

# NCCI 2018 **Delivering on Commitments**

## Loss Cost Inadequacy

**0.1%** in 2018

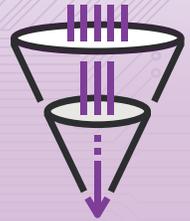
Preventing loss cost inadequacy is one of NCCI's most critical objectives. This annual measure compares loss cost filings to loss cost approvals.

## Data Availability

**99.5%** 2018 unit reports available for use by due date

**100%** Financial data availability threshold exceeded in 100% of states

Comprehensive data collection and analysis are vitally important services that NCCI provides to the industry.



## Stakeholder Survey Results

**8.99** for carrier executives

**9.20** for regulators

2018 survey results, on a scale of 1-10. Measures the value and quality of NCCI's service.



## Residual Market Burden

**0.5%** Operating loss as a percent of voluntary premium

NCCI seeks to minimize the industry's burden from the Residual Market.

## New Value for Stakeholders

### **Class Look-Up tool**

Delivering a quantum leap forward in efficiency.

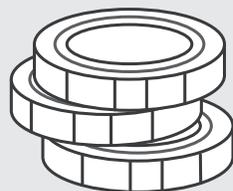
### **Aggregate Loss Factors on Demand**

Real-time calculations for retrospectively rated policies.

### **INSIGHTS online portal**

Valuable content, flexible formats ... greater insights!

## NCCI Expense to the Industry



**59¢** per \$100 of direct written premium

NCCI closely manages company expenses to minimize its overall expense to stakeholders.