

Key Takeaways

- Unit Statistical Data requirements
- Quality and timely unit submissions
- Review, research, and respond
- Unit reporting resources

Chapter 1: Overview

What is Unit Statistical Data?

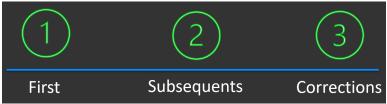
- Audited exposure, premium, and loss information
- Reported separately for each state on the policy (as governed by the Statistical Plan Manual)

Unit Breakdown

Data elements are the field level information that are used to represent the information in your system. These elements are rolled up into records and then submitted in the form of units.



Types of Unit Reports



Unit Report Valuation and Due Dates

Based on the policy effective date, all first and subsequent reports have a valuation month and due month.

Unit Report Valuation and Due Dates	Report	Valuation (Month After	Reporting Month
	Level	PED*)	Window
	1st	18th	18–20
Units reported within a	2nd	30th	30–32
three-month window	3rd	42nd	42–44
	4th	54th	54–56
Subsequents are valued	5th	66th	66–68
and reported up to the	6th	78th	78–80
10th report level.	7th	90th	90—92
Ioth report level.	8th	102nd	102-104
	9th	114th	114–116
*Policy Effective Date	10th	126th	126–128



Resources

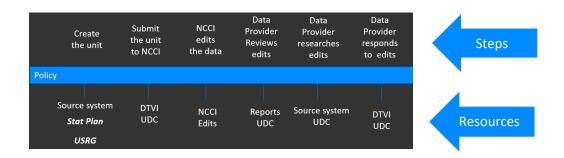
- Statistical Plan Manual—Provides rules for reporting Unit Statistical data
- Unit Statistical Reporting Guidebook
 - o Companion manual to the *Statistical Plan Manual*
 - o Instructions, guidelines, and examples
 - $\circ \quad \text{Edit and validation matrices}$
 - Covers various topics
- Unit Data Collection (UDC) tool
 - o Search
 - o View
 - Research
 - o Update

Data reporting manuals are located on ncci.com within the Manual's Library section of NCCI Atlas.

Unit Statistical Data Reporting Workflow

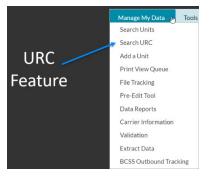
Once the policy has completed its term, the unit process begins.

The policy starts the workflow and sets the expectation for a unit to be reported to NCCI. Based on the Policy Effective Date, Valuation Date, and the Due Date, a 1st report is submitted. The status of reported claims will determine if subsequent reports are needed.



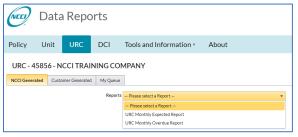
Resources for Monitoring Your Data

UDC tool:





URC Reports



Chapter 2: Unit Components

1st Report

- Initial Valuation of Losses
- Audited Exposure
- State-by-State Basis

1st Report Records:

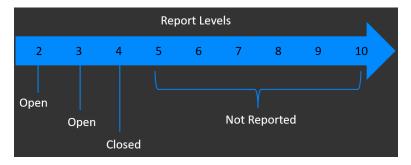
- Header
- Name
- Address (optional)
- Exposure
- Loss (if any)
- Totals (optional)

Exposure Information on 1st Report Only!



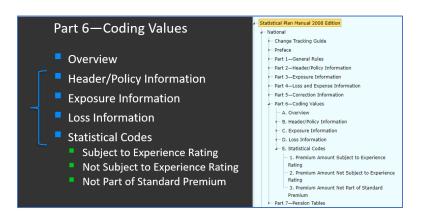
Subsequent Report

- Provides updated information on open claims, reopened claims, and newly arising claims
- Contains only loss data
- Used to report loss development
- Includes 2nd-10th reports



Subsequent Report Records:

- Header
- Name
- Address (optional)
- Loss (if any)
- Totals (optional)





Common Data Elements Across Records



Note: Elements in blue boxes should be consistent across all report levels

Record Types

- Header—Associated with policy
- Name—Named insured on the policy
- Address—Location of operations
- Exposure—Audited payroll and premium
- Loss—Claim information
- Total—Primarily reported for Independent Bureau States

Header Record Data Elements

The Header Record has 15 elements, some of the elements include:

- Deductible Type Code
- Policy Type Code
- Risk ID
- Estimated Audit Code





Exposure Record Data Elements

The Exposure Record has 10 elements, some of the elements include:

- Exposure Amount
- Premium Amount
- Class Codes Rates
- Statistical Codes
- Experience Mod

Class Code/Statistical Code

Class codes are used to describe a risk's operation. Statistical Codes identify premium credits/debits that modify premium.



Exposure Amount

Class Codes

- For most, the exposure is based on employee payroll, the Exposure Amount includes salary and wages
- For other Class Codes, exposure is calculated on a per capita basis (per person)

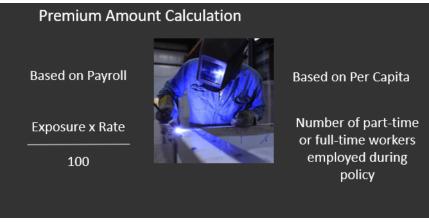
Statistical Codes

• Premium adjustments, so exposure is reported as zero (exception may apply)





Premium Amount Calculation



Loss Record Data Elements

The Loss Record has 24 elements. These elements are tied to individually reported claims and include things like:

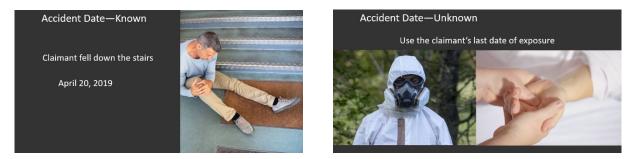
- Part of Body
- Injury Type Code
- Vocational Rehabilitation
- Accident Date
- Claim Number

Claim Number

- Identifies the claim
- Remains consistent for the life of the claim

Accident Date

- Always required
- Must be within policy period
- Keep consistent



Losses

Two categories:



- Medical: The portion of the claim that covers medical related expenses, e.g., doctor fees, hospital payments, exams, medical claim reserves
- Indemnity: The portion of the loss for replacement of lost wages, or other items that benefit the claimant

Reporting Losses

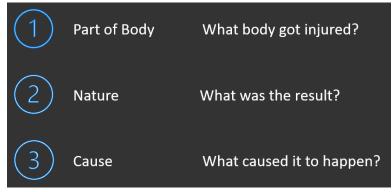
Losses are reported within the Incurred Amount and Paid Amount fields.



Additional Notes on Losses

- Class Code reported on losses must be present in exposures
- Paid and Incurred amounts should match when closed

Injury Description Code



Injury Description Code is made up of three parts. Part 6 of the *Statistical Plan* provides a table that breaks down each body part and the associated codes and descriptions.

Part of Body Code Assignment

- Based on the specific part of body affected by the injury
- Looks to the specific body part that had the most significant contribution to the cost of the claim
- Report using the Part of Body Codes located in Part 6 of the Statistical Plan



Loss Development

- A change in the loss from one report level to the next
 - Indemnity and medical loss reserves
 - o Indemnity and medical payments
 - o ALAE paid/incurred amounts
 - o Injury Type
- Reported on a going-forward basis
 - o 2nd—10th reports

Chapter 3: Reporting Your Data

Resources

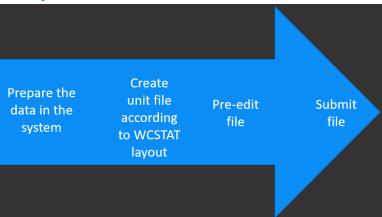
- WCIO Workers Compensation Data Specification Manual
 - \circ Shared resource between NCCI and independent bureaus for electronic reporting
 - Requirements for electronic reporting
 - o Includes details, definitions, and instructions
 - WCSTAT section
- Electronic Transmission User's Guide (ETUG)
 - Resource for electronic reporting Instructions for sending and receiving files to and from NCCI
 - Naming conventions
 - o Forms

Submission Methods

Submit your unit files using:

- Data Transfer via the Internet (DTVI)
- Unit Data Collection Tool

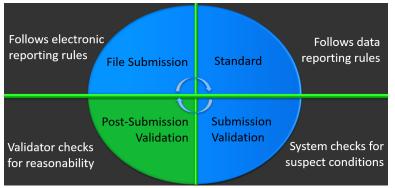
Ready to Submit





Chapter 4: Editing

Edit Types

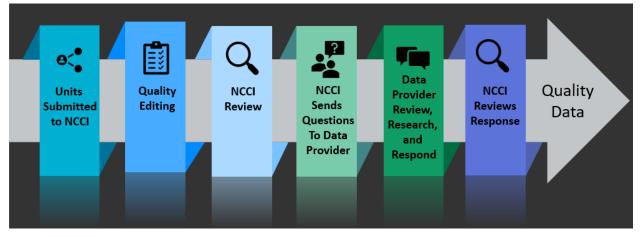


Purpose of Unit Validation

Units are examined for:

- Accuracy—Have the payroll and/or claims been assigned to the correct class?
- Completeness—Have all the claims been reported?
- Reasonability—Is it reasonable to report a death injury type code with a part, nature, cause showing a finger laceration?
- Validity—Is it legitimate to receive three identical units, all with the same class and payroll?

Unit Edit and Validation Process





Validation Edits

Statuses of submission and post-submission edits are provided in UDC.

Unit Da	ata Colle	ection	
Manage My Data 🔹	Tools and	Information •	About
Validation			
Type Code		Condition Status	
All Types	T	OPEN and REJECTED	5
Pol Eff			Q
mm/dd/yyyy		OPEN and REJECTED	
Condition Created From		All Conditions	
mm/dd/yyyy 🏥		REJECTED	
		OPEN	
		PENDING AT NCCI	Search
		ACCEPTED	
		CLEARED	
		UNRESOLVED	

Unit Submission Results Report

NEED.		Unit Submission Results Report Coverage Provider Group ID: 45856 - NCCI TRAINING COMPANY Submission ID: 3174402											
Policy Number WC1274158	Pol Eff Dt 02/01/2019	State 01-AL	Insured Name REPORT EXAMPL INC	Rpt Nbr 1	Corr Seq Nbr 0	Data Grade 5	Record in Error L	Field in Error CLASSIFICATION CODE	Edit Nbr/ Type Code 0282-14	Reported Value 8010			
	Edit Message	e / Valida	tion Desc: CORRESPO	NDING	EXPOS	SURE CL	ASSIFICA		SING FOR T	HIS LOSS RECORD			
WC2385269	02/17/2019	09-FL	REPORT EXAMPL LLC	1	0	2	н	ESTIMATED EXPOSURE INDICATOR	0068-02	Y			
	Edit Message	e / Valida	tion Desc: CORRECTIO	N REP	ORT W	ITH AUD	ITED EXP	OSURE IS REQUIR	ED				

Example of the PDF version with the Summary page.

Unit Edit Matrix

NCCI.	UNIT	STATISTI	CAL EDI	T AND VALIDATION MA	TRIX—PRODUCTION (September 4, 2020 Release	e)
Record Type	Edit Number/ Type Code	Data Grade	Data Field	Edit Message/ Validation Description	Edit Description/ Validation Summary	Report Type
5	0282-14	5	Class Code	CORRESPONDING EXPOSURE CLASS CODE IS MISSING FOR THIS LOSS RECORD	The loss Class Code on the incoming unit must have a corresponding exposure Class Code with nonzero exposure amount when there is nonzero loss or Paid ALAE amounts. EXCEPTION: Loss Class Codes where exposure amounts are not applicable.	All
					Associated Net Edit 0282-18	





Unit Data Grades

All edits have data grades, which help identify the severity of the edit and potential corrective action you may need to take.

Data Grade	Description	Corrective Action
0	Error Free	None
1	Informational	Correction is not required
2	Suspect	Correction and/or explanation may be required
3	Default	A correction is required if NCCI's default value is incorrect
4	Priority	Correction is required
5	Priority/ Critical	For 1st reports, a correction or replacement is required. For subsequent and prior correction reports, a correction is required.
9	Reject	Correct the issue and resubmit

Chapter 5: Responding to Edits

Submission Results Report Email

Dear Dep Eighteen Trainer:

Your report is available resulting from the below file submission:

Coverage Provider Group ID: 45856 File Name: unit25e.dnpc821.u1.txt User ID: 1299671 User Name: Dep Eighteen Trainer Submission ID: 3418550

Your Submission Details are listed below

Number of units with Reject edits (DG 9): 0 Number of units with Non-reject edits and suspect conditions (DG 2, 3, 4, 5): 219

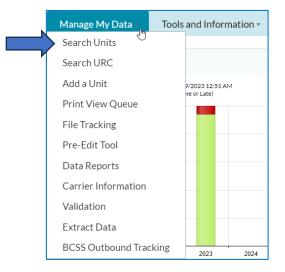
Please click this link to retrieve your report via the Data Reports tool.

You are receiving this e-mail as a data customer of NCCI. Please do not respond to this system-generated e-mail. If you have questions or feel that you have received this e-mail in error, please contact <u>Customer Service</u> (reference this Submission ID: 3418550).



Unit Data Collection Tool

Search Units lets you find and research units that received edits.



Validation Edit Alert Email



Example email alerts, issued from NCCI to the unit contact at the data provider.

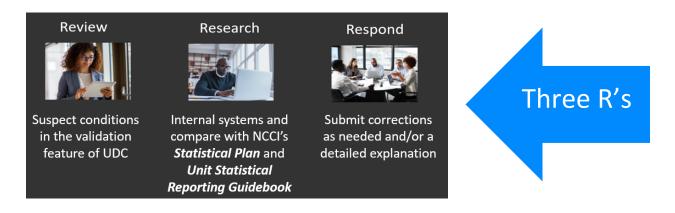


Validation Feature in UDC

The primary method of communication used between data providers and NCCI to address suspect conditions.

Unit Da	ita Coll	ection	
Manage My Data 🔹	Tools and	Information •	About
Validation			
Type Code		Condition Status	
All Types		OPEN and REJECTED	w
Pol Eff		State	
mm/dd/yyyy		All States 🔹	
Validator Assignment		Due	
All Assignments	T	mm/dd/yyyy	
			Search

Data Provider Process



Data Provider Partners

You may need to reach out to your company partners to research.

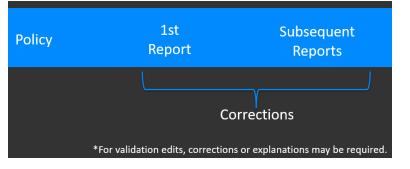
- Claim Administration
- Premium Audit
- Third Party Administrator
- Underwriting Department



Knowing that all suspect conditions have a due date, we recommend sharing the information as soon as possible to ensure that they have sufficient time to review the data.

Chapter 6: Correction Reports

Types of Unit Reports



Correction Reports

Revised Previously reported data.

Use the appropriate Correction Type Code

- H—Header
- E—Exposure
- L—Loss
- M—Multiple
- A—Aggravated Loss

Correction Reports

- Use the appropriate Correction type code
- Use the proper Correction Sequence Number
- Use the appropriate
 Update Type Code
 - P and R
 - A, C, or D

When to Report Corrections



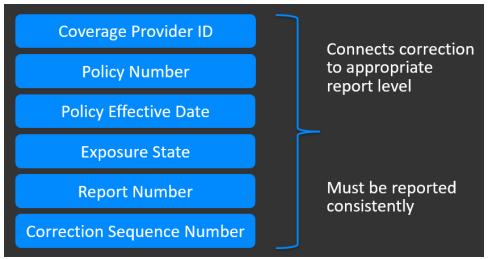
When Not to Report Corrections

- Loss Development
 - E.g., loss values that changed after the valuation date
 - o Changes in reserves or amounts paid
- Change in Injury Type



• E.g., injury type 6 becomes a 5

Link Data



Exposure Record Corrections

- Accepted 1st report level only
- Incorporates matching fields to tie corrections to 1st reports
 - o Class Code or Statistical Code
 - Exposure Act/Exposure Coverage Code
 - o Experience Modification Effective Date
 - Rate Effective Date

Exposure Matching Fields

- Class Code or Statistical Code
- Exposure Act/Exposure Coverage Code
- Experience Modification Effective Date
- Rate Effective Date
- Manual Rate
- Premium Amount

Applied only to MA, MI, NC, NY, and TX

What are some reasons a correction could reject?

- Duplicate records
- Unmatched unit





Loss Record Corrections

- Can be reported at any report level
- Incorporates matching fields to tie corrections to first reports
 - o Claim Number
 - Accident Date
- Class code reported for claim must be included in payroll

Loss Matching Fields

- Claim Number
- Accident Date
- Loss Condition Code: Act
- Loss Condition Code: Type of Loss
- Loss Condition Code: Type of Recovery
- Loss Condition Code: Type of Claim
- Vocational Rehabilitation Indicator
- Jurisdiction State Code

additional fields may apply to MD, TX, and - VA units; see the *Unit Statistical Reporting Guidebook*, Part 5-A for details

One or more of these

What are some reasons a correction could reject?

- Duplicate records
- Unmatched unit

Chapter 7: Addressing Edits

Standard Validation Edit 0068-02 in UDC

This example addresses potential suspect estimated exposure.

						I	ONP TES	Γ, INC.				
		Pol Nbr NCCI12345			ol Eff 06/27/18		ate A-20 ⊙ URC	Rpt Nbr 3	Curr DG 2			
		Carrier			50/27/18							
		99999										
											Return to	Validatio
Outstand	ling Unit Edi	t / Validation V	liew							1/	<u>Return to</u>	o Validatio
Outstand Record DG	ling Unit Edi Int/Ext	t / Validation V Record Type T	<mark>'iew</mark> Rpt Nbr	Corr Seq	Field Name	Ţ	Edit Nbr/Type Code	Edit Msg/V	Validation Desc	Reported Value	Return to Defaulted Value	

If Estimated Exposure Indicator is equal to Y, a correction report with audited amount may be required.

If Estimated Exposure Indicator is equal to Y, a correction report with audited amount may be required.

Research: Determine if the exposure is truly estimated or not.

Respond: In this case the indicator should be "N", therefore, submit a header correction





Submission Validation Edit L303 in UDC

This example addresses a suspect permanent total disability claim that appears inconsistent.

							[ONP TEST	, INC.				
		ol Nbr NCCI12:	345		Pol 02/	eff 01/17		<mark>ate</mark> A-20 ⊙ URC	Rpt Nbr 4	Curr DG 2			
		99999											
												<u>Return to</u>	Validation
Outstand	ing Unit Edi	validati	tion Vi	ew				Edit					A
Record DG	Int/Ext	Record Type		Rpt Nbr	Corr Seq	Field Name	Ţ	Nbr/Type Code T	Edit Msg/Val	lidation Desc	Reported Value	Defaulted Value	Explanation Journal
2	E	L		2	1 0	ALIDATION LOSS CONDITIONS tatus: OPEN		L303	Claim <u>Nbr</u> ; TEST123 CLAIMS ARE REPORT PERMANENT TOTAL SUSPECT INCURRED	ED WITH DISABILITY AND	Inj Type 0 2, Incur Ind em 46959, Incur Med 10091		•
Rpt	Nbr				Corr Seq		Cim Ni Test1						
	e Code 3 - CLAIMS	ARE REPO	RTED	WITHAI	PERMANENT	TOTAL INJURY TYPE BU	T HAVE S	USPECT INCURI	ED AMOUNTS AND/OR MEDI	CAL AMOUNT.			
Explanations	History					-							
Condition	R Status N		orr eq T	1	Date 🍸			Exp	lanations		User		
CLEAR	ED 1	1		5/15/202	20 2:21:16 PM	Suspect Condition Clear	red. <				Data Provid	ler 0	
	1	10	v it	ems per p	oage						1-	1 of 1 items	

Research: Review the injury type and incurred indemnity amount reported on the claim to determine if they are accurate at the suspect report level.

Respond: In this case, a correction was submitted to revise the claim and resolved the edit. The Explanation Journal shows that the suspect condition was cleared.



C821 Post-Submission Validation Edit in UDC

This example addresses unusual exposure and/or claim development.

						DNP TE	ST, INC					
	Pol Nbr NCCI12345 Carrier 99999		Pol 8			ate I-44 ⊙URO	2	Rpt Nbr 1	Curr DG 0			
Header/Name	Exposure Clair		History	Validation							ຄີຍ	xport Results
- Condition	Pol Nbr 🔻	Pol Eff 🕆		Expos Amt	Premium Amt	Indem Claim Count	Med Claim Count	NCCIC	omments	Status	Due	Explanation Journal
* Condition	Created: 04/03/23	Status: AC	2721	50,962	18,316	1	2	THE NUMBER OF CLA CC2721 APPEAR HIG AMOUNT OF PAYROL POLICY, PLEASE PROV EXPLANATION FOR T SUSPECT REPORTING OR O	H, GIVEN THE L, FOR THE 2020 /IDE A DETAILED	ACCEPTED		>-

Rpt Nbr 1 Type Code C821 - THE DI	ISTRIBUT	TION OF CL	Corr Seq 0 LAIMS APPEARS SUSPECT	Class Cd 2721 T COMPARED TO THE EXPOSURE AMOUNT IN THE CLASS	
xplanations History					
Condition Status	Rpt Nbr	Corr Seq T	Date	Explanations	User
ACCEPTED	1	0	5/4/2023 8:48:19 AM	Data Provider explanation accepted.	NCCI
PENDING AT NCCI	1	0	5/3/2023 6:56:14 PM	The auditor's worksheet has been reviewed all claimants correctly classified to code 2721. Payroll has been reviewed and is correct. Due to the high risk nature of this occupation, higher loss experience compared to total payroll.	Data Provider
OPEN	1	0	4/3/2023 2:45:41 PM	THE NUMBER OF CLAIMS REPORTED IN CC2721 APPEAR HIGH, GIVEN THE AMOUNT OF PAYROLL, FOR THE 2020 POLICY. PLASE PROVIDE A DETAILED EXPLANATION FOR THE IDENTIFIED SUSPECT REPORTING ON THE 2020 POLICY. OR SUBMIT COARCECTIONS. IF THE CLAIMS ARE REPORTED IN THE CORRECT CLASS CODE, PLASE PROVIDE A DETAILED EXPLANATION FOR THE AMOUNT OF PAYROLL IN ALL REFERENCED CLASS CODES FOR THE 2020 POLICY PERIOD.	NCCI

Research: Determine if the payroll and claims reporting is accurate for the unit.

Respond: In this case, a detailed explanation was provided which satisfied the suspect condition. The data provider's response was accepted in the Explanation Journal.



L284 Post-Submission Validation Edit in UDC

This example addresses unusual claim development.

		OI Nbr Pol Eff ICCI12345 09/30/17			Sta CT-	te 96 ⊕ URC	Rpt Nbr Curr DG 5 0				
	Ca	Carrier									
	9	9999									
										Return t	o Validat
Jutstand	ling Unit Edi	it / Validation	View		1						
Record DG	Int/Ext	Record Type 🍸	Rpt Nbr	Corr Seq	Field Name	T	Edit Nbr/Type Code 🍸	Edit Msg/Validation Desc	Reported Value	Defaulted Value	Explanatio Journal
2	E	L	2	0	VALIDATION LOSS CONDITIONS Status: Rejected		L284	Claim <u>Nbr</u> : TEST123 Accident: 01/1/18 Contributor-Ratemaking Validation			•
4	t Nbr			Corr Se 1			Cim Nbr FEST123				
	De Code	UBUTOR RAT	EMAKING		01						

Rot Nbr			Corr Sea	Clm Nbr	
4			1	TEST123	
Type Code L284 - CON	TRIBUTO	R RATEMA	KING VALIDATION		
Explanations History					
Condition Status	Rpt Nbr 🝸	Corr Seq T	Date 🍸	Explanations	User
Rejected	4	1	5/1/2023 4:45:50 PM	Please provide a detailed explanation to support the injury type reassignment.	NCCI
PENDING AT NCCI	4	1	4/28/2023 8:00:43 PM	Correct as reported	Data Provider
OPEN	4	0	4/11/2023 5:46:00 PM	Injury type reassignment from 01-Death to 06-Medical Only appears suspect. Please provide a detailed explanation to support the suspect reporting or submit corrections.	NCCI
H . 1 .	H) 1	0 v it	ems per page		1 - 3 of 3 item

Research: Review the information requested from the edit. This request is specifically about claims so you may want to reach out to Claims department or perform research by looking at your internal systems for accuracy.

Respond: In this case, the data provider did not provide enough detail to explain the suspect reporting. The response was rejected in the Explanation Journal and additional information was requested.

Chapter 8: Data Quality

Impact of Data Reporting

- Volume of data and the impact to class ratemaking
 - Anomalies within larger pools of data may not be as impactful.
 - o Anomalies within smaller pools of data may have significant impact
- Larger pools of data can absorb more fluctuations than smaller pools of data.



Common Causes of Data Anomalies

- New to unit statistical data reporting
- Simple human error
- System changes
- Unfamiliar with reporting rules

Unit Data Compliance Programs

- Data Quality Incentive Program (DQIP)
- Data Quality Report Program (Carrier Report Card)
- Data Quality Remediation Program
- Regulator Exception Program

What is the most important NCCI product that your company uses?



Chapter 9: Additional Resources

- Unit Statistical Data Reporting Page
- Data Reports tool
- Learning Center
- Show Me How Videos
- Customer Service
- Assigned Data Validator

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