = 80</td><td>PASS</td></tr> <tr><td>< 80</td><td>FAIL</td></tr> </tbody> </table>	18 Month Valuations %	Grade	> = 50	PASS	< 50	FAIL	> 18 Month Valuations %	Grade	> = 80	PASS	< 80	FAIL						
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