

2015 Data Educational Program

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Palm Beach County Convention Center West Palm Beach, FL

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DCA Access® Online—General Information

DCA Access® Online is a Web-based tool used to easily search, view, and update policy, unit report, unit report control (URC), detailed claim information (DCI), and coverage provider information online. This tool also enables:

- □ Tracking of electronic submissions to NCCI
- Data Extracts for Policy, Unit Statistical, and Detailed Claim Information
- □ Bureau Compliance Statistical Service (BCSS) customers to track, update, and resubmit data to the Independent Bureaus

DCA Access® Online—Subscriptions

DCA Access® Online allows for the following subscriptions:

□ Inquiry Feature

View policy, unit statistical, unit report control (URC), detailed claim information, noncompliance/compliance, notifications, take-out credit, and coverage/data provider information. Also, track your electronic submissions and view your reports.

□ Policy Entry, Correction, and Update Feature

Enter new, renewal, and annual rerate policies. Correct and update policy data that was processed or rejected; also extract policy data. Additionally, enter, search, and update Proof of Coverage (POC) Notice/Binder data.

□ Unit Report Entry, Correction, and Update Feature

Enter, correct, and update all report levels (1st–10th) of URE data that was processed, and correct rejected URE data. Also, add subsequent unit reports and extract unit data.

□ Unit Report Control (URC) Update Feature

Update URC information at the policy and state levels. View report levels to help monitor the timely submission of unit report data.

□ Detailed Claim Information (DCI) Entry, Update, and Replacement Feature

Enter and update Detailed Claim Information Reports for claims with a Reported to Insurer Date of September 2009 and later. Also, add subsequent valuations and extract DCI data.

□ Noncompliance Correction

Add noncompliance and compliance transactions. Correct noncompliance and compliance data.

□ Take-Out Credit Update Feature

Accept or decline take-out credits that have been issued to your company.

□ Unit Pre-Edit Tool Feature

Submit your unit statistical data file to pre-edit and receive error reports to view and correct your data online prior to submitting it to production.

What Is Policy Data Collection via DCA Access® Online?

Policy Data Collection via **DCA Access® Online** is a Web-based tool used to search and view Policy and Proof of Coverage Notice/Binder information.

- □ For Policies:
 - Enter new, renewal, and annual rerate policy transactions online
 - Track errors and rejects
 - Enter Cancellations, Reinstatements, and Nonrenewals
 - Add Noncompliance or Compliance Transactions
 - Add and update name and address records
 - Correct unlinked names or unlinked addresses
 - Track the submission of all policy data submitted
 - Enter endorsements including Experience Modification Change Endorsement, Contingent Experience Rating Modification Factor Endorsement, Deductible Endorsement, Policy Period Endorsement, and Endorsement ID
- □ For Proof of Coverage Notice/Binders:
 - Enter and submit new Proof of Coverage Notice/Binder transactions, as well as convert one to a policy, online
 - Track errors and rejects online
 - Enter Cancellations, Reinstatements, and Nonrenewals
 - Add name and address records
 - Correct unlinked names or unlinked addresses
 - Track the submission of all Proof of Coverage Notice/Binder data submitted
 - Enter key endorsements including Include Corporate Officers, Exclude Corporate Officers, and Deductible Endorsement

When changes are made to policies or Proof of Coverage Notice/Binders using the *Policy Data Collection* tool, an electronic WCPOLS file is sent to the user's *Data Transfer via the Internet (DTVI)* mailbox to retrieve and update the company's databases.

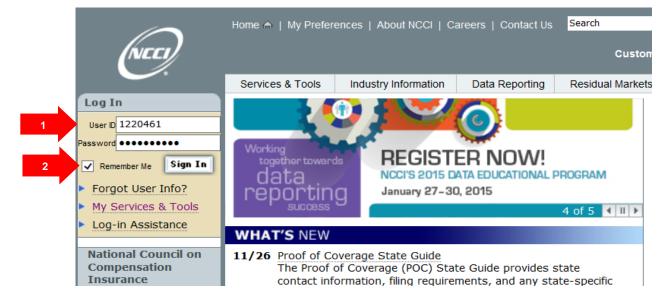
Icons

Policy Data Collection via DCA Access® Online utilizes the following icons:

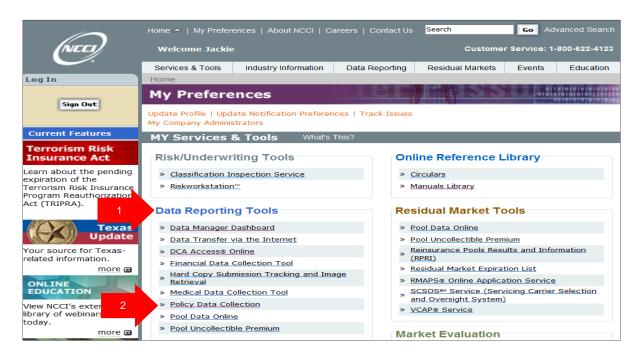
Icon	Description
Y	Filter
9	Refresh
2	Microsoft® Excel report
Q	Key Field Change
•	Information lookup table
⊗-	Close your screen
1	Edit your entry
•	Expand arrow for a record—indicates additional information is available
4	Collapsed arrow for a record—information is being displayed
✓	Save your entry
Ø	Cancel your entry
	Expand arrow from Policy Edit View
	Collapse arrow from Policy Edit View
	Delete a record
5	Restore a previously deleted record
	Expand All for a listing
	Collapse All for a listing
+	Add a record

Logging Into Policy Data Collection via DCA Access® Online

- □ Go to ncci.com
- □ Enter your **User ID** and **Password** in the **Log In** box (1)
- □ Check the **Remember Me** box and click **Sign In** (2)

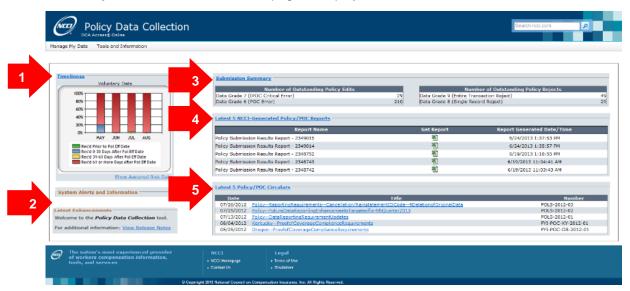


□ To access the *Policy Data Collection* tool, go to My Preferences and, under Data Reporting Tools (1), click *Policy Data Collection* (2)



Main Page Features

The *Policy Data Collection* tool main page is displayed below.



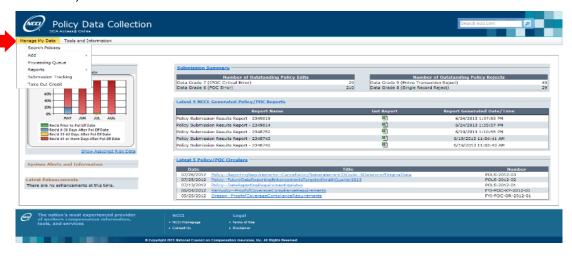
Each section displays information from other NCCI products for your Carrier Group:

- □ **Timeliness** (1) displays the Timeliness chart from the **Data Manager Dashboard** Current Snapshot Policy page.
 - The user can toggle between Voluntary Data (default) and Assigned Risk Data by clicking the link in the bottom right of the Timeliness widget.
 - Clicking the title for this widget will bring the user to the Data Manager Dashboard tool.
- □ System Alerts and Information (2) provides up-to-the-minute information on current system or edit issues in the *Policy Data Collection* tool. Latest Enhancements (2) displays the latest updates made to tool.
 - View Release Notes provides a detailed description of the latest enhancements to the tool.
- □ **Submission Summary** (3) displays the Number of Outstanding Policy Edits and the Number of Outstanding Policy Rejects charts from the *Data Manager Dashboard* Current Snapshot Policy page.
 - Clicking the title for this widget will bring the user to the Data Manager Dashboard tool.
- □ Latest 5 NCCI-Generated Policy/POC Reports (4) displays the 5 most recent NCCI Generated Policy and/or POC Reports via Policy Reports.
 - Clicking the title for this widget will bring the user to the Policy Reports tool.
- □ Latest 5 Policy/POC Circulars (5) displays the 5 most recent Policy and/or POC-related circulars or FYIs released.
 - Clicking the title for this widget will bring the user to the Circulars.

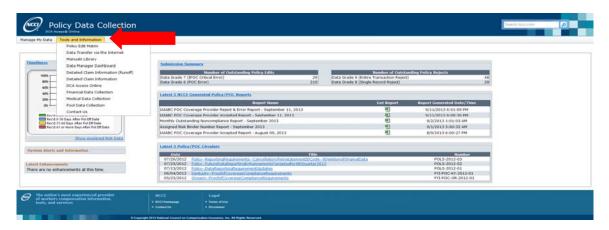
Manage My Data

The Manage My Data tab allows you to:

- □ Search and view policies
- Enter and submit new Proof of Coverage Notice/Binders (update capability required)
- ☐ Enter and submit new, renewal, and annual rerate policies (update capability required)
- □ Correct policy information submitted on or after November 1, 2000 (update capability required)
- □ Correct Proof of Coverage Notice/Binder information submitted within the past 90 days (update capability required)
- □ Update separate records (header, name, address, state, exposure, endorsements) (update capability required)
- □ Cancel, reinstate, or nonrenew policies
- ☐ Track the policies they're working on via the Processing Queue
- Access and view NCCI-generated reports and create your own custom reports
- □ Track policy submissions
- □ View, accept, decline, add, or modify your take-out credits (if the user writes in the Assigned Risk market)
- □ Check on the status of your take-out credit request (if the user writes in the Assigned Risk market)

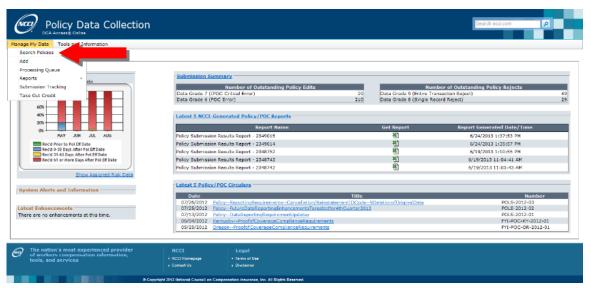


The **Tools and Information** tab provides easy access to other NCCI Data Reporting Tools.

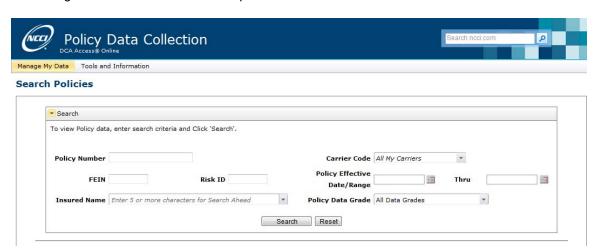


Search Policies

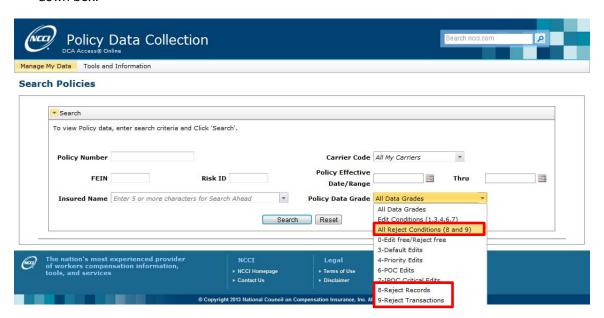
The **Search Policies** option allows you to search and view Policy and Proof of Coverage Notice/Binder information. Select **Search Policies** from the Policy drop-down menu.



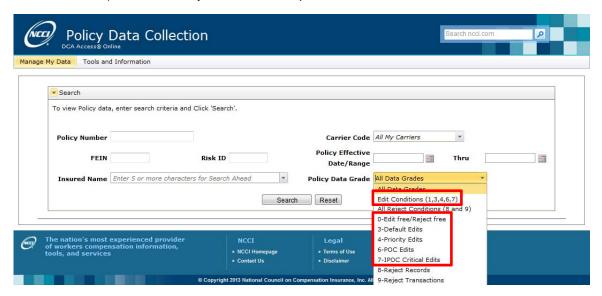
- □ The Search Policies screen appears. The user may search by Policy Number, FEIN, Risk ID, Insured Name, and Policy Effective Date Range. Entering more information accelerates the search and limits search results.
- □ View capability is available for policies processed before November 1, 2000; however, changes cannot be made to these policies.



□ To search by only rejected submissions (Data Grades 8–9), select either the All Reject Conditions (8 and 9) or the individual reject data grade from the Policy Data Grade dropdown box.

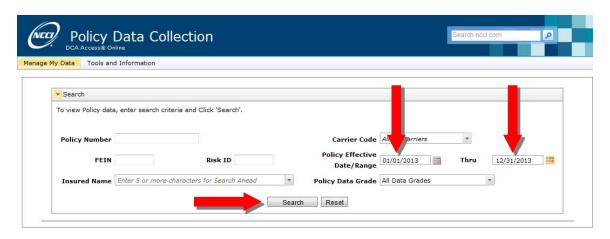


□ To search for non-rejected policies (Data Grades 1, 3, 4, 6, and 7), select either Edit Conditions (Data Grades 1, 3, 4, 6, 7) or the individual nonreject data grade (Data Grades 1, 3, 4, 6, or 7) from the Policy Data Grade drop-down box.

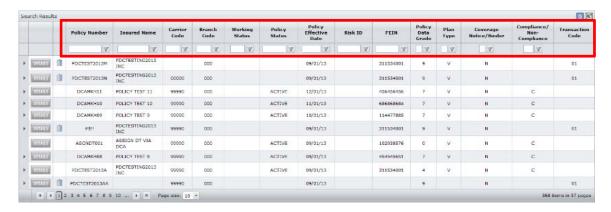


Note: The default, All Data Grades selection, will display both reject and nonreject conditions together in the search results.

- □ Enter date range search criteria.
- □ Click Search.



The search results will be similar to the ones below:



Note: If the appropriate search criteria are not used, the following message will display:

The search request you have entered is not an admissible search combination. Please enter ONE of the following search combinations:

- Insured Name
- Insured Name and Carrier Code
- Insured Name, Carrier Code and Policy Effective Date Range
- Insured Name and Policy Effective Date Range
- Policy Number
- Risk Id
- FEIN
- Carrier Code and Policy Effective Date Range

Sort

You can click each of the column titles to sort by that row.



Filter

You can filter by each of the columns displayed as well. Enter your filter criteria and click the icon next to the field to select what kind of filter you want performed.



- ☐ If more than one result is retrieved, select the appropriate Policy Effective Date.
- □ When the user searches for a policy and there is only one result, only one row of data will display.

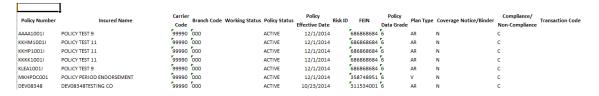
To view additional results on one page, increase the page size by clicking the downward arrow in the **Page size:** box:



To export the results to a Microsoft[®] Excel spreadsheet, click the **Microsoft[®] Excel report icon** at the top right of the list of policies:



A window will appear with the information in a Microsoft[®] Excel format. The following is a sample of the Microsoft[®] Excel report:

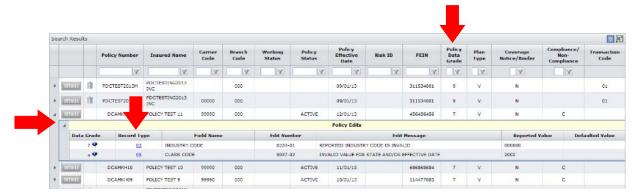


If there are no results for the selected criteria, the following screen appears with a message "No records to display":



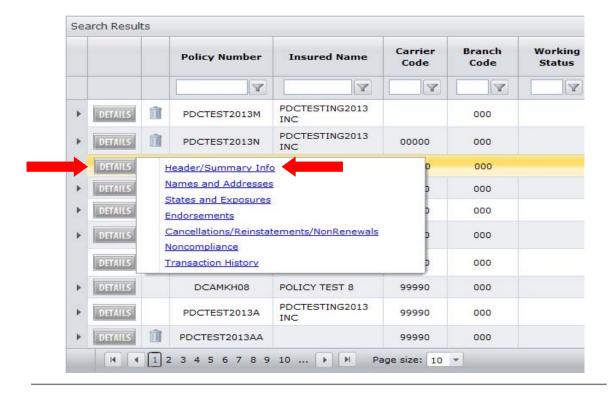
Policy Data Grade

To view all of the errors associated with a particular policy, click the expand arrow next to the selected search result to expand the row. A yellow banner bar titled **Policy Edits** appears, with the applicable policy edits listed below it.



- ☐ The Record Type column for each edit displayed is a link to the record where the edit occurred. By clicking this link, you will arrive at the record in error.
- □ Hover over the **DETAILS** button to see a list of the records for each search result. Click one of these links to bring you to that screen.

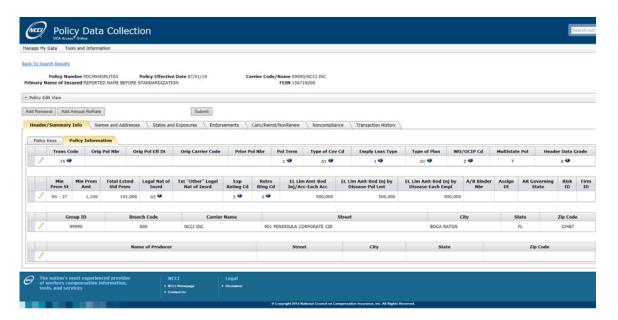
Note: The **DETAILS** button is not displayed for policies with a Policy Data Grade of 8. Record Rejects can't be corrected and must be added to the policy or Proof of Coverage Notice/Binder in question.



Header/Summary Info

By selecting the **Header/Summary Info** link, the tool takes the user to the Policy Information screen for the policy selected. The Policy Information screen displays detailed information on the policy selected. It includes:

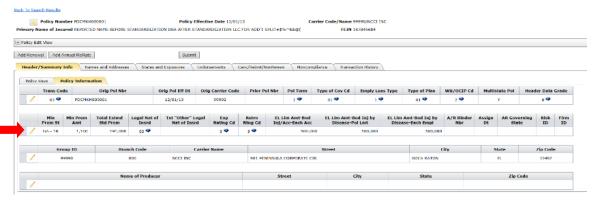
- Policy Number
- Policy Effective Date
- □ Carrier Code/Name
- Primary Name of Insured
- Primary FEIN
- Carrier Name and Address
- Name of Producer and Producer Address
- Policy-level information



Policy Information Tab

Update capability allows you to update the policy fields, carrier details, and producer details from this screen.

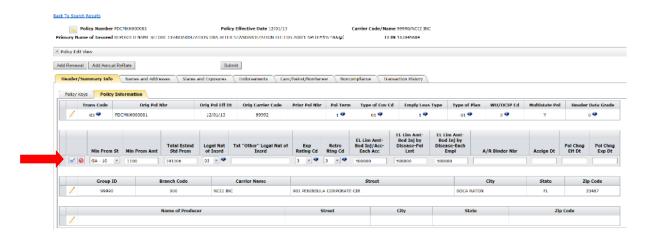
To change the Policy Information on a policy, click the edit icon (**pencil**) next to the row that needs to be changed:



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That will open up the fields to be edited.

- Enter new information
- □ Click the save icon (check mark)

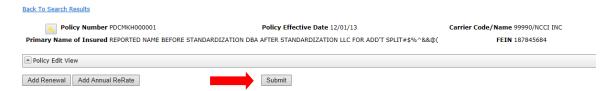


The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved. Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered. Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

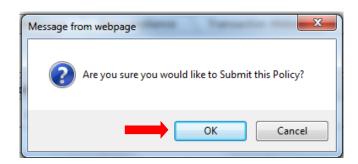
To submit the changes:

Click the Submit button



The following pop-up window appears:

□ Click **OK**

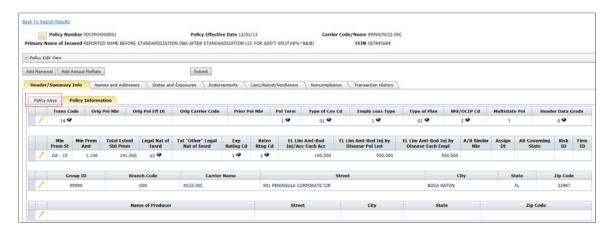


The following message appears indicating that the request has been successfully submitted:



Policy Keys Tab

In addition to the key fields—Policy Number, Carrier Code, and Policy Effective Date—the Policy Expiration Date can be changed by selecting the **Policy Keys** tab to the left of the Policy Information tab.



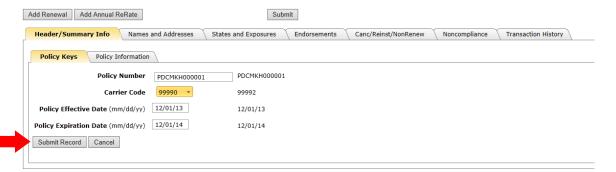
To change these fields click the Policy Keys tab:

- □ Click the **Edit** button
- Enter the necessary data



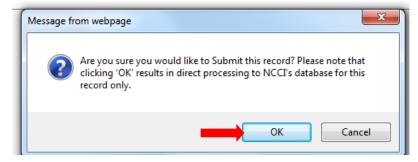
The field that changed will be highlighted in yellow:

Click the Submit Record button



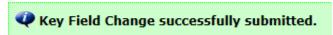
The following pop-up window appears:

□ Click **OK**



Note: This change is immediate.

The following message appears indicating that the request has been successfully updated:



To verify the Key Field Change, view the three fields across the top of the screen. This section is called the Title Section:



To View the Key Field Change History for a policy, click the key icon next to the Policy Number:



The following pop-up window appears displaying the history of the key fields:

Key Field Change History									
Policy Number	NCCI Processed Date								
PDCMKH000001	12/01/2013	99992	09/16/2014						
PDCMKH000001	01/01/2014	99992	06/05/2014						
PDCMKH000061	01/01/2014	99992	06/05/2014						

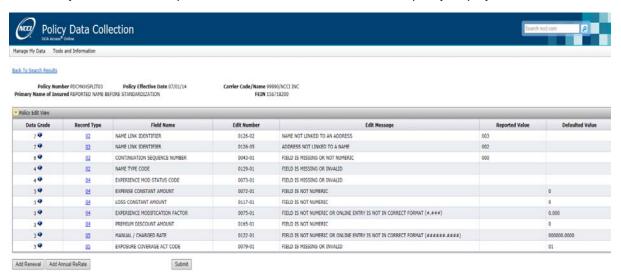
Policy Edit View

To view all of the edits associated with a particular policy, from any screen in the tool, click the **Policy Edit View** arrow located beneath the Title Information for the policy.

Note: Title Information includes the three key fields (Policy Number, Policy Effective Date, and Carrier Code/Name), plus the Primary Name of Insured and the FEIN of the primary insured.



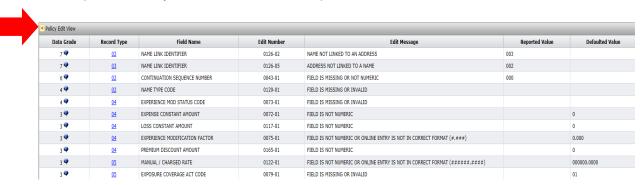
The Policy Edit View line expands, and all edits associated with the policy display.



In the example shown above, the policy received 11 edits.

Notice the link underneath each Record Type. By clicking this link, you will arrive at the record in error and be able to correct it.

To collapse the **Policy Edit View**, click the collapse arrow:



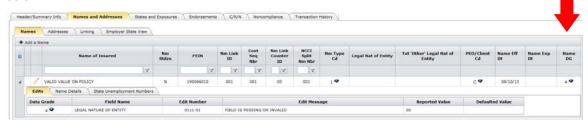
Names and Addresses

Names Screen

By selecting the **Names and Addresses** tab, the **Policy Data Collection** tool, by default, takes you to the Names screen, which displays employer(s) names submitted for the policy. If the user has update capability, the user is able to add, change, delete, and restore name information.



If a name record received an edit, the Data Grade number will display underneath the **Name DG** column.

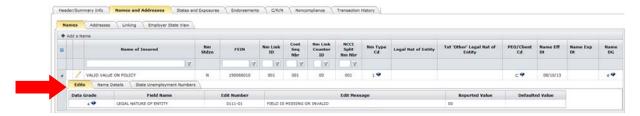


Click the expand arrow on the name row to expand the record.



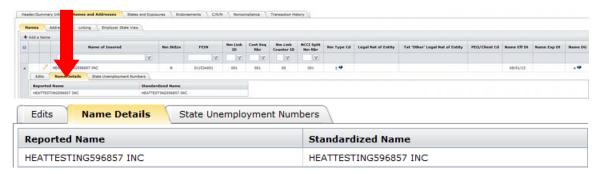
Edits

The screen defaults to the **Edits** tab once the record is expanded. Any name edits for this name record will be displayed.



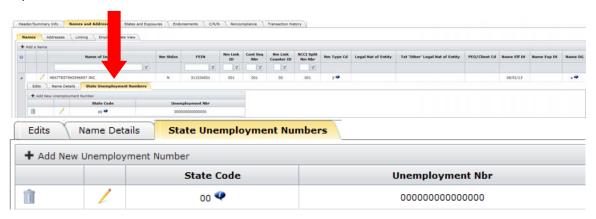
Name Details

Click the Name Details tab to view the Reported Name and the Standardized Name.

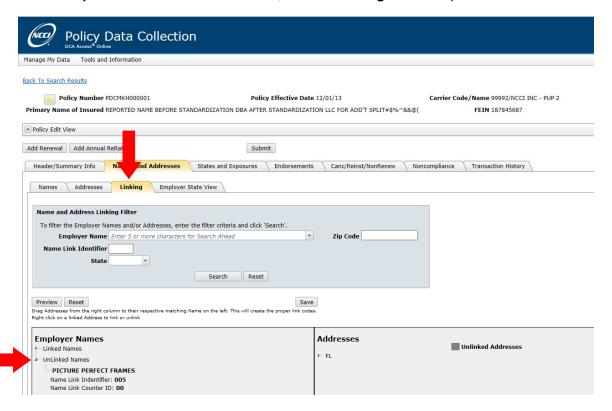


State Unemployment Numbers

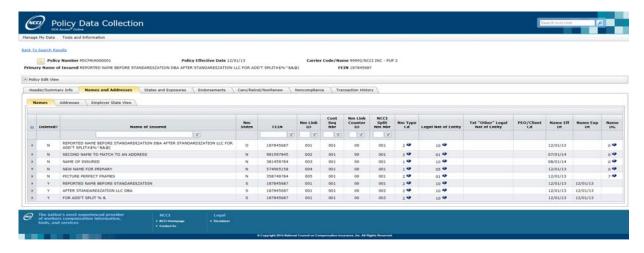
Click the **State Unemployment Numbers** tab to view the State Unemployment Number(s) reported for the name.



To view any names not linked to an address, click the **Linking** tab and expand **Unlinked Names**.



To view any deleted names, click the **Names** tab and view the Names screen. Look for the **restore icon** or view the **Deleted?** column in the name record and look for "Y." The Name Effective Date (Name Eff Dt) and Name Expiration Date (Name Exp Dt) columns should match. If they do match, the date reflects the deleted date.



Filter

- □ To narrow search results, enter one of the following criteria in the filter box:
 - Name of Insured
 - FEIN (Federal Identification Number)
 - Nm Link ID (Name Link Identifier)
 - Cont Seq Nbr (Continuation Sequence Number)
 - Nm Link Counter ID (Name Link Counter Identifier)
 - NCCI Split Nm Nbr (NCCI Split Name Number)



□ Click the **filter icon** and select one of the filter options:



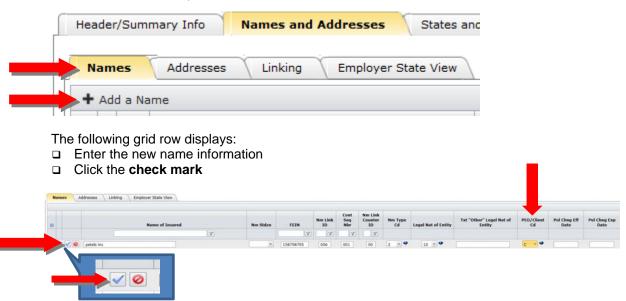
Sort

☐ You can click each of the column titles to sort by that row. The first sort is ascending. Click the column title again and the sort will be descending. Click the column title a third time to remove the sort feature.



Add Names

From the Names screen, click **Add a Name** to add a name.

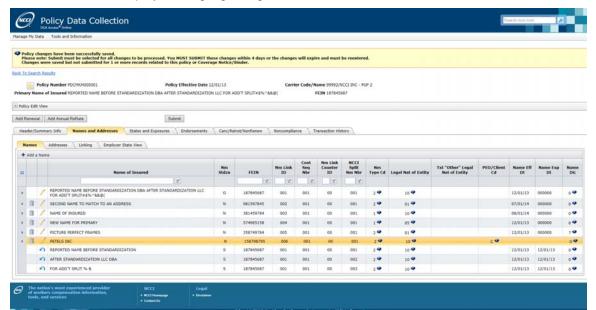


Note: The **PEO/Client Cd** (Professional Employer Organization/Client Company) field is mandatory for all employee leasing policies. This field identifies the name as either the Professional Employer Organization or the Client Company.

The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Added names will display in a highlighted grid row.



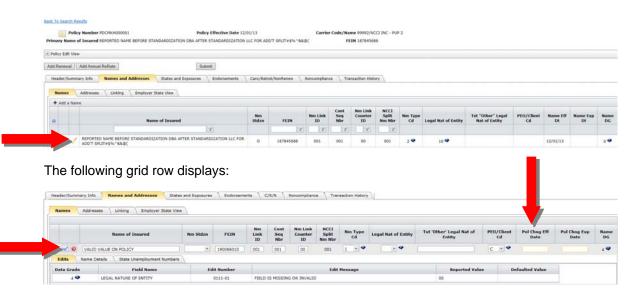
Change Names

Primary Names can be changed once on NCCI's database.

The Primary Name is reported with Name Link Identifier 001, Continuation Sequence Number 001, and Name Link Counter Identifier 00 or 01.

All other names should be changed by deleting the incorrect name and adding the correct name.

To change primary name information on a policy, click the **pencil** next to the Primary Name.



- □ Enter the necessary changes on the row. The **Pol Chng Eff Date** (Policy Change Effective Date) is a required field
- □ Click the **check mark** next to the name to save the information

The following message appears indicating that the request has been successfully saved:

Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

The changed name will display in a highlighted grid row.



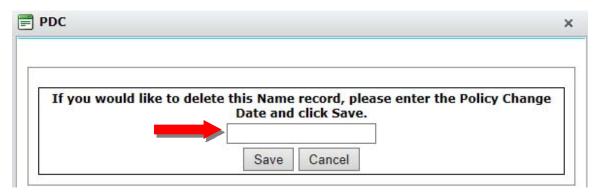
Delete Names

To delete a name from a policy, click the **trash can** next to that name.



The following pop-up window appears:

- Enter the effective date of the deleted name
- □ Click Save



The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

If the Policy Change Date entered is not a valid date, the following message appears:



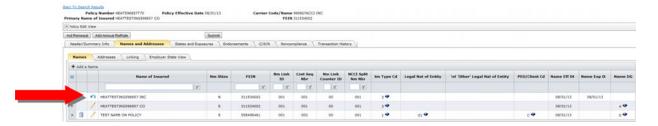
When a name has been deleted and saved, you must submit the policy after all changes are made. If you do not submit the policy and view the name record again, the following screen appears and the deleted name does not display:

Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Restore Names

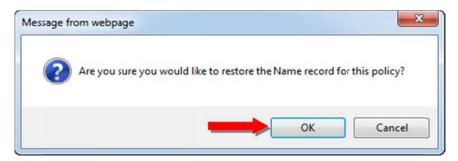
After a name has been deleted, the tool continues to retain the original data. This allows you to restore the record without having to input all of the data again.

To restore a name to a policy, click the **restore icon**.

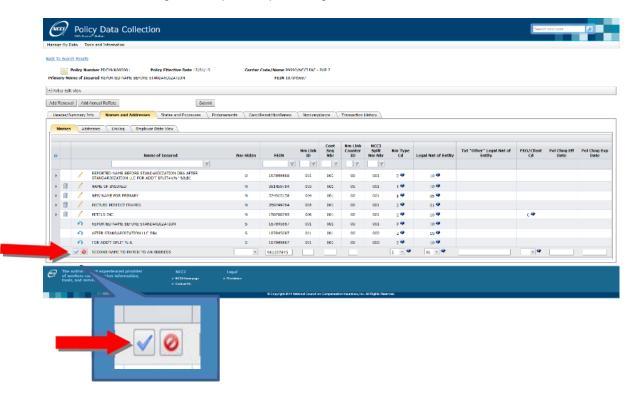


The following message displays:

□ Click **OK**



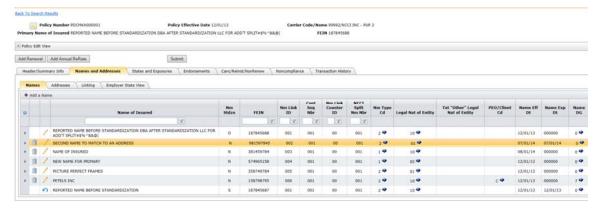
The restored name grid row opens. Input changes and click the **check mark**.



The following message appears:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

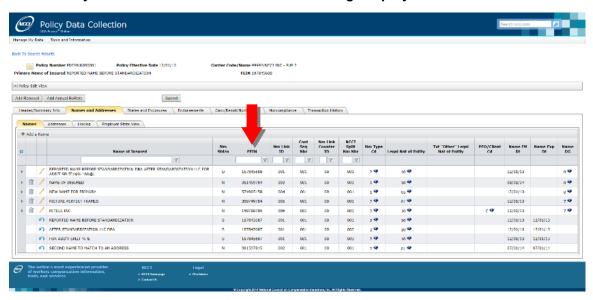
Restored names display in a highlighted grid row.



Note: When restoring a name, the new Name Effective Date and Name Expiration Date will not display until the Submit button is clicked and the transaction processes.

Name Standardization

The Name Standardization indicator identifies whether or not standardization has been applied to the primary and additional names. Standardization allows for more accurate reporting of names to POC states. Standardization also improves the accuracy of search results for the data providers in the *Policy Data Collection* tool and *Proof of Coverage Inquiry* states.



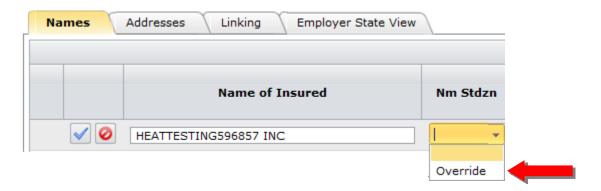
The name standardization rules are applied to all Policy Name records processed by NCCI and encompass the following:

- Excess spaces and special characters are removed
- Standard abbreviations are applied
- Names are split at logical break points

□ The following codes in the **Name Standardization** indicator field are invoked when a name is submitted to NCCI:

Code	Description	Definition
S	Standardized	Standardization rules have been applied to the name.
N	Not Standardized	The name did not require standardization rules.
Р	Prestandardization	The name was processed prior to implementing the new Name Standardization process.
0	Overridden	The data provider has elected, through <i>Policy Data Collection</i> only, to override the Name Standardization process.

- □ You may override a standardized name by changing the name and selecting **Override** in the **Name Standardization** indicator field
- □ If you leave the **Name Standardization** field blank and do not select **Override** to override it, the name will be standardized



Address Screen

By selecting the Names and Addresses tab, you will arrive at the Names screen, which displays employer(s) names submitted for the policy. To view the addresses submitted for the policy, click the Addresses tab. The submitted addresses will display. If the user has update capability, the user is able to add, change, delete, and restore address information.



If an address record received an edit, the Data Grade number will display underneath the Address Data Grade column.



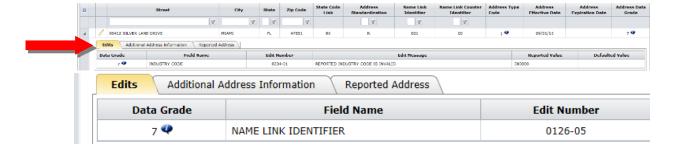
0		Street		City	State	Zip Code	State Code Link	Address Standardization	Name Link Identifier	Name Link Counter Identifier	Address Type Code	Address Effective Date	Address Expiration Date	Address Dat Grade	
			A	[V	[A]	A		[A]	[A]	A					
4	93412 SILVER LANE DRIVE MIAN				PL.	47851	00	N	001	00	1 ♥	09/01/13		7 🕶	
	Edits	Additional Address Info	mation Reported	Address											
	Data Grade Field Name				Edit Number			Edit Message				Reported Value	Default	Defaulted Value	
y • INDUSTRY CODE					022	0234-01 REPORTED INDUSTRY CODE IS INVALID						0000			

Click the expand arrow on the address row to expand the record.



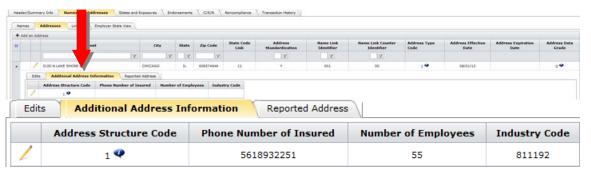
Edits

Edits is the default tab. Any address edits for this address record will be displayed.



Additional Address Information

Click the Additional Address Information tab to view additional address information.

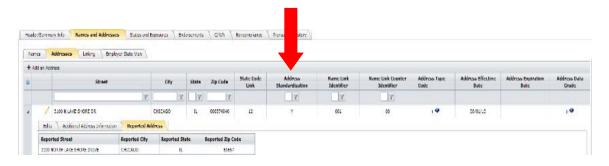


Reported Address

Click the Reported Address tab to view the reported address.



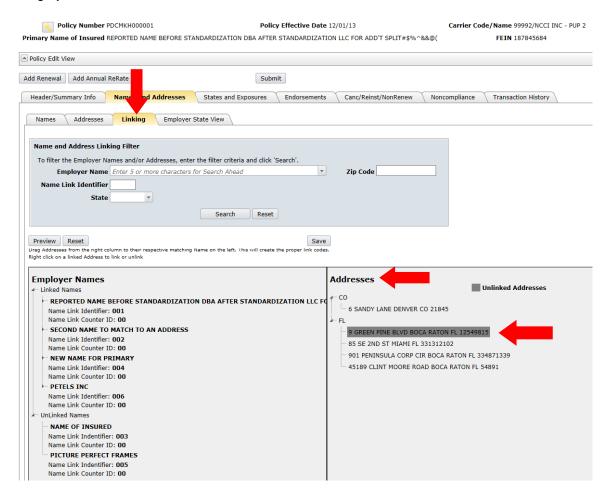
If the address is standardized, a "Y" will display beneath the Address Standardization column of the address row, and the standardized address will display on the address row.



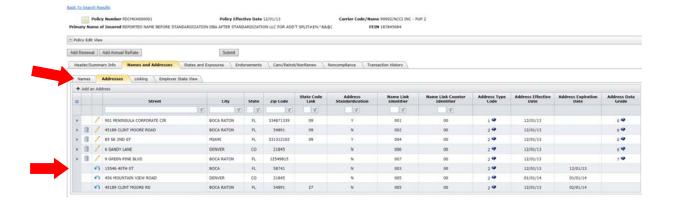
In the example above, the following address was submitted: 3100 North Lake Shore Drive Chicago IL 60657

The address was standardized to: 3100 N Lake Shore Dr Chicago IL 606574946

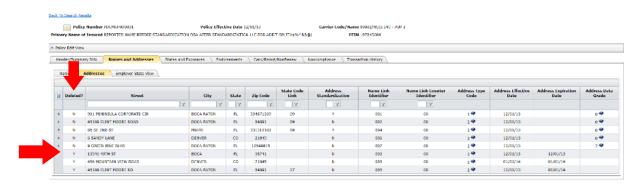
□ To view any addresses not linked to a name, click the **Linking** tab and expand each state's addresses in the Addresses section of the screen. All unlinked addresses are shaded in dark gray.



□ To view any deleted addresses, click the **Addresses** tab, view the Addresses screen, and look for the **restore icon**.



□ Or view the **Deleted?** column in the address record with a "Y."



A "Y" indicates, "yes, the address record was deleted."

- □ To narrow search results, enter one of the following criteria in the filter box:
 - Street
 - City
 - State
 - Zip Code
 - State Code Link
 - Address Standardization
 - Name Link Identifier
 - Name Link Counter Identifier



Click the filter icon and select one of the filter options:



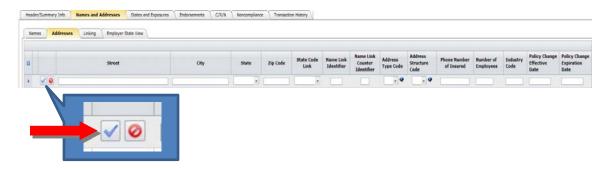
Add Addresses

From the Addresses screen, click **Add an Address** to add an address.



The following grid row displays:

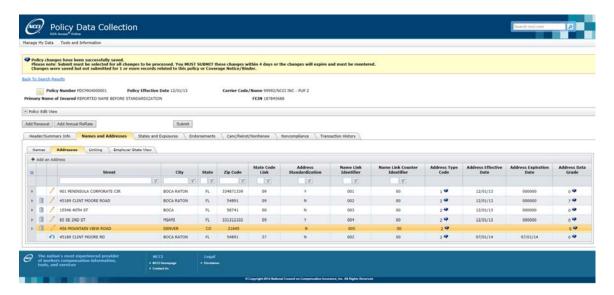
- □ Enter the new address information on the open grid row
- Click the check mark



The following message appears indicating that the request has been successfully saved.

Policy changes have been successfully saved. Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered. Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Added addresses will display in a highlighted grid row.



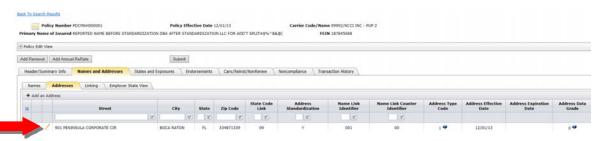
Change Addresses

Primary Addresses can be changed once on NCCI's database.

The Mailing Address of the Insured (Address Type 1) is the Primary Address.

All other addresses should be changed by deleting the incorrect address and adding the correct address.

To change primary address information on a policy, click the **pencil** next to the Primary Address.



The following grid row displays:

- □ Enter the necessary changes on the row. The **Policy Change Effective Date** is a required field.
- Click the check mark next to the name to save the information.

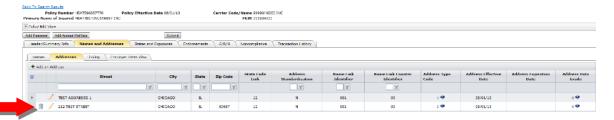


The following message appears indicating that the change has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

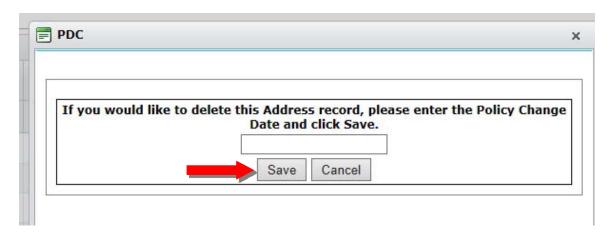
Delete Addresses

To delete an address from a policy, click the **trash can** next to that address.



The following pop-up window appears:

- □ Enter the Policy Change Date of the deleted name
- □ Click Save



The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

If the Policy Change Date entered is not a valid date, the following message appears:



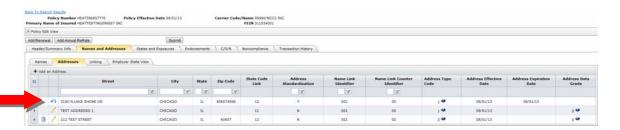
When an address has been deleted and saved, you must submit the policy after all changes are made. If you do not submit the policy and view the address record again, the following screen appears and the deleted address does not display:

igoplus Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Restore Addresses

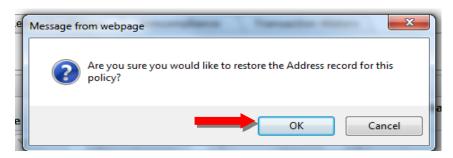
After an address has been deleted, the tool continues to retain the original data. This allows you to restore the record without having to input all of the data again.

To restore an address to a policy, click the **restore icon**.

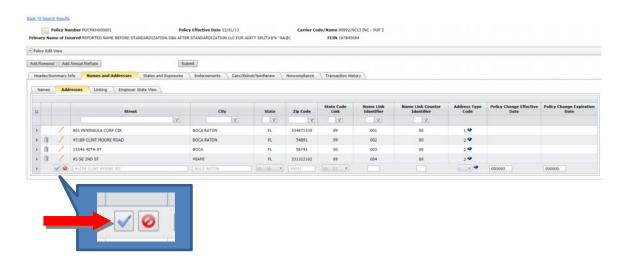


The following message appears:

□ Click **OK**



The restored address record opens. Input changes and click the **check mark**.

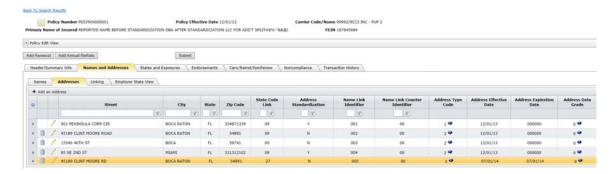


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The following message displays:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Restored addresses display in a highlighted grid row.



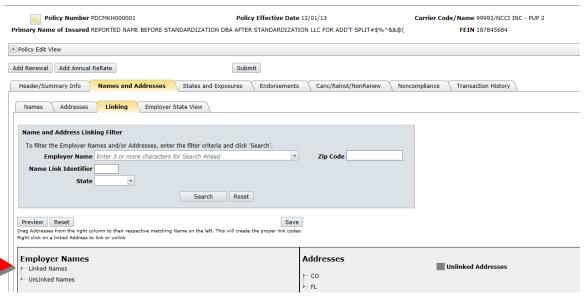
Note: When restoring an address, any new Address Effective Date and Address Expiration Date will not display until the Submit button is clicked and the transaction processes.

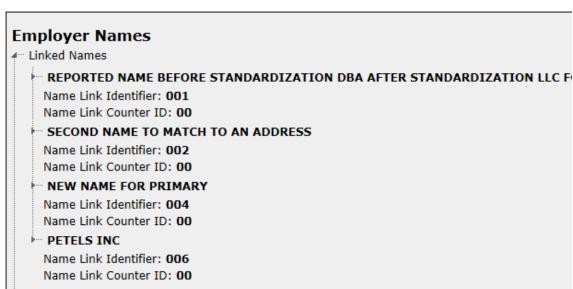
Linking Screen

The Linking screen displays all linked names and addresses and all unlinked names and all unlinked addresses. If you have update capability, you are able to use this screen to link names and addresses together with the drag-and-drop feature.

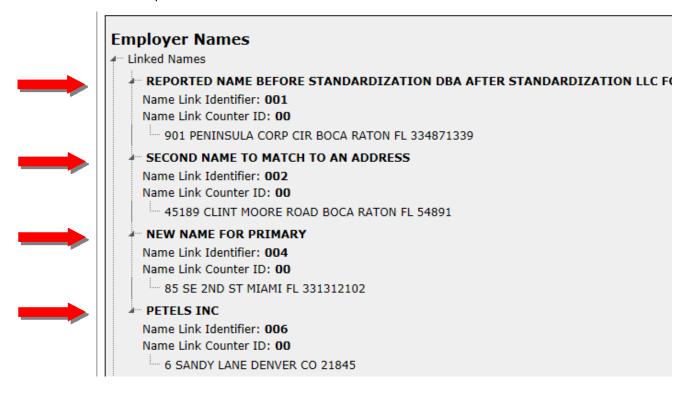
Employer Names—Linked Names

Upon accessing the Linking Screen, all names are collapsed. Click the arrow next to **Linked Names**, underneath **Employer Names**, to expand the list of linked names.





Click the expansion arrow next to each name to see the linked address for each name.



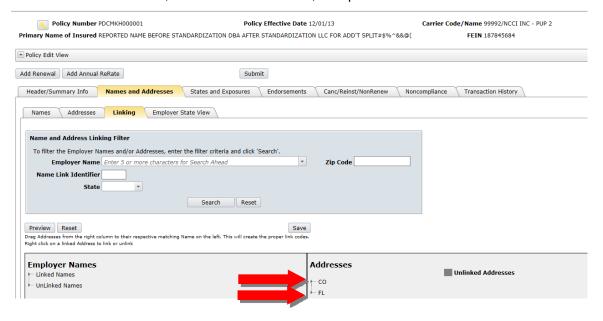
Employer Names—Unlinked Names

Upon accessing the Linking Screen, all names are collapsed. Click the arrow next to **Unlinked Names**, underneath **Employer Names**, to expand the list of unlinked names.

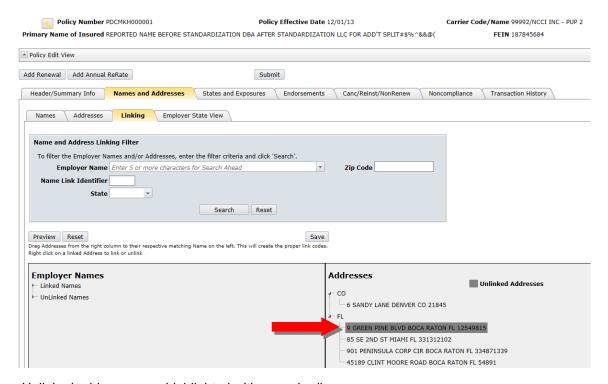


Addresses

Upon accessing the Linking Screen, all addresses are collapsed. Click the arrow next to each state abbreviation listed, underneath **Addresses**, to expand the list of addresses.



The following screen displays the expanded lists:

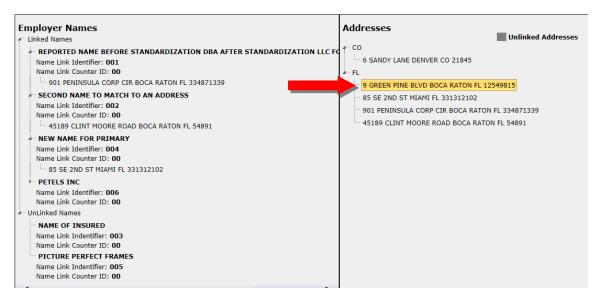


Unlinked addresses are highlighted with gray shading.

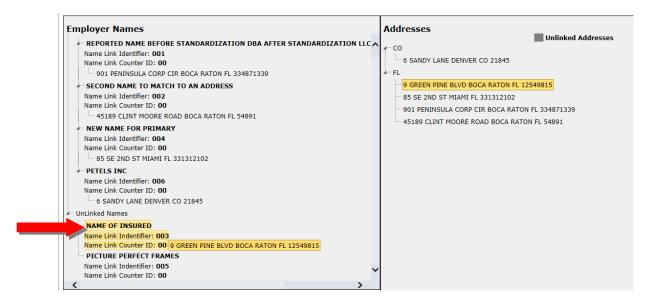
Linking Addresses to Names

The Linking Screen allows you to link addresses to names; however, names cannot be linked to addresses; you can move data right to left, but not left to right.

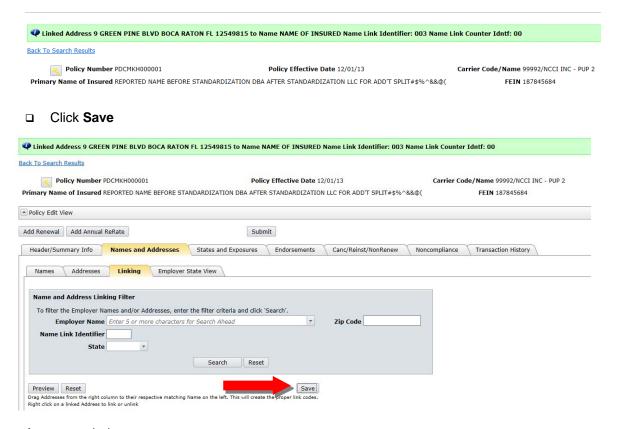
To link an address to a name, click the address to highlight it in yellow:



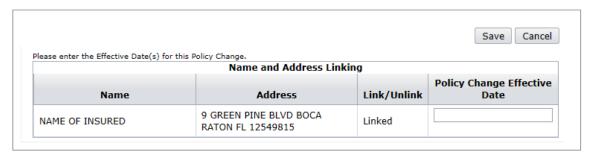
Drag the address to the name you want to link it to until both the name and address are highlighted in yellow; then drop it:



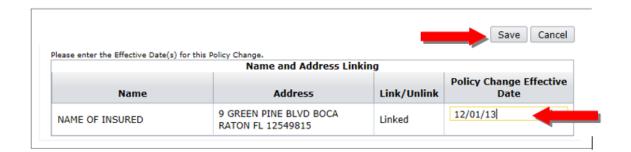
A message will display informing you of successful linking. The Name Link Identifier and Name Link Counter Identifier display in the message also.



A pop-up window appears:



Enter the Policy Change Effective Date and click Save:

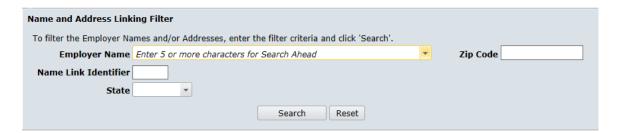


The following message appears indicating that the save was successful:

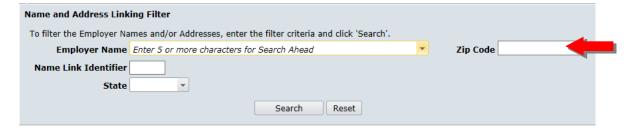


Name and Address Linking Filter

- □ To narrow search results, enter one of the following criteria in the filter box to search for name information:
 - Employer Name
 - Name Link Identifier
 - State

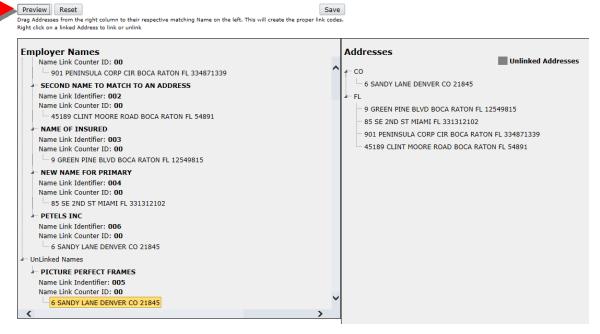


□ To narrow search results, enter the zip code in the filter box to search for **address** information:

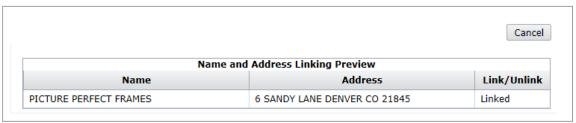


Preview

Click the Preview button



To view any changes you made:



Note: You must **Cancel** this view and click **Save** in order to input a Policy Change Effective Date, click **Save** again, and then click **Submit** to ensure that all your changes process.

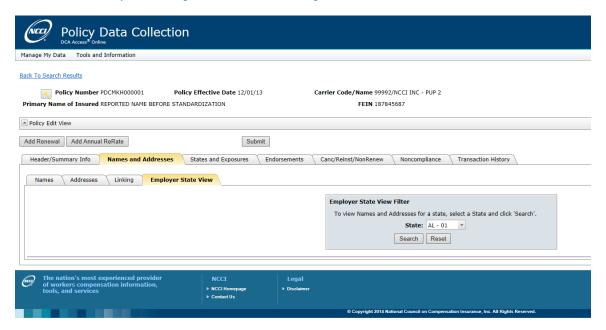
Reset

Click **Reset** to undo any changes you made.



Employer State View

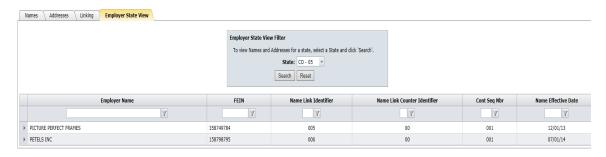
The Employer State View screen displays name and address information for a specific state. This screen is view only; no changes can be made using this screen.



Click the **State** drop-down arrow to search for a specific state; then click **Search**.



In this example, two employer names were returned:

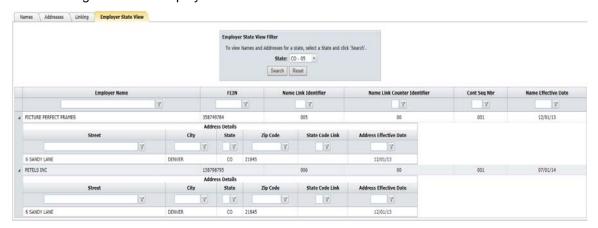


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To view the address(es) for each name, click the expand arrow(s) next to the name(s):



The following results are displayed:

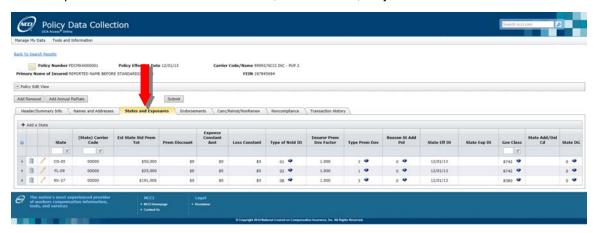


State and Exposures

States Screen

By selecting the **State and Exposures** tab, the **Policy Data Collection** tool displays the associated states and exposures written on the policy. If you have update capability, you are able to add, change, delete, and restore state information and add, change and delete exposure information.

Note: Exposure Records cannot be restored; once deleted, they must be re-added.



Detailed state information is displayed on a grid row.



If a state record received an edit, the Data Grade number will display underneath the State DG column.



To view additional state information, click the expand arrow next to the state.



Edits

State Edits is the default tab. Any state edits for this state record will be displayed.



Experience Modification Information

Click the **Experience Modification Information** tab to view the Experience Modification Information for the state.



Exposures

Click the **Exposures** tab to view the Exposure Records for the state.

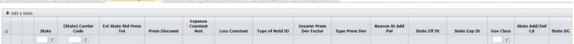


Note: If you have update capability, you will be able to add, change, and delete exposure information.

Add a State

To add state information to a policy, click Add a State.





The following grid row appears:

- □ Enter the necessary information
- □ Click the **check mark** to save state information

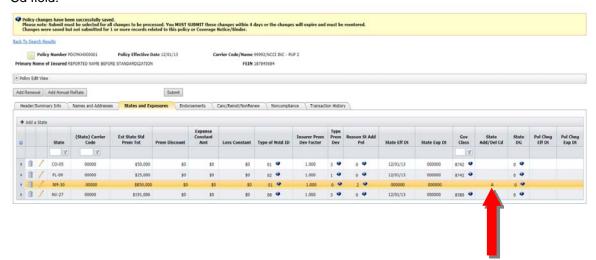


Note: The red circle with a slash is a **cancel icon**, which will collapse the row when clicked, thus deleting the information just entered.

The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved. Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered. Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Added names will display in a highlighted grid row, plus an "A" will display in the State Add/Del Cd field:



Reminder! You must add an exposure for the added state. Please see the Add Exposures section in this user's guide for instruction.

Change States

To change state information, click the **pencil** next to the state.



The following screen appears:

- □ Enter the necessary changes
- □ Click the **check mark** to save the changes



The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

The state that was changed will display in a highlighted grid row:



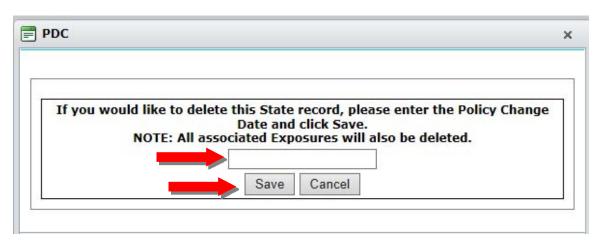
Delete States

To delete state information, click the **trash can** next to the state.



The following pop-up window appears:

- ☐ Enter the Policy Change Date (the date you want the state deleted)
- Click the Save button



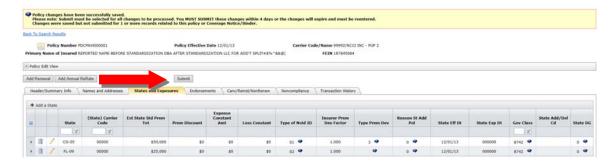
The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Notice the state that was deleted does NOT display on the screen. You must submit the transaction to see the deleted state.

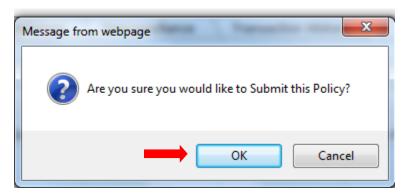


To view the deleted state and verify the delete was successful, click the **Submit** button.



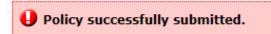
The following pop-up window appears:

□ Click **OK**



The following message appears indicating that the request has been successfully submitted, either with or without edits.

Without edits:



With edits:

igcup Policy successfully submitted but contains edits. Please review the policy and correct the edits if needed.

The deleted state displays with a restore icon.



Restore States

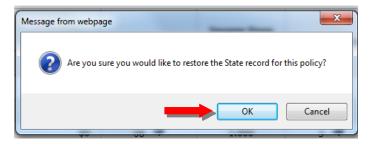
After a state has been deleted, the tool continues to retain the original data. This allows you to restore the record without having to input all of the data again.

To restore a state to a policy, click the **restore icon**.



The following message displays:

□ Click **OK**



The restored state grid row opens. Input changes, if applicable, and click the check mark.





The following message displays:

Policy changes have been successfully saved. Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered. Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Restored states display in a highlighted grid row.

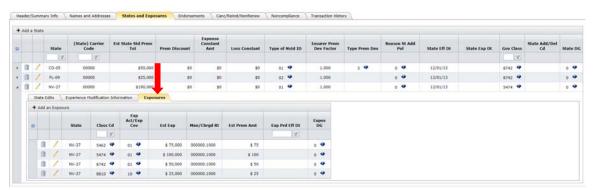


Note: When restoring a state, you must add all exposures since all exposures were automatically deleted when the state was deleted. See the Add an Exposure section in this user's guide for instruction.

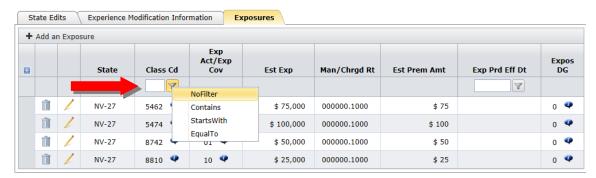
Exposure Screen

The policy **Exposure** screen displays the associated exposures for this policy. If you have update capability, you are able to add, change, and delete exposure information.

To view exposures, click the **States and Exposures** tab and then the **Exposures** tab.



To limit the results view, use the filter function. Enter any one of the following criteria in the filter fields: Class Code (**Class Cd**) or Exposure Period Effective Date (**Exp Prd Eff Dt**); then select a filter option.



The requested results will display:



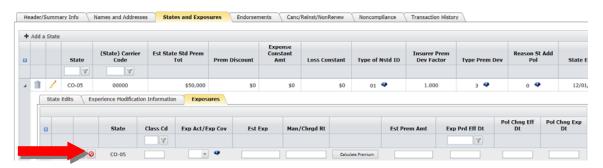
Add Exposures

To add exposure information to a policy, click **Add an Exposure**.



The following grid row appears:

- Enter the necessary information
- Click the check mark to save exposure Information



Note: The red circle with a slash is a **cancel icon**, which will collapse the row when clicked, thus deleting the information just entered.

The following message appears indicating that the request has been successfully saved:

Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Added exposure records display in a highlighted grid row:



Change Exposures

To change exposure information, click the **pencil** next to the exposure.



The following grid row appears:

- □ Enter the necessary information
- □ Click the **check mark** to save exposure information



The following message appears indicating that the request has been successfully saved:

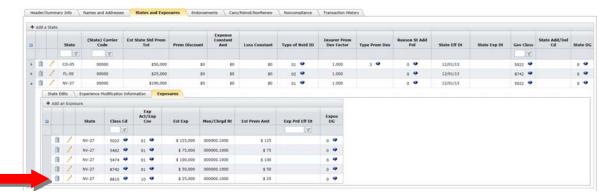
Policy changes have been successfully saved.
Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered.
Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

Changed exposure records display in a highlighted grid row:



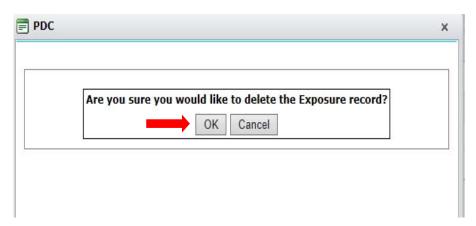
Delete Exposures

To delete exposure information, click the **trash can** next to the exposure.



The following pop-up window appears:

□ Click **OK**



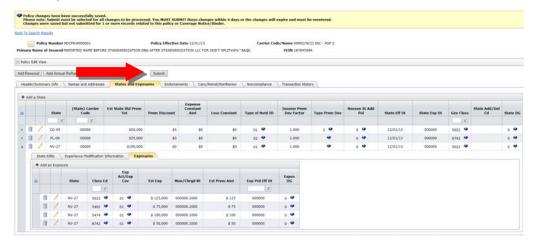
The following message appears indicating that the request has been successfully saved.

Policy changes have been successfully saved.

Please note: Submit must be selected for all changes to be processed. You MUST SUBMIT these changes within 4 days or the changes will expire and must be reentered. Changes were saved but not submitted for 1 or more records related to this policy or Coverage Notice/Binder.

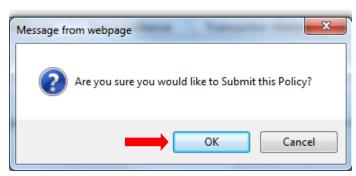
Note: The deleted exposure(s) does NOT display on the screen. You must submit the transaction to ensure the exposure is deleted.

To verify the delete was successful, click the **Submit** button:



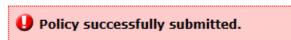
The following pop-up window appears:

□ Click **OK**



The following message appears indicating that the request has been successfully submitted, either with or without edits.

Without edits:

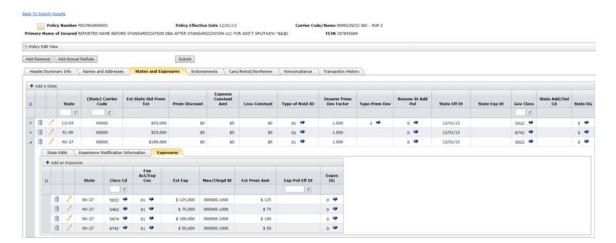


With edits:

• Policy successfully submitted but contains edits. Please review the policy and correct the edits if needed.

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The deleted exposure no longer displays on the screen:



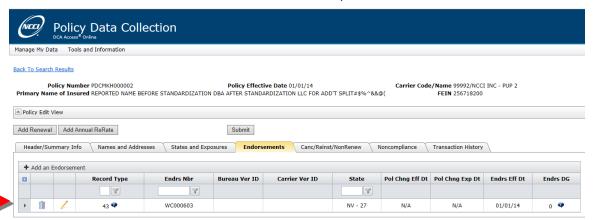
Endorsement Screen

The Endorsement screen displays a list of all endorsements that apply to a policy. NCCI only captures endorsement numbers, except for the following endorsements:

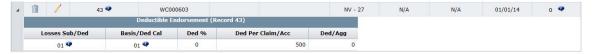
- □ Experience Rating Mod Change Endorsement (10)
- □ Policy Period Endorsement (13)
- □ Contingent Experience Rating Modification Factor Endorsement (42)
- □ Deductible Endorsement (43)

If you have update capability, you are able to add, change, and delete endorsement information.

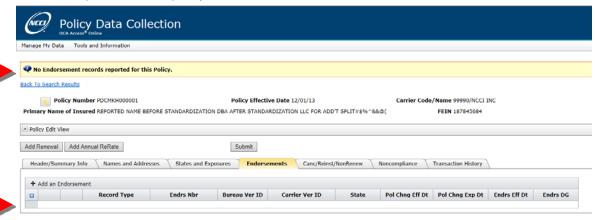
In the example below, the policy has one endorsement (Deductible Endorsement). To view additional endorsement information, click the expand button.



The following screen displays:

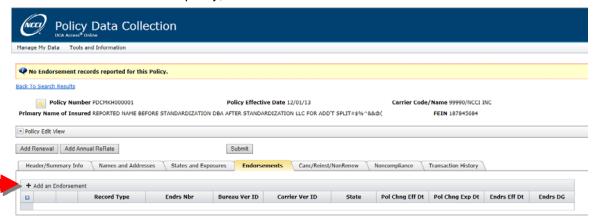


In the example below, the policy has no endorsements.



Add Endorsements

To add an endorsement to a policy, click **Add an Endorsement**.

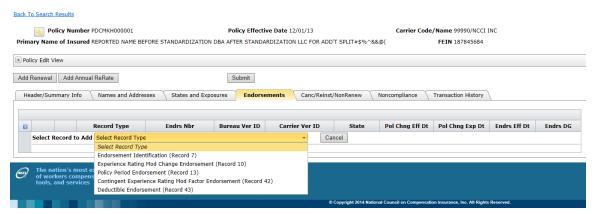


The following screen appears:

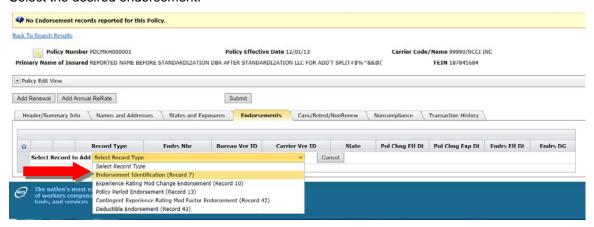
Click the down arrow next to Select Record to Add



The following drop-down menu displays:



Select the desired endorsement:



Note: The selected endorsement is highlighted in yellow.

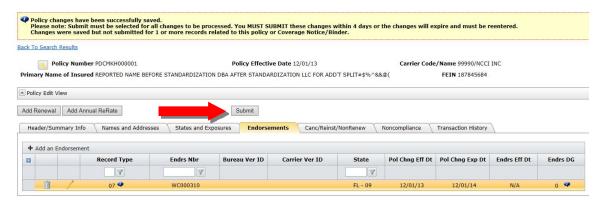
The following screen displays:

- Enter the necessary data.
- □ Click Save



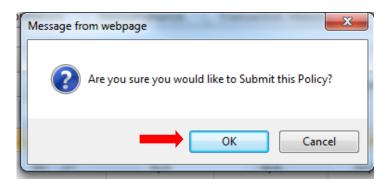
The following message appears indicating that the request has been successfully saved:

Click the Submit button

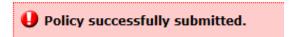


The following message appears:

□ Click **OK**



The following message appears:



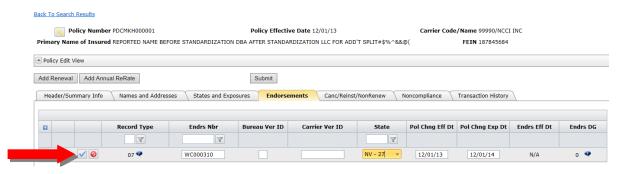
Change Endorsements

To change endorsement information, click the **pencil** next to the endorsement.

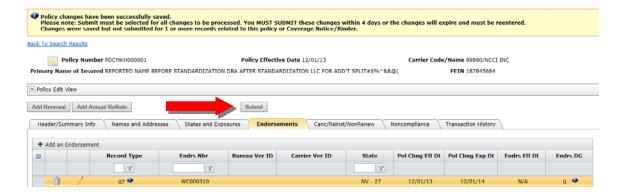


The following pop-up window appears:

- □ Enter the necessary changes
- □ Click the **check mark** to save



The following message appears indicating that the request has been successfully saved. Click the **Submit** button.



The following message appears:

□ Click **OK**

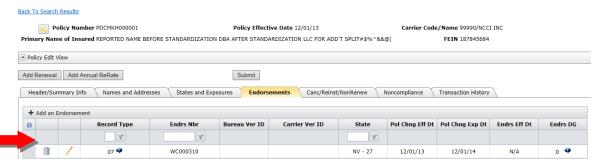


The following message appears:



Delete Endorsements

To delete an endorsement on a policy, click the trash can next to that endorsement.



The following pop-up window appears:

□ Click **OK**



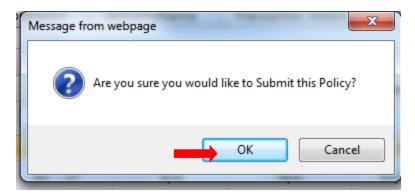
The following message appears indicating that the request has been successfully saved:

□ Click Submit

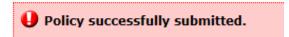


The following message appears:

□ Click **OK**



The following message appears:



Cancellation/Reinstatement/Nonrenewals

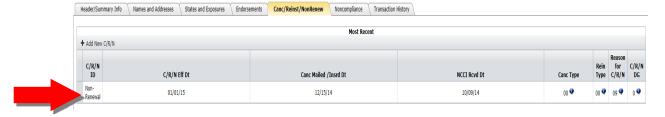
The **Canc/Reinst/Non-Renew** (Cancellation/Reinstatement/Nonrenewal) tab displays the associated cancellation, reinstatement, and/or nonrenewal detailed information for the policy. If you have update capability, you can add cancellation, reinstatement, and nonrenewal data for a nonrejected policy.

Note: Cancellation/Reinstatement/Nonrenewal transactions are processed into the system immediately.

Example of a policy with no cancellations, reinstatements, or nonrenewals:

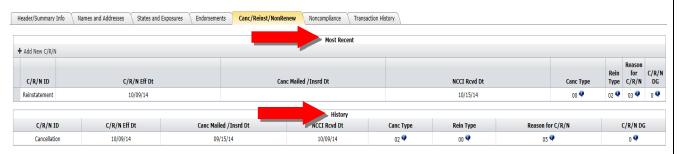


Example of a policy with a nonrenewal transaction:



Example of a policy with multiple Cancellation/Reinstatement/Nonrenewal records:

- □ The latest C/R/N transaction displays in the Most Recent section (a Reinstatement in this example)
- □ Prior C/R/N transaction(s) displays in the History section (a Cancellation in this example)



Adding a Cancellation

To cancel a policy, click Add New C/R/N.



The following screen displays:

□ Click the down arrow next to Select Record to Add



The following screen displays:

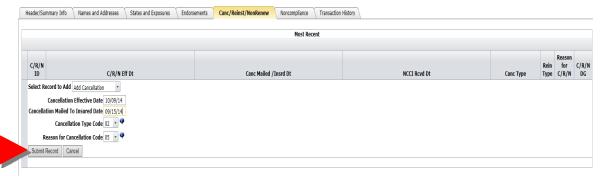
□ Click record type (Add Cancellation)



Note: The selected record type is highlighted in yellow.

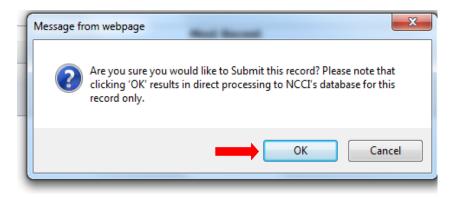
The following screen displays:

- □ Enter the necessary information
- □ Click Submit Record

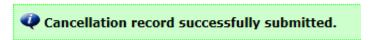


The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

□ Click **OK**



The following message appears indicating that the cancellation has been successfully submitted to NCCI's database:



The cancellation record displays on the screen underneath the Most Recent section:



Adding a Reinstatement

To reinstate a policy, click Add New C/R/N.



The following screen displays:

□ Click the down arrow next to Select Record to Add



The following screen displays:

□ Click record type (Add Reinstatement)



Note: The selected record type is highlighted in yellow.

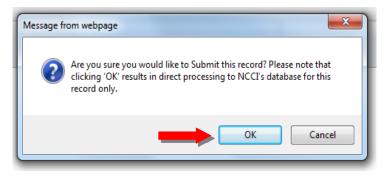
The following screen displays:

- □ Enter the necessary information
- □ Click Submit Record

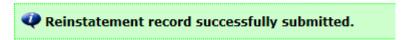


The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

□ Click **OK**



The following message appears indicating that the request has been successfully submitted to NCCI's database:



The reinstatement record displays on the screen underneath the Most Recent section:



Adding a Nonrenewal

To add nonrenewal information for a policy, click Add New C/R/N.



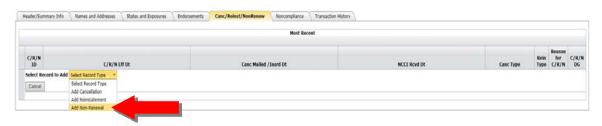
The following screen displays:

□ Click the down arrow next to Select Record to Add



The following screen displays:

□ Click record type (Add Non-Renewal)



Note: The selected record type is highlighted in yellow.

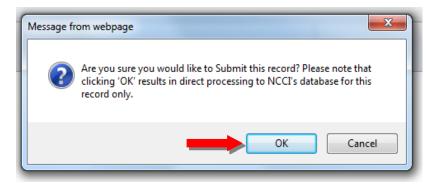
The following screen displays:

- □ Enter the necessary information
- □ Click Submit Record

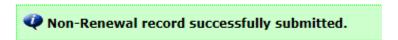


The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

□ Click OK



The following message appears indicating that the request has been successfully submitted to NCCI's database:



The nonrenewal record displays on the screen underneath the Most Recent section:

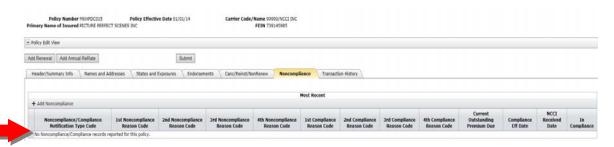


Noncompliance/Compliance Transactions

The **Noncompliance** option displays the associated Noncompliance, Compliance, and Correction to Premium detailed information for the policy. With the proper authorization, you can add Noncompliance, Compliance, and Correction to Premium transactions.

Note: Noncompliance/Compliance transactions update immediately.

Example of a policy with no Noncompliance/Compliance records:



Example of a policy with a Noncompliance transaction:



Example of a policy with multiple Noncompliance/Compliance records:

- □ The latest Noncompliance/Compliance transaction displays in the Most Recent section (a Noncompliance transaction in this example)
- □ Prior Noncompliance/Compliance transaction(s) displays in the History section (two transactions, a Noncompliance, and a Compliance transaction in this example)



Adding a Noncompliance Record

To place a policy in noncompliance, click **Add Noncompliance**.



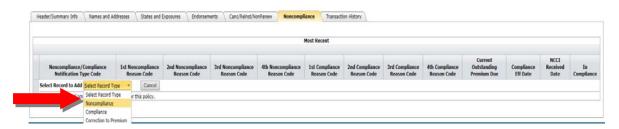
The following screen displays:

Click the down arrow next to Select Record to Add



The following screen displays:

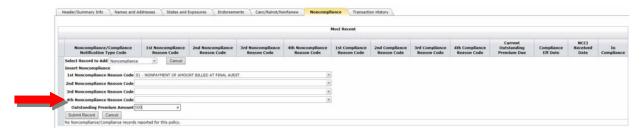
□ Click record type (**Noncompliance**)



Note: The selected record type is highlighted in yellow.

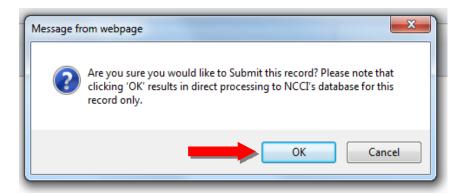
The following screen displays:

- □ Enter the necessary information
- □ Click Submit Record

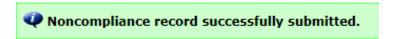


The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

□ Click **OK**



The following message appears indicating that the request has been successfully submitted to NCCI's database:



The Noncompliance record displays on the screen underneath the Most Recent section:



Adding a Compliance Record

To place a policy back into compliance, click **Add Noncompliance**.



The following screen displays:

Click the down arrow next to Select Record to Add



The following screen displays:

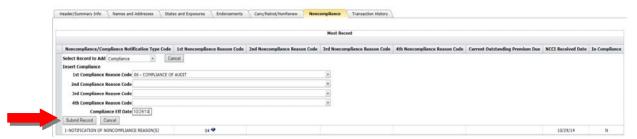
□ Click record type (Compliance)



Note: the selected record type is highlighted in yellow.

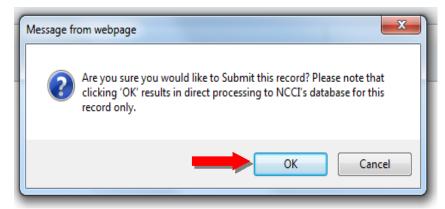
The following screen displays:

- □ Enter the necessary information
- □ Click Submit Record

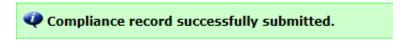


The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

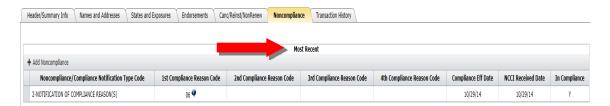
□ Click **OK**



The following message appears indicating that the request has been successfully submitted to NCCI's database:



The Compliance record displays on the screen underneath the Most Recent section:



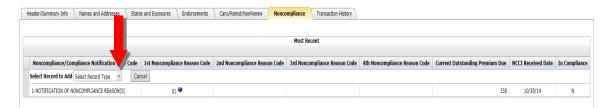
Adding a Correction to Premium Record

To correct the outstanding premium due, click **Add Noncompliance**.



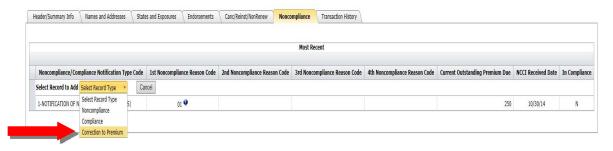
The following screen displays:

Click the down arrow next to Select Record to Add



The following screen displays:

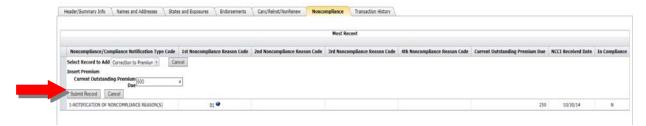
□ Click record type (Correction to Premium)



Note: The selected record type is highlighted in yellow.

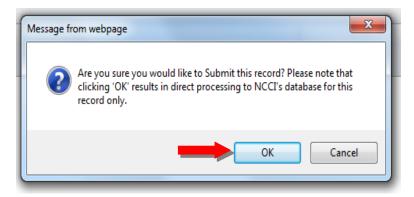
The following screen displays:

- Enter the necessary information
- □ Click Submit Record



The following message appears asking for confirmation and notifying you that processing to NCCI's database is immediate:

□ Click OK



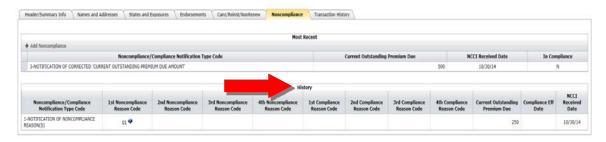
The following message appears indicating that the request has been successfully submitted to NCCI's database:



The Correction to Premium record displays on the screen underneath the Most Recent section:



The Noncompliance record displays on the screen underneath the History section:



To display the correction to premium information, click the **Refresh** button.

Transaction History

The Transaction History option displays all the transactions associated with a policy.



In the example below, there are four transactions for the policy:

Transaction Code 16 (Proof of Coverage Notice/Binder)

Transaction Code 02 (Renewal)

Transaction Code 14 (Full Policy Replacement)

Transaction Code 14 (Full Policy Replacement)



To view historical edits for a transaction:

Click the expansion arrow next to the Submission ID number:



The row expands and the edit (or edits) that fired for this transaction will display:



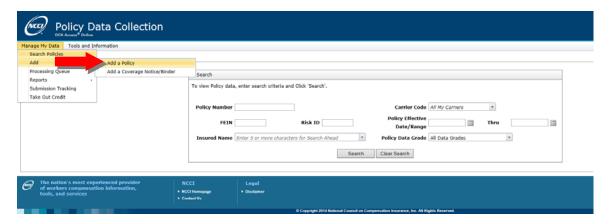
Note: No edits fired for the most recent Transaction Code 14, which is why there is not an expansion arrow next to the top row.



Add a New Policy

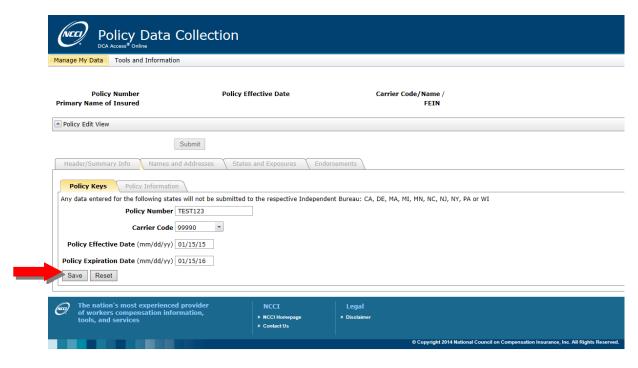
Policy Data Collection via **DCA Access® Online** allows you to enter New Business (Transaction Code 01), Renewal (Transaction Code 02), and Annual Re-Rate (Transaction Code 04). See the following pages for instructions. To add a new policy using **Policy Data Collection** via **DCA via Access® Online**:

□ Hover over the Manage My Data tab and select Add; then click Add a Policy



The following screen appears:

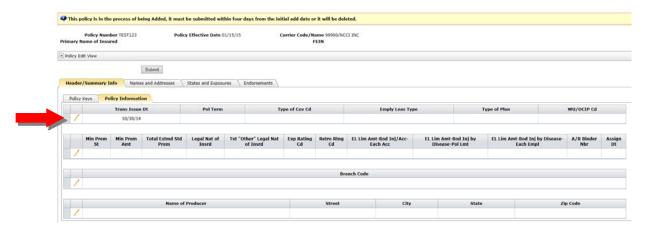
- Enter Policy Number, Coverage Provider ID (Carrier Code), Policy Effective Date, and Policy Expiration Date
- □ Click Save



Note: Any data entered for the following states will not be submitted to the respective Independent Bureau: CA, DE, MA, MI, MN, NC, NJ, NY, PA, or WI.

The following screen appears:

□ Click the **pencil** for the top grid row and enter the Policy Information



□ Click the **check mark** to save/update your policy information



- □ Click the **pencil** for *each* grid row and enter the Policy Information
- □ Click the **check mark** to save/update your policy information

Once the information has been saved, the following message appears:



To add a name to the policy:

- Click the Names and Addresses tab
 - Note: The screen defaults to the Names tab
- □ Click Add a Name



The following screen appears:

- □ Enter insured name information
- □ Click the **check mark** to save/update your policy Information



Once the name information has been saved, the following message appears:

Policy information has been successfully saved.
This policy is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional names. The added names appear on the screen and are highlighted in yellow.



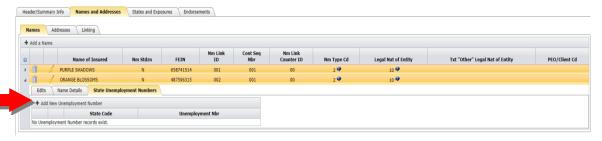
To add a State Unemployment Number to a name:

- Click the expand arrow next to the name grid row
- □ Click the **State Unemployment Numbers** tab



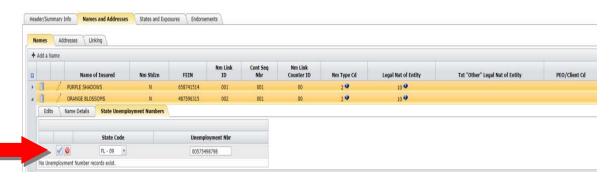
The following screen appears:

□ Click Add New Unemployment Number



The following screen appears:

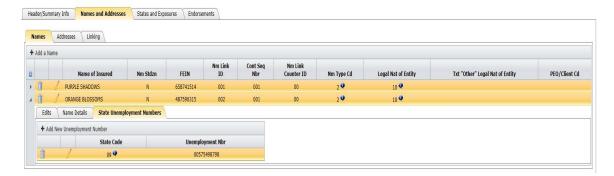
- Enter state unemployment information
- □ Click the **check mark** to save (insert) state unemployment number information



Once the state unemployment number information has been saved, the following message appears:

Policy information has been successfully saved.
This policy is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional state unemployment numbers. The added state unemployment numbers appear on the screen and will be highlighted in yellow.



To add an address to the policy:

- □ Click the Names and Addresses tab
- □ Click the **Addresses** tab
- □ Click Add an Address



The following screen appears:

- Enter insured address information
- □ Click the **check mark** to save address information



Once the address information has been saved, the following message appears:

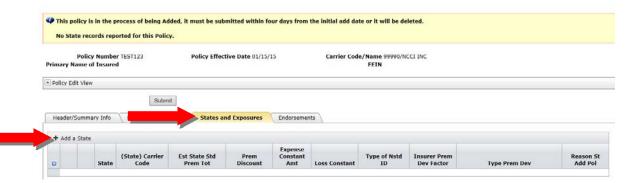
Policy information has been successfully saved.
This policy is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional addresses. The added addresses appear on the screen and are highlighted in yellow.



To add state information:

- Click the State and Exposures tab
 - Note: The screen defaults to state information
- Click Add a State



The following screen appears:

- Enter state information
- Click the check mark to save the state information



Once the state information has been saved, the following message appears:

Policy information has been successfully saved.

This policy is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional states. The added state(s) appears on the screen and is highlighted in yellow.



To add exposure information:

- Click the expand arrow next to the state grid row
- □ Click the **Exposures** tab



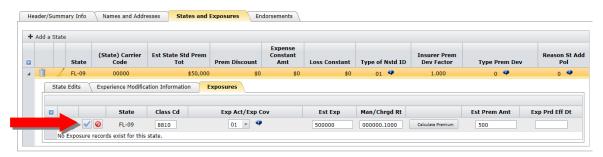
The following screen appears:

□ Click Add an Exposure



The following screen appears:

- □ Enter exposure information
- □ Click the **check mark** to save exposure information



Note: Premium amount is not automatically calculated; you must click the **Calculate Premium** button for the correct premium value to populate.

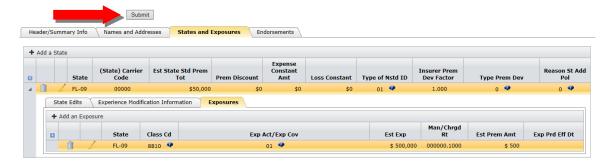
Once the exposure information has been saved, the following message appears:

Policy information has been successfully saved.
This policy is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional exposure records. The added exposure(s) appears on the screen and will be highlighted in yellow.



If there are no endorsements to be entered, click the **Submit** button located in the middle of the screen above the Names and Addresses tab:

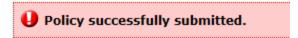


The following message appears asking for confirmation:

□ Click **OK**



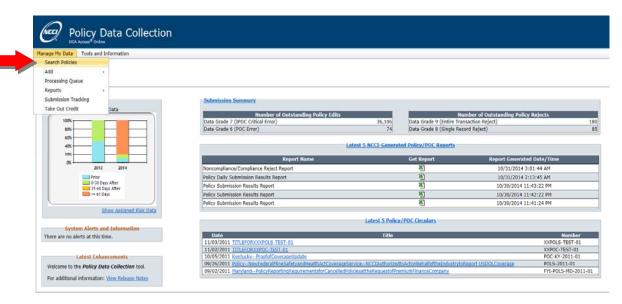
The following message appears:



Add a Renewal/Annual Rerate Policy

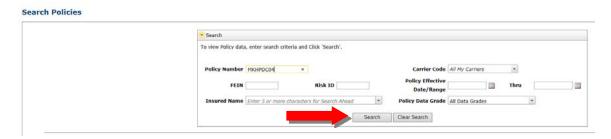
From the *Policy Data Collection* via *DCA Access® Online* main page:

□ Hover over **Manage My Data** and select **Search Policies** from the drop-down menu.



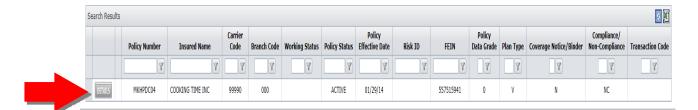
To add a renewal/annual rerate policy, you must locate the expiring policy.

□ Enter a policy number and click **Search**



If the requested policy is found, a grid row appears:

□ Hover over the **DETAILS** button



Note: If no policy number is available, use one of the other search criteria to locate the policy.

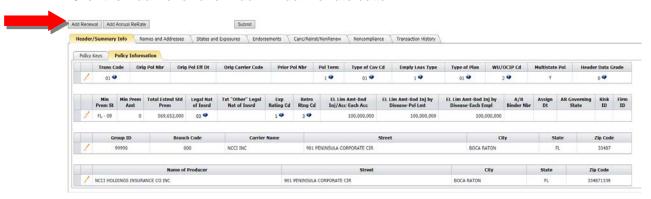
The following list of policy record links displays:

□ Select and click the **Header/Summary Info** link:



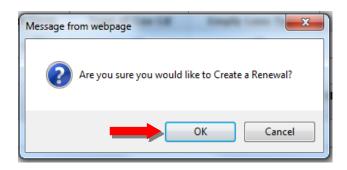
The following screen appears:

□ Click the Add Renewal or Add Annual ReRate button



The following pop-up message appears:

□ Click **OK**



Or



The following screen appears (field information from the previous policy is listed to the right):

- □ Enter the new Policy Number
- □ Verify other prefilled information is correct
- Click Add a Renewal (or Add an Annual ReRate)



Note: The policy expiration date from the previous policy period automatically prefills as the new policy effective date of the renewal policy. The carrier code from the previous policy automatically prefills, and the policy expiration date prefills and is automatically advanced one year from the policy effective date.

Name and Address Records from the expiring policy are brought forward to the Renewal policy. Endorsement records are not brought forward.

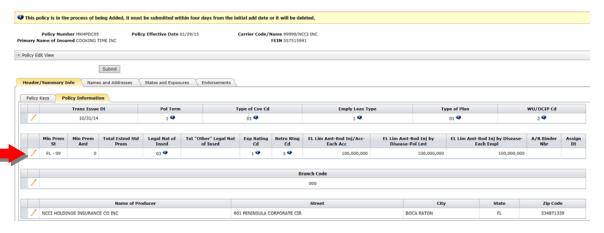
To complete the Renewal, update the required fields in each record. The following records must be updated and saved before you can submit the renewal:

- □ Policy Information (Header)
- State and Exposures

Note: Records with a Data Grade 4 or greater from the prior policy period will not be brought forward. In addition, certain fields will not be brought forward on each record.

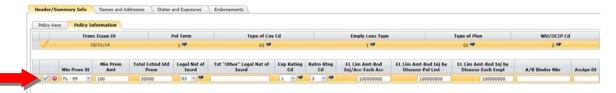
The following screen appears:

- □ Review all fields
- Click the **pencil** to update and/or add information as necessary



The following screen appears:

□ Click the **check mark** to save header information



Note: Not all state and exposure fields are brought forward from the expiring policy; therefore, updates need to be made.

To update state and exposure information:

- □ Click the **State and Exposures** tab
- □ Click the **pencil** to update information as necessary



The following screen appears:

- Make necessary updates
- □ Click the **check mark** to save state information



The updated state record displays and is highlighted in yellow.

Click the expansion arrow next to the state that was updated



The following screen appears:

Click the Experience Modification Information tab:



The following screen appears:

□ Click the **pencil** to update



The following screen appears:

- Enter experience modification information
- Click the check mark to save experience modification information

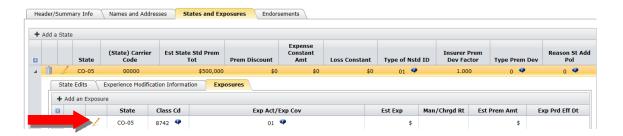


The experience modification information displays on the screen. To update the exposure information, click the **Exposures** tab:



The following screen displays:

□ Click the **pencil** to update information as necessary

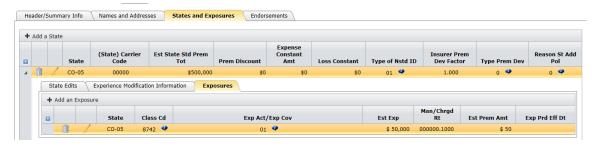


The following screen appears:

- Make necessary updates
- ☐ Click the **check mark** to save state information



The updated exposure record displays and is highlighted in yellow.



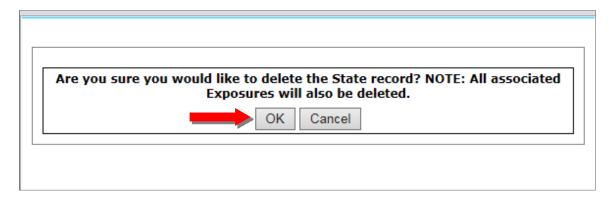
To delete a state:

Click the trash can



The following pop-up box appears to confirm the deletion:

□ Click **OK**



The screen refreshes. The exposure record collapses, and the deleted state record is removed from the screen.



To delete an exposure:

- Click the trash can
- A pop-up box appears to confirm the deletion
- □ Click **OK**

The screen refreshes and the deleted exposure record is removed from the screen. Edit all remaining state and exposure records.

To add another state:

- □ Click Add a State
- Enter state information
- Click the check mark to save state information



To add another exposure:

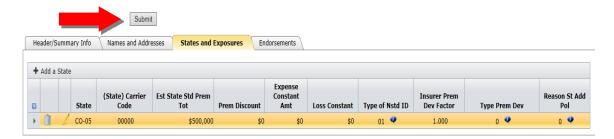
- Access the exposure records by expanding the state record
- □ Click the **Exposures** tab
- □ Click Add an Exposure
- Enter exposure information
- □ Click the **check mark** to save exposure information



To add endorsement information, see the Add Endorsements section of this user's guide.

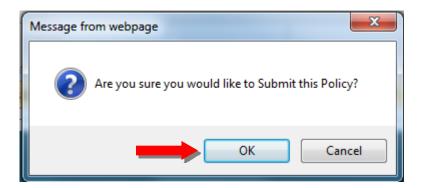
Once all the information is entered and/or updated and saved:

□ Click **Submit** to process the renewal or annual rerate policy



The following message appears:

□ Click **OK**



The following message appears:



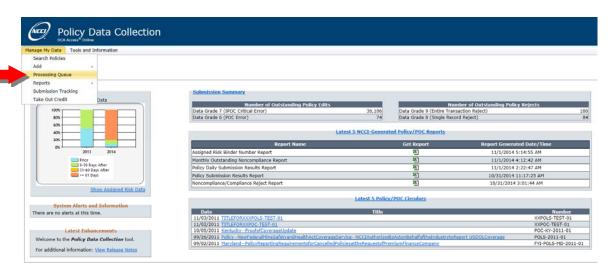
Additional Policy Functions

Processing Queue

The **Processing Queue** option provides the user a view of their processing status for transactions that rejected, were saved but not submitted, or were submitted for processing but have not finished processing.

From the *Policy Data Collection* via *DCA Access® Online* main page:

- □ Hover over Manage My Data
- □ Select **Processing Queue** from the drop-down menu



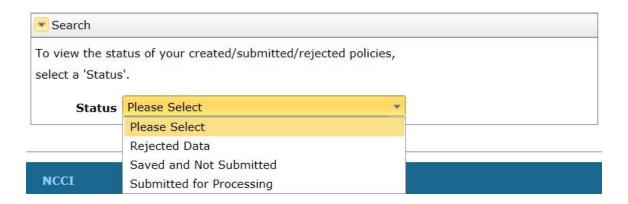
The following screen displays:



Processing Queue



□ For a listing of all status options, click the drop-down arrow in the **Status** box



- □ **Rejected Data**—allows you to view all rejected transactions submitted by the user.
- □ **Saved and Not Submitted**—allows you to view any transactions that have pending changes but have not been submitted. If you choose not to submit the transaction, you still have the option to delete from here.
- □ **Submitted for Processing**—allows you to view any transactions that have been submitted but have not finished processing.

If there is no data for the selected status, you will see a message stating "No records to display."

Reports

The **Reports** option allows you to access data reports as a result of your policy submission(s).

NCCI provides reports to inform data providers about the results of data submissions for all data types, including the data expected to be reported to NCCI. The reports provide key details about data that may require corrective action as identified during the editing process. The reports are available in PDF, Microsoft® Excel, and CSV formats.

There are two types of reports: NCCI-Generated Reports or Customer-Generated Reports.

NCCI-Generated Reports are automatically created and distributed on a production schedule. NCCI-Generated Reports produced on a monthly basis are available for up to six months. All other reports are available for up to three months. Monthly reports will be available on the first day of the month, and weekly reports will be available each Monday.

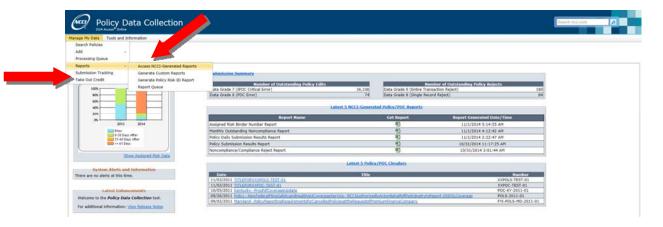
When a Submission Results report is available for viewing, an email is sent to you to indicate that you can find it through *Policy Data Collection* via *DCA Access® Online*. Emails for monthly reports will go on to the Policy contact on file.

Customer-Generated Reports are reports requested by you using defined parameters within the **Reports** feature in *Policy Data Collection* via *DCA Access*® *Online*. Most customer-generated reports are viewable immediately upon submission. However, some reports may be sent to the Report Queue depending on the volume of data produced on the report, in addition to the time it takes for the report to generate. Reports in the Report Queue are available for 10 calendar days.

Accessing NCCI-Generated Reports

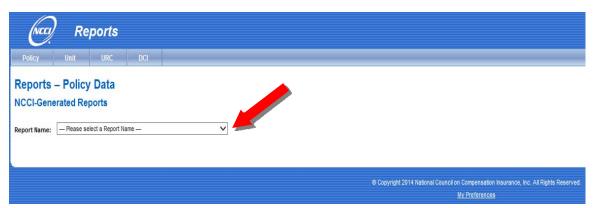
To access these reports:

- □ From the *Policy Data Collection* via *DCA Access[®] Online* main page, hover over Manage My Data
- ☐ From the drop-down menu, select **Reports**
- □ Click Access NCCI-Generated Reports

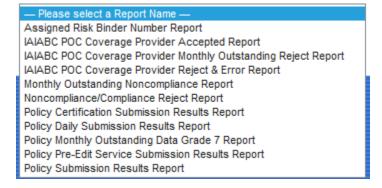


A new browser will open for the **Reports** feature:

□ For a listing of all available reports, click the downward arrow on the **Report Name** drop-down menu

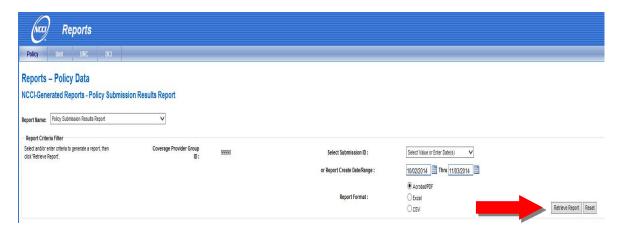


The list appears:



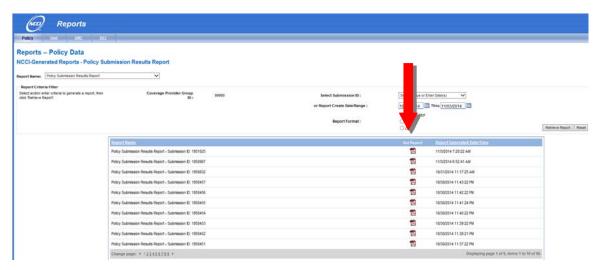
To select a report, highlight the report name and hit enter, or double-click the name. In this example, the Policy Submission Results Report was selected:

- ☐ Input the appropriate criteria based on the report chosen
- □ Select the report format (Adobe[®] Acrobat[®]/PDF, Microsoft[®] Excel, or CSV)
- □ Click the **Retrieve Report** button



The following screen appears:

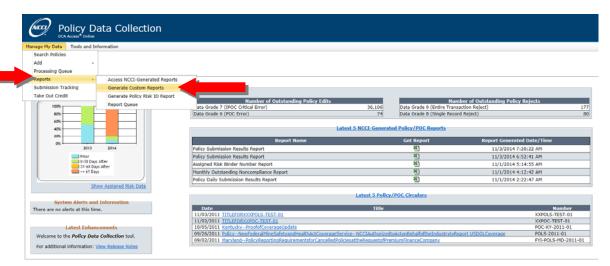
□ To launch the report, click the icon under **Get Report**, and your report will appear on the screen



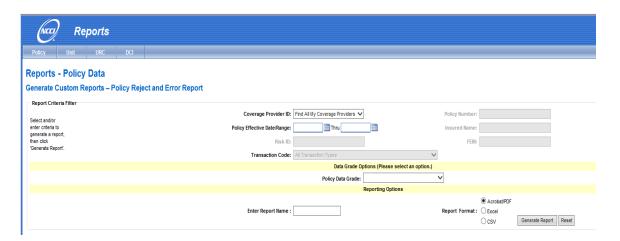
Generate Custom Reports

To request custom-generated reports:

- From the Policy Data Collection via DCA Access® Online main page, hover over Manage My Data
- ☐ From the drop-down menu, select **Reports**
- □ Click Generate Custom Reports



A new browser will open for the **Reports** feature, and the following screen will appear:



Input the appropriate search criteria, select the report format, enter a report name, and click **Generate Report**.



Once the report is requested the following message displays:

Your Custom Policy Reject and Error Report named DG6 is being generated. Please check the Report Queue for the status and retrieval of your report.

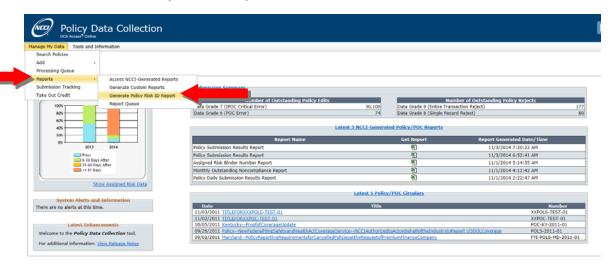
When the report is available, an email will be sent to the requestor.

Generate Policy Risk ID Report

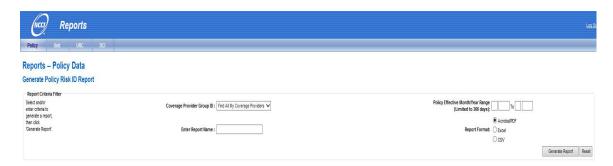
This report displays policies and their associated Risk IDs, which can be used to report the correct Risk ID on renewal policies and Unit Reports when they are submitted to NCCI. A generated Policy Risk ID List will be displayed immediately and housed in the Report Queue for 10 calendar days.

To generate a Policy Risk ID Report:

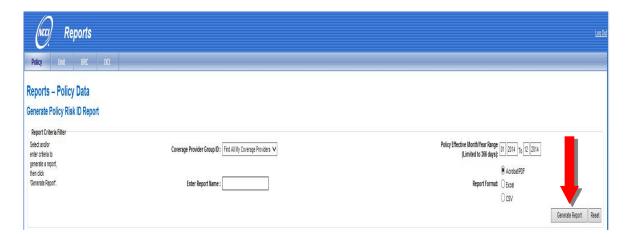
- □ From the *Policy Data Collection* via *DCA Access® Online* main page, hover over Manage My Data
- ☐ From the drop-down menu, select **Reports**
- □ Click Generate Policy Risk ID Report



A new browser will open for the **Reports** feature, and the following screen appears:



Input the appropriate search criteria, select the report format, enter a report name, and click **Generate Report**:

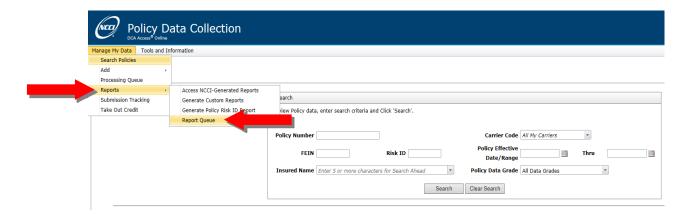


Report Queue

This feature contains customer-generated reports that are not immediately available for viewing. Most reports are viewable immediately upon submission. However, some reports may be sent to the **Report Queue** depending upon the volume of data produced on the report, in addition to the time it takes for the report to generate. Reports in the Report Queue are available for 10 calendar days. An email is sent upon report availability.

To view custom-generated reports:

- From the Policy Data Collection via DCA Access® Online main page, hover over Manage My Data
- □ From the drop-down menu, select **Reports**
- □ Click Report Queue



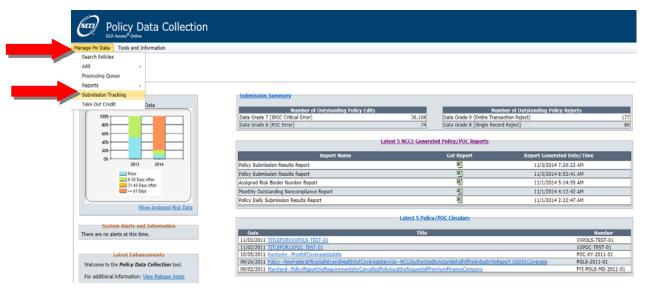
A new browser will open for the **Reports** feature listing any reports in your queue.

Submission Tracking

The **Submission Tracking** option allows you to search for policy submission(s) based on a date range and retrieve information about each submission.

To search for this data:

- From the Policy Data Collection via DCA Access® Online main page, hover over Manage My Data
- Select Submission Tracking

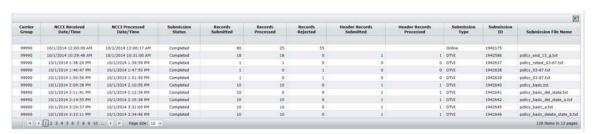


The following pop-up window appears:

Input the appropriate search criteria, and click Search



A screen appears indicating the submissions that NCCI received for your selected search criteria (the file names appear in the last column, the Submission File Name column):

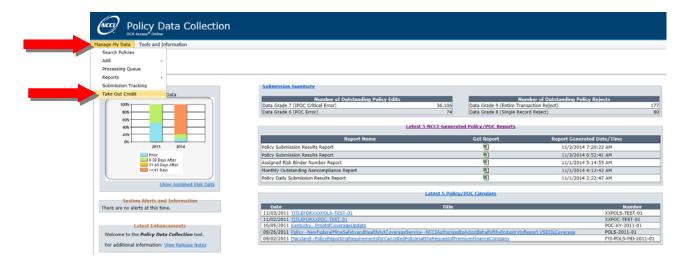


Take-Out Credit

The **Take-Out Credit** feature allows companies to view their historical take-out credits. NCCI has developed a take-out program to promote the depopulation of state assigned risk plans. The program provides insurers with financial incentives to remove employers from the assigned risk plans by writing those policies voluntarily.

To access Take-Out Credit:

- From the Policy Data Collection via DCA Access® Online main page, hover over Manage My Data
- Select Take Out Credit



The following screen appears:



Take Out Credit is provided to promote the depopulation of the state assigned risk plans. The goal is to keep as many risks out of the residual market by helping them obtain coverage in the voluntary market.

NCCI has developed a take-out program to promote the depopulation of state assigned risk plans. The program provides insurers with financial incentives to remove employers from the assigned risk plans by writing those policies voluntarily. For more information, refer to NCCI's Basic Manual.

Take Out Credit is available in this application for the following states: AK, AL, AR, CT, DC, GA, IA, IL, IN, KS, MS, NH, NM, OR, SC, SD, VA, VT and WV.

By selecting CONTINUE you understand and agree to the Terms and Conditions of use of the Take Out Credit System and to the terms of the Disclaimer.

Continue

For more information, refer to NCCI's Basic Manual.

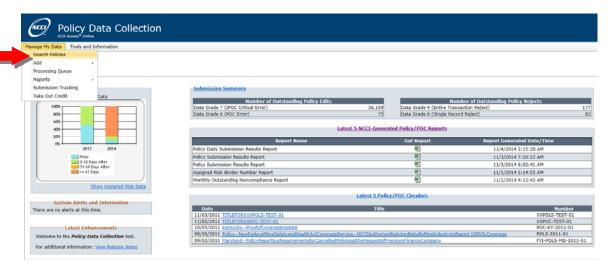
Correcting Policy Errors

Data submitted to NCCI goes through the editing process. Policy Submission Results Reports are created for all policies with errors. The Policy Submission Results Report is housed in *Policy Data Collection* via *DCA Access® Online* under the **Reports** option. An email is sent when the reports are available for viewing.

We recommend working the more critical errors (Data Grade 9, 8, 7, and 6) as the first step in the workflow process. These data grade errors may impact Proof of Coverage reporting.

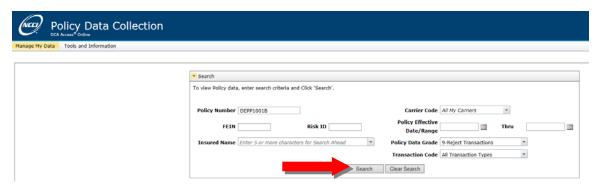
To search for a rejected policy transaction:

- From the Policy Data Collection via DCA Access® Online main page, hover over Manage My Data
- □ Select Search Policies

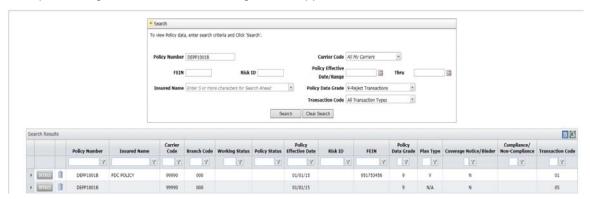


The following screen appears:

- ☐ Input the policy number (e.g., DEPP1001B)
- Click the drop-down menu for Policy Data Grade and select 9-Reject Transactions
- □ Click the **Search** button



After performing the search, the following screen appears:



To view the errors associated with this policy, click the expand arrows next to each row. There are two rows in this example:



Note: This information matches the information on your Policy Reject and Error Report.

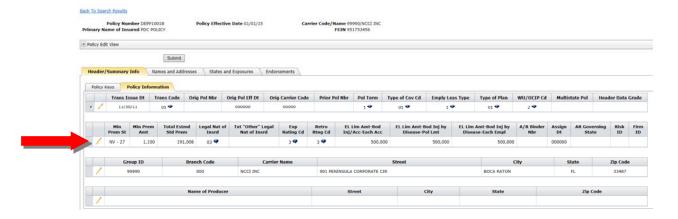
To correct the error on the top row, click the Record Type link <u>00.</u>



The tool takes you directly to the record in error. In this example the following screen appears (the error determination is that the Transaction Code is incorrect and needs to change from 01 to 14):

Click the pencil to edit the data

Note: The Transaction Code can only be changed on rejected transactions, not in Production.



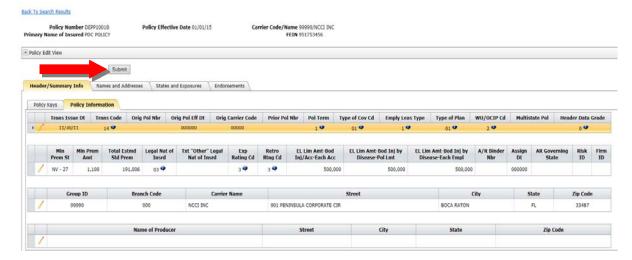
The following screen appears:

- □ Update/add information as necessary (change 01 to 14)
- Click the check mark to save the changes



Notice that the line with the change is now highlighted in yellow (see below).

□ Ensure that all corrections have been made before submitting. If no other changes need to be made to this rejected transaction, click **Submit**.

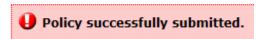


The following pop-up window appears:

□ Click **OK**



The following message displays:



As a result of processing your correction/update using the tool, a WCPOLS correction file will be generated and returned to your *Data Transfer via the Internet (DTVI)* mailbox.

Be sure to download the correction file within the eight-calendar-day retention period, and update your source system.

Work any remaining rejects or errors of your Policy Reject and Error Report using the same process flow.

For additional information regarding rejects or errors on your Policy Reject and Error Report please refer to the **Policy Edit Matrix**.

Policy Edit Matrix

The Policy Edit Matrix is located in the *Policy and Proof of Coverage (POC) Reporting Guidebook* at ncci.com. The Policy Edit Matrix provides a more detailed explanation of the specific edit by record type, data grade, edit number, or update date.



POLICY EDIT MATRIX (April 10, 2014 Release)

Record Type	Edit No.	Data Field	Error Code	Data Grade	Edit Message	Edit Description	Trans Code	Subm Media Type	Effective Date of Edit	Update Date	Changes
00	0159-03	Transaction Code	0032		INVALID DATA RELATIONSHIP	The policy (Policy Number, Carrier Code, and Policy Effective Date in the link data) for the submitted transaction is on NCCI's database, but has had a key field change. Either the Carrier Code, Policy Number and/or Policy Effective Date was changed.	03, 05, 06, 08, 10, 14, 15, 17, HE	₿	04/01/01	09/23/10 02/25/10 05/03/04	Edit deactivated. Specified the Transaction Codes [Trans Code]. Removed Record Type 21. This edit has been modified to operate on compliance transactions. Removed note that explained how the edit was performed prior to 41/101.
00	0159-04	Transaction Code	0040	8500	CORRESPONDING POLICY NOT FOUND ON THE DATABASE	The Transaction Code is 15 and the policy is not on the database or within the same submission. The state premium record with the add/delete indicator is 'blank' or 'D' and the state code is not one of the following. CA (04), NJ (29), PA (37), DE (07), MI (21), MN (22), WI (48), NC (32), MA (20).	15	В	11/01/02	02/25/10	Adjusted the name of the data field. Edit added to address Transaction Code 15 as a policy establishing transaction.
00	0159-05	Transaction Code	2514		CORRESPONDING POLICY OR COVERAGE NOTICE BINDER NOT FOUND ON THE DATABASE	The policy or Coverage Notice Binder for the submitted endorsement or cancellation/reinstatement must be on NCCI's database and the policy or Coverage Notice Binder is not within the same file.	03, 05, HE	В	03/11/14		Updated the Edit Message and Edit Description to include Coverage Notice Binder. Adjusted the name of the data field.
00	0159-06	Transaction Code	0038		DUPLICATE TRANSACTIONS	An initial policy transaction (New Business, Renewal or Annual Rerate Endorsement) has been submitted for a policy that is already on NCCI's database.	01, 02, 04	В		02/25/10	Adjusted the name of the data field.

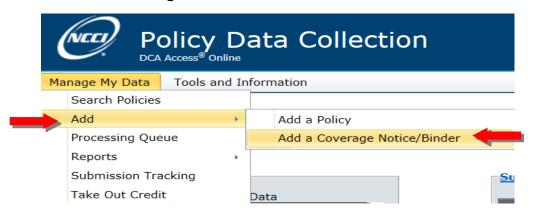
For example, the Policy Edit Matrix describes Edit Number 0159-06, Error Code 0038, as "Duplicate Transactions." The Policy Edit Matrix further describes the edit as "An initial policy transaction (New Business, Renewal or Annual Rerate Endorsement) has been submitted for a policy that is already on NCCI's database."

				i .	1		i .	
00	Transaction Code	0038	TRANSACTIONS	An initial policy transaction (New Business, Renewal or Annual Rerate Endorsement) has been submitted for a policy that is already on NCCI's database.	01, 02, 04	В		Adjusted the name of the data field.

Add a Proof of Coverage Notice/Binder

To add a new Proof of Coverage Notice/Binder, from the **Policy Data Collection** via **DCA Access**[®] **Online** main page:

- Hover over the Manage My Data tab
- □ Select Add
- Click Add a Coverage Notice/Binder



The following screen appears:

- □ Enter Policy Number, Coverage Provider ID (Carrier Code), Policy Effective Date, and Policy Expiration Date
- □ Click Save

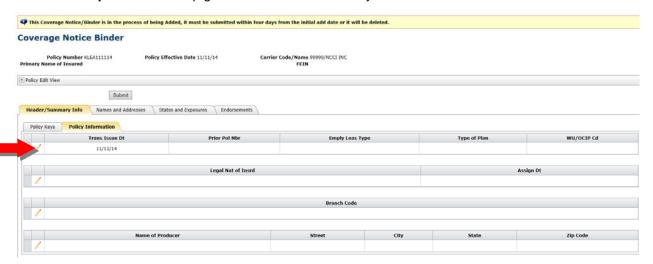


Note: The Coverage Notice/Binder option is not accepted in Hawaii, Idaho, and Maine.

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The following screen appears:

Click the pencil for the top grid row and enter the Policy Information

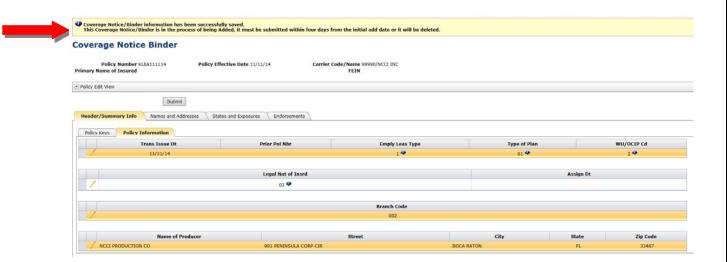


□ Click the **check mark** to save your policy information



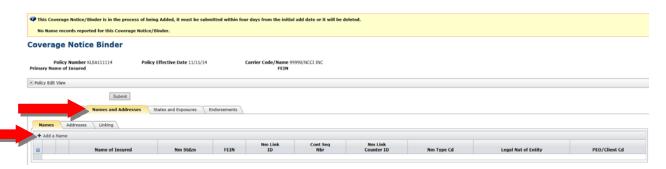
- □ Click the **pencil** for *each* grid row and enter the Policy Information
- Click the check mark to save your policy information

Once the information has been saved, the following message appears:



To add a name to the policy:

- □ Click the Names and Addresses tab
 - Note: The screen defaults to the Names tab
- □ Click Add a Name



The following screen appears:

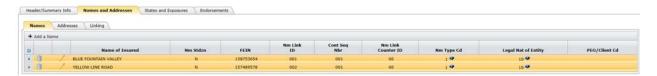
- □ Enter insured name information
- □ Click the **check mark** to save the name information



Once the name information has been saved, the following message appears:

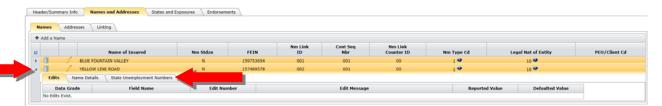
Coverage Notice/Binder information has been successfully saved.
This Coverage Notice/Binder is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional names. The added names appear on the screen and are highlighted in yellow.



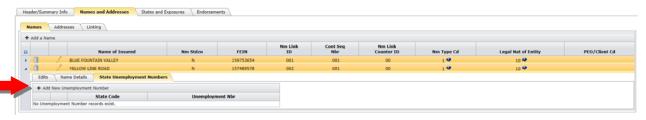
To add a State Unemployment Number to a name:

- Click the expansion arrow next to the name grid row
- Click the State Unemployment Numbers tab



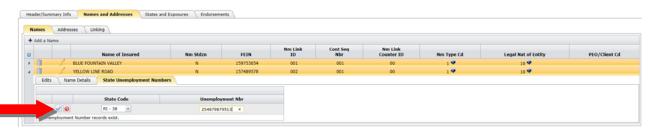
The following screen appears:

Click Add New Unemployment Number



The following screen appears:

- Enter state unemployment information
- □ Click the **check mark** to save State Unemployment Number Information

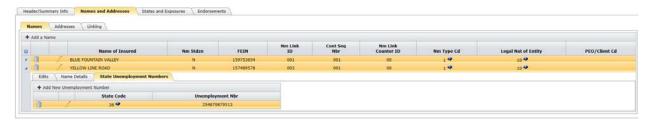


Once the state unemployment number information has been saved, the following message appears:

Ocverage Notice/Binder information has been successfully saved.

This Coverage Notice/Binder is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional state unemployment numbers. The added state unemployment numbers appear on the screen and are highlighted in yellow.



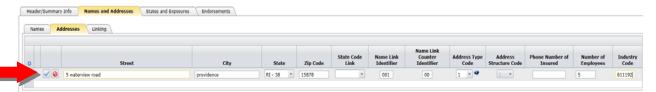
To add an address to the policy:

- Click the Names and Addresses tab
- □ Click the **Addresses** tab
- Click Add an Address



The following screen appears:

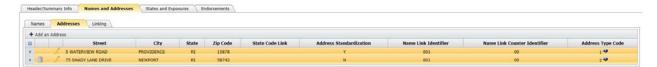
- □ Enter insured address information
- Click the check mark to save Address Information



Once the address information has been saved, the following message appears:

Coverage Notice/Binder information has been successfully saved. This Coverage Notice/Binder is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional addresses. The added addresses appear on the screen and are highlighted in yellow.



To add state information:

- □ Click the **State and Exposures** tab
 - Note: The screen defaults to state information
- □ Click Add a State

This Coverage Notice/Binder is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

No State records reported for this Coverage Notice/Binder.

Coverage Notice Binder

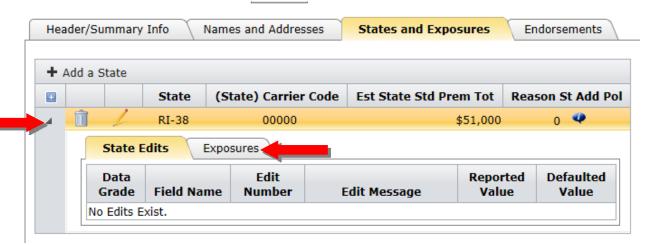


Follow the same steps listed above to add additional states. The added state(s) appears on the screen and is highlighted in yellow.



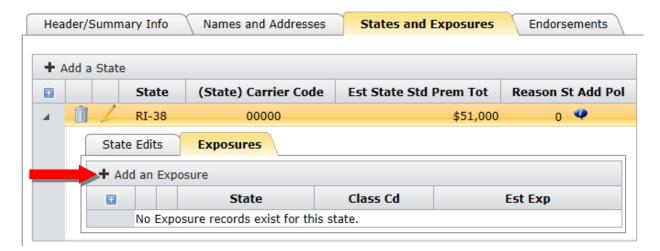
To add exposure information:

- □ Click the expansion arrow next to the state grid row
- □ Click the **Exposures** tab



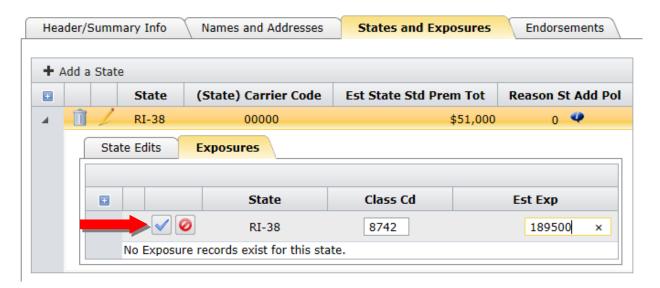
The following screen appears:

□ Click Add an Exposure



The following screen appears:

- Enter exposure information
- □ Click the **check mark** to save exposure information

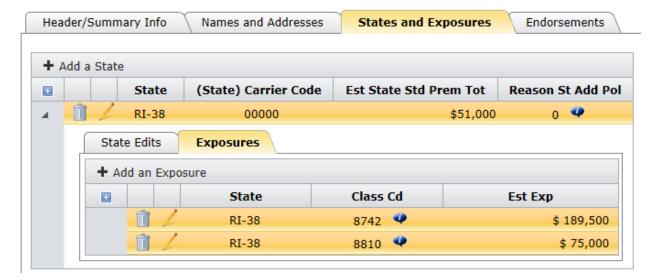


Once the exposure information has been saved, the following message appears:

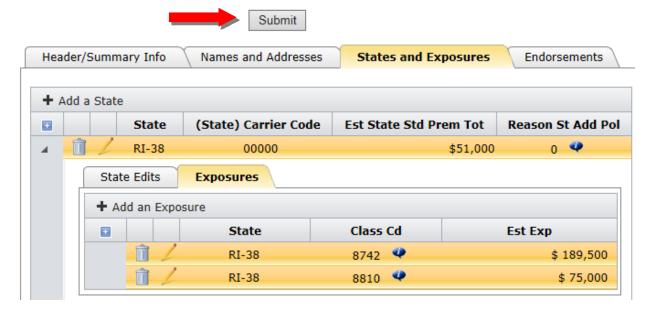
Overage Notice/Binder information has been successfully saved.

This Coverage Notice/Binder is in the process of being Added, it must be submitted within four days from the initial add date or it will be deleted.

Follow the same steps listed above to add additional exposure records. The added exposure(s) appears on the screen and is highlighted in yellow.



If there are no endorsements to be entered, click the **Submit** button located in the middle of the screen above the Names and Addresses tab:

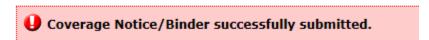


The following message appears asking for confirmation:

□ Click **OK**



The following message appears:



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Notes

Data Educational P y Data Collection vi			

Supplemental Information

Presenter Biographies

Bob Vaughan has worked at NCCI for 16 years. He is the manager of the Data Services Department in NCCI's Data Resources Division. Bob leads the business team that is responsible for data reporting communications and manuals, including rule interpretation and item filings. He is also involved in several trade associations and industry committees, focusing on data reporting.

Brett Reno has been with NCCI for nine years and is the senior data analyst for the Proof of Coverage team in Data Collection. His primary responsibility is working with POC jurisdictions to assist with data reporting anomalies. Prior to this role, he was the senior data analyst for the Customer Support Policy Team. Brett started with NCCI as an analyst in the Experience Rating Department.

He is a veteran of the United States Marine Corps and has a bachelor's degree from Flagler College in Florida.

Kristie England joined NCCI 14 years ago and is currently in the Data Collection Department of NCCI's Data Resources Division. In her role as a lead data analyst for the Policy Team, she is primarily responsible for policy system enhancements and support. Kristie has held positions at NCCI in Financial Data, Customer Operations, and Data Quality and Compliance.

Ryan Withey works in the product development area of NCCI's Data Resources Division and has been with NCCI for 13 years. He is a senior data consultant, responsible for leading the development and production of NCCI's database tools, such as *Medical Data Collection* and *Policy Data Collection* via *DCA Access® Online.* He is currently working on NCCI's first mobile application, *Workers Comp Coverage Verification*.

Ryan holds a bachelor of arts degree in business administration from Florida Atlantic University.